

## ADDENDUM ONE QUESTIONS and ANSWERS

Date: July 10, 2020

To: All Bidders

From: Julie Schiltz, Buyer  
AS Materiel State Purchasing Bureau

RE: Addendum for Request for Proposal 6304 Z1 to be opened on August 18, 2020, at 2:00 P.M. Central Time

### Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

<u>Question Number</u>	<u>RFP Section Reference</u>	<u>RFP Page Number</u>	<u>Question</u>	<u>State Response</u>
1	4b Nebraska Lottery – Charitable Gaming	30-31	For Charitable Gaming, is there a need to support over and under payments at the invoice level?	Payments must be the exact amount. Payments must equal the invoice amount.
2	4b Nebraska Lottery – Charitable Gaming	30-31	Regarding Charitable Gaming, does the State wish to expand the total number of invoices beyond five (5) invoices?	At this time, the State does not intend to expand beyond five (5) invoices.
3	General Question		What is the average ACH single payment amount? If you need to list by departments listed, please provide the highest and lowest payment average amounts for a single payment across all departments.	<b>NE Lottery</b> Average \$1,000.00 Highest \$301,455 Lowest \$1.00 <b>NE Department of Revenue</b> Average \$6,000.00 Highest \$10,000,000.00 Lowest \$.01 <b>NE Child Support Payment Center</b> Average \$242.86 Highest \$55,000.00 Lowest \$.01 <b>NE Department of Labor</b> Average \$342.21 Highest \$440.00 Lowest \$70.00 <b>State Accounting:</b> Average \$6,540.30 Highest \$40,621,260.71 Lowest \$.01

4	General Question		<p>For IVR toll free numbers, do you already have toll free numbers that a vendor will take over?</p> <p>Or do you need new toll free numbers to be provided by your chosen vendor? How many toll free numbers in total will be required?</p>	<p>Agency's that use an IRV are NE Department of Revenue and NE Child Support Payment Center.</p> <p>NE Department of Revenue would need one (1) toll free number provided by the contractor.</p> <p>NE Child Support Payment Center would not need a toll free number provided by the contractor.</p>
5	General Question		Does the DOR have real time validation capabilities? Or is validation of taxpayers IDs only available through the DOR business master file?	<p>The first question is unclear, however, as the question relates to real-time validation of taxpayer ID's so users can initiate a payment through the payment site, no. Each workday, DOR provides a pre-registration file to the current contractor. This file acts as the gateway to allow a payment from the specific taxpayer.</p> <p>The pre-registration file validates those taxpayers who can initiate payments through the payment site.</p>
6	General Question		Does DOR have any type of existing taxpayer username/password account logins?	No, DOR does not store username/password information for account logins to the current e-pay system.
7	General Question		<p>If yes to #4, do you have any type of secured Single Sign On (SSO) technology in use across the State departments?</p> <p>Example technology may be SAML 2.0 which is Security Assertion Markup Language and is a standard tool for users logging into multiple applications.</p>	See response to question 6.
8	General Question		How many billing systems do you utilize across all of these departments listed?	<p><b>NE Lottery</b> - 2 systems.</p> <p><b>NE Department of Revenue</b> – 4 systems</p> <p><b>NE Child Support Payment</b> - systems.</p> <p><b>State Accounting</b> -1 system.</p>

9	General Question		Which billing systems have real time capabilities to allow for immediate payment posting to the billing systems?	State Accounting EnterpriseOne (State's Accounting System).
10	General Question		Please describe with a use case and your requirements around "standard entry class codes".	The use of the standard entry class codes would be in accordance with the NACHA operating rules.
11	General Question		Related to taxpayer payment dates, do you want to only allow taxpayer payments to be made for certain ranges of dates up to the final due dates? Example would be business taxpayers who have payments due for June 15 <sup>th</sup> , may only be allowed to make those payments from June 1 <sup>st</sup> to June 15 <sup>th</sup> at midnight CST?	No.
12	General Question		For the Child support payments processed via an ACH file, do you want those reported back via a file or real time?	Currently, Child Support receives a report via file. However Child Support is interested in receiving via real-time in conjunction with a file or other API posting process either batch driven or real-time driven.
13	General Question		For what monetary disbursement categories do you specifically anticipate the use of prepaid cards?	Prepaid cards are part of a separate contract and is not in the scope of this RFP.
14	General Question		How many cards do you anticipate in total, by category?	See response to question 13.
15	General Question		What are the anticipated load amounts for cards across each category of disbursements?	See response to question 13.
16	General Question		Is it a requirement that the vendor be a bank? We are one of the top FinTechs in the U.S. for payment processing and have strong relationships with many of the leading banks that would make us a good fit for the requirements of this RFP.	Yes, it is a requirement to be a National Bank. Refer to Section V.C.1 Neb. Rev. Stat § 77-2301—The bank must be a state or national bank licensed to do business in the State and will cash State warrants free of charge.

This addendum will become part of the RFP and should be acknowledged with the Request for Proposal response.