

- Your injured employee will receive an acknowledgement letter giving them their claim number and adjuster contact information, along with information on accessing GBGo, our new mobile app:

GBGOSM is our new mobile app for injured workers. **GBGO** helps users to manage their lost time claims anytime, anywhere from their Apple or Android smartphones.

GBGO provides the claim information you need, when you need it.

When someone is recovering from an injury the last thing they want is to be tied up on phone calls or left to wonder about the status of your benefits.

GBGO is easy to use, reliable, and secure. **GBGO** allows users to:

- View a claim summary and benefits payment history
- Phone or email their GB Resolution Manager with 'one click'
- Reach GB support via email at GBGO.Support@gbtpa.com or phone (844-GBGOHLP) with questions



GBGO is constantly evolving. Over the next year, GB will introduce new features for **GBGO** that will enhance the injured worker's experience and allow injured workers to:

- Access their Pharmacy Card (Rx) and Medical Awareness Card (MAC)
- Get answers to commonly asked questions
- View other payment types (travel expense etc.)
- Receive more details on the status of their benefit checks (e.g., issued, /cleared, dates)