

DAS-TSB Revised Roadside Assistance Procedures

Effective 11/01/2019, Roadside Assistance for DAS-TSB fleet vehicles will be provided through the Nebraska State Patrol (NSP) Dispatch Office. Once contacted, NSP will notify a vendor in the area to assist with the vehicle related emergency during non-business hours, weekends, and/or holidays.

In the event a driver of a TSB vehicle requires assistance due to a mechanical breakdown or failure, the following options are available:

1. If during regular business hours, call the TSB Service Center at **402 471-2381 or 1-866-872-6510**.
2. If it is after regular business hours, on a weekend or holiday call Nebraska State Patrol (NSP) Dispatch Office at **402-479-4921**. The caller will be asked for the location of the vehicle and the vehicle's license number. **Please notify the TSB Service Center by the next business day.**

NSP will dispatch a towing service to the vehicle's location. Upon their arrival, please present a "Roadside Assistance – Tow Operator" card to the tow company's driver (found in each vehicle's glove box or center console). If additional cards are needed in the vehicle, please contact the TSB Administration Office at 402-471-2898.