

**6342 Z1 NET CUSTODIAL SERVICE
ATTACHMENT A - BIDDER REQUIREMENTS**

The bidder should provide the following information in response to this RFP.

1. Describe bidder's understanding of the project requirements including performance requirements.

Bidder Response:

2. Describe bidder's understanding of the expectation regarding following current CDC guidelines? Including masks, gloves, sanitation, etc.

Bidder Response:

3. Describe bidder's contract implementation approach.

Bidder Response:

4. Describe bidder's overall operational approach and methodology.

Bidder Response:

5. Please describe any certification bidder currently maintains (such as Certified Industry Management Standard (CIMS) or Green Cleaning Certified).

Bidder Response:

6. Describe bidder's communication approach to the project. Describe customer service systems and processes that will be used for this contract.

Bidder Response:

7. Describe the quality control checks bidder uses to assure reliability through accountability?

Bidder Response:

8. Describe how bidder screens and selects employees?

Bidder Response:

9. What is bidder's annual employee turnover percentages for the last five (5) years?

Bidder Response:

10. Describe training procedures for new employees.

Bidder Response:

11. Describe any opportunities and/or assistance employees receive to obtain specialized training or certification?

Bidder Response:

12. How does the bidder motivate and manage the teams assigned to current custodial projects?

Bidder Response: