

**NDE Responds to questions for  
NDERFP240223**

Questions	Answer
<p>What functions should the 'teacher' login allow to be performed beyond the permissions already built into the school/district login? We are trying to establish the need to add functionality beyond the current permissions available in the portal.</p>	<p>Teacher and school would most likely be synonymous.</p>
<p>In Portal Version 1.0 (as demonstrated to the State), the 'state administrator' role can be performed using the current permissions of the system administrator. Will a distinct 'state administrator' role and permissions need to be created? If so, what permissions would be required from the State's perspective, i.e. global access?</p>	<p>System administrator and State would most likely be synonymous.</p>
<p>What level of additional customization might be required for each role identified in the system? It would be helpful if the answer to this question incorporated response to Questions 1 And 2 above.</p>	<p>The State is option to all options.</p>
<p>Please provide clarification regarding the types of records to be managed in the system.</p>	<p>Records may include, but are not limited to, training agreements between the employer and student, student experience tracking, photos or files for experience documentation, and reflections.</p>
<p>Does the system need to produce a PDF of the agreements that include the digital signature?</p>	<p>It would be a desired feature, but not required.</p>
<p>Is a drawn signature required or would a typed signature suffice?</p>	<p>Either would suffice.</p>
<p>Are there specific compliance standards that are required beyond FERPA?</p>	<p>None known at this time.</p>

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<p>Are there specific single sign-on providers the system must be able to authenticate through (e.g. Google, Microsoft)?</p>	<p>No. This is a desired feature but not required.</p>
<p>In Section III - Contractor Duties, Subsection G - Insurance Requirements, the State is requesting the bidder to maintain \$5,000,000 of Cyber Liability coverage. We currently carry \$3,000,000. Would the State be agreeable to adjusting the requirement from \$5,000,000 to \$3,000,000? Given the low level of the sensitivity of data that would be collected within the system, we do not feel the state would benefit from the significantly increased costs of having \$5,000,000 of coverage rather than \$3,000,000.</p>	<p>If you feel \$3,000,000 is sufficient for this RFP, please address that in your submissions and why you believe that amount is appropriate.</p>
<p>On the first page of the RFP, within the Scope of Services section, it states that the term is 4 months. Is that shorter period intended to be for development, onboarding, and/or training of the system and then a license period will start after that? What will the term be after the initial 4-month period?</p>	<p>Yes, this is the assumption.</p>
<p>Will the expectation be to create a workplace experience information management system that will be owned by the state or to provide licensing services that will extend beyond the 4-month period?</p>	<p>The State is open to all options.</p>
<p>What, if any, support will be expected to be provided by the accepted bid after the 4-month period?</p>	<p>Support would be dependent on any future licensing agreement.</p>
<p>What, if any, data management system will the accepted bid be expected to partner with? (IE - PowerSchool, Schoology, etc.)</p>	<p>None immediately.</p>
<p>Will the accepted proposal have partnerships with any other state entities such as the Department of Labor or any other employment agencies?</p>	<p>Not immediately.</p>
<p>Will letters of recommendation or statements of work completed with other state agencies be evaluated as part of the process?</p>	<p>Yes. These documents could provide valuable insight into your capabilities, past performance, and suitability for the project outlined in the RFP.</p>
<p>Will presentations be expected to be conducted in-person or via virtual call?</p>	<p>Virtually.</p>
<p>Are "add-on" or optional services allowed to be a part of the proposal?</p>	<p>Yes.</p>