



HOW TO FILE A LIFE INSURANCE CLAIM

Call The Hartford's Group Life Customer Care Center to initiate the claim.

Your Life insurance is managed by The Hartford, a leader in Life insurance services. When a death occurs, we are here to provide support in a time of need. Your loved one will be assisted by one of our caring and compassionate professionals, who will take the necessary information, answer questions and initiate the Life claim.

STEP 1

HAVE THIS INFORMATION READY

- Employer's Name: **STATE OF NEBRASKA**
- Policy Number: **803617**
- Name of the deceased
- Date of death
- Insured's Social Security Number
- The nature or cause of death (natural/accidental)
- Your relationship to the deceased

STEP 2

MAKE THE CALL

With the above information handy, call The Hartford at **888-563-1124**

The Hartford Group Life Claims

P.O. Box 14299, Lexington, KY 40512-4299
 Phone: 888-755-1503 • Fax: 866-954-2621

continued





Find out more about Beneficiary Assist counseling services by calling **1-800-411-7239**.

GET SUPPORTIVE ASSISTANCE

Beneficiary Assist® Program¹

Beneficiary Assist provides, your eligible beneficiaries and immediate family members with unlimited 24/7 phone access to help with issues related to your death or the death of a covered loved one. That includes:

- Legal advice, financial planning and emotional counseling for up to one year from the date the claim is filed.
- Up to five face-to-face sessions or equivalent professional time for one service or a combination of any of the above services.

Find out more about Beneficiary Assist counseling services by calling **1-800-411-7239**.

Funeral Concierge Services²

With Everest funeral planning services, licensed funeral directors provide support that includes:

- Gathering funeral pricing information
- Negotiating funeral service prices with local funeral homes

Everest Express Pay³

With Everest Express Pay, eligible families covered by a Hartford Life policy may have access to their entire Life insurance benefit in as little as 48 hours.

Express Pay is available to beneficiaries of covered loved ones if:

- The deceased has died from natural causes.
- An attending doctor has signed a certificate of death.
- There is no coroner or medical examiner involved.

For more information, call **1-866-854-5429** or visit **www.everestfuneral.com/hartford**. Your user code is: **HFEVLC**.

For more information, visit **THEHARTFORD.COM/EMPLOYEEBENEFITS**



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² Funeral Concierge services are offered through Everest Funeral Package, LLC (Everest). Everest and the Everest logo are service marks of Everest Funeral Package, LLC. Everest is not affiliated with The Hartford and is not a provider of insurance services. Everest and its affiliates have no affiliation with Everest ReGroup, Ltd., Everest Reinsurance Company or any of their affiliates. The Hartford is not responsible and assumes no liability for the services provided by Everest Funeral Package, LLC as described in these materials and reserves the right to discontinue any of these services at any time.

³ Additional eligibility rules may apply.

Services may not be available in all states. Visit <https://www.thehartford.com/employee-benefits/value-added-services> for more information.

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