

**Telecommunications Relay Service**

**Appendix B - Selected Historical Statistics - Session Minutes (Traditional Relay/CapTel)**

Data Period	Traditional Relay (Excl. STS Relay)			Speech-to-Speech Relay			Combined Traditional & STS Relay			CapTel Service	
	Total Calls (Session)	Total Minutes of Use (Session)	Intrastate Minutes of Use (Session)	Total Calls (Session)	Total Minutes of Use (Session)	Intrastate Minutes of Use (Session)	Total Calls (Session)	Total Minutes of Use (Session)	Intrastate Minutes of Use (Session)	Total Minutes of Use (Session)	Intrastate Minutes of Use (Session)
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
Jan-22	2,780	1,932	1,726	2	1	1	2,782	1,933	1,726	2,714	2,153
Feb-22	2,135	1,982	1,738	5	2	2	2,140	1,985	1,740	2,546	1,890
Mar-22	2,082	2,053	1,723	9	31	31	2,091	2,084	1,754	3,233	2,440
Apr-22	2,156	2,101	1,764	10	9	9	2,166	2,109	1,773	2,953	2,340
May-22	2,494	2,294	2,047	6	6	6	2,500	2,300	2,052	2,736	2,233
Jun-22	2,588	2,245	1,881	1	1	1	2,589	2,246	1,882	2,977	2,503
Jul-22	2,636	2,495	1,990	21	11	11	2,657	2,506	2,001	3,299	2,638
Aug-22	2,789	2,811	2,344	5	2	2	2,794	2,813	2,346	3,131	2,496
Sep-22	2,585	3,164	2,435	3	2	2	2,588	3,166	2,437	2,623	2,118
Oct-22	2,550	2,709	2,311	2	1	1	2,552	2,710	2,312	2,779	2,173
Nov-22	2,223	2,155	1,905	5	3	3	2,228	2,158	1,907	2,135	1,454
Dec-22	2,758	2,890	2,509	5	2	2	2,763	2,893	2,512	2,454	1,694
Jan-23	3,119	3,084	2,765	0	0	0	3,119	3,084	2,765	1,332	933
Feb-23	2,683	2,774	2,562	21	72	17	2,704	2,846	2,578	1,582	1,106
Mar-23	2,318	2,796	2,604	12	34	19	2,330	2,830	2,624	1,737	1,053
Apr-23	1,233	1,712	1,536	0	0	0	1,233	1,712	1,536	1,216	884
May-23	1,469	2,350	2,036	4	2	2	1,473	2,352	2,038	1,205	861
Jun-23	1,508	2,858	2,501	1	3	3	1,509	2,861	2,505	1,735	1,131
Jul-23	1,301	1,728	1,599	0	0	0	1,301	1,728	1,599	1,178	977
Aug-23	1,610	2,676	2,395	3	1	1	1,613	2,677	2,396	918	598
Sep-23	1,376	2,359	1,866	2	2	2	1,378	2,361	1,867	865	661
Oct-23	1,477	2,679	2,310	3	2	2	1,480	2,681	2,312	1,408	1,145
Nov-23	1,320	2,129	1,715	0	0	0	1,320	2,129	1,715	1,069	851