

RFP 5983 Z1

Submitted by Arrow Stage Lines

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EXPERIENCE CONFIDENCE
Original

ARROW
STAGE LINES



#experiencethejourney
#arrowstagelines





Original

Technical and Cost Proposal

3. Technical Approach (Page 29, #3)

- A. Arrow Stage Lines is fully dedicated to provide world class service to meet the needs of the DHHS and the Central Nebraska Veteran's Home. We understand that it is critical to have our transportation service prompt, timely, and reliable, and we are dedicated to meet this requirement.
- B. Arrow Stage Lines will work with the CNVH to formulate a plan to meet the needs of the DHHS and the CNVH. After the initial planning stages we will continue to communicate with the CNVH to improve and develop the plan for optimal efficiency and to meet the changing needs of the CNVH.
- C. Arrow Stage Lines will utilize the latest vehicle tracking device as well as forward and rear facing cameras to monitor any and all possible situations for the safest possible experience for the passengers. We will also utilize any and all forms of communication the CNVH may choose to use including a dedicated phone for the CNVH to reach Arrow Stage Lines 24/7.
- D. Arrow Stage Lines will work with the CNVH in the planning phase to attain a scheduled time and pickup/drop off location that meets the needs of the CNVH. We will work with the CNVH to obtain a manifest of passengers to be picked up. We will work with the CNVH via email and/or phone communication for any changes to the pickup times or the passenger manifest and will make every effort to meet the requests of the CNVH. We will have a dedicated phone line for the CNVH to use that will be manned and answered 24/7 for any changes that may need to be made by the CNVH. We will utilize the on-call nurse phone line at the CNVH for any information that may need to be relayed from Arrow Stage Lines to the CNVH after hours.

Bidder Name: Arrow Stage Lines

Vehicle Type	Initial Contract Period Year 1		Optional First Renewal Period Year 2		Optional Second Renewal Period Year 3		Optional Third Renewal Period Year 4		Optional Fourth Renewal Period Year 5	
	Cost Per Round Trip First Shift I-80 Route*	Cost Per Round Trip First Shift Highway 30 Route*	Cost Per Round Trip First Shift I-80 Route	Cost Per Round Trip First Shift Highway 30 Route*	Cost Per Round Trip First Shift I-80 Route*	Cost Per Round Trip First Shift Highway 30 Route*	Cost Per Round Trip First Shift I-80 Route*	Cost Per Round Trip First Shift Highway 30 Route*	Cost Per Round Trip First Shift I-80 Route*	Cost Per Round Trip First Shift Highway 30 Route*
Up To 6 Passenger Vehicle	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00
Up To 15 Passenger Vehicle**	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00
Up to 25 Passenger Vehicle	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00
26 + Passenger Vehicle	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00
Vehicle Type	Cost Per Round Trip Second Shift I-80 Route*	Cost Per Round Trip Second Shift Highway 30 Route*	Cost Per Round Trip Second Shift I-80 Route*	Cost Per Round Trip Second Shift Highway 30 Route*	Cost Per Round Trip Second Shift I-80 Route*	Cost Per Round Trip Second Shift Highway 30 Route*	Cost Per Round Trip Second Shift I-80 Route*	Cost Per Round Trip Second Shift Highway 30 Route*	Cost Per Round Trip Second Shift I-80 Route*	Cost Per Round Trip Second Shift Highway 30 Route*
Up To 6 Passenger Vehicle	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00
Up To 15 Passenger Vehicle**	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00
Up to 25 Passenger Vehicle	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00
26 + Passenger Vehicle	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00
Vehicle Type	Cost Per Round Trip Third Shift I-80 Route*	Cost Per Round Trip Third Shift Highway 30 Route*	Cost Per Round Trip Third Shift I-80 Route*	Cost Per Round Trip Third Shift Highway 30 Route*	Cost Per Round Trip Third Shift I-80 Route*	Cost Per Round Trip Third Shift Highway 30 Route*	Cost Per Round Trip Third Shift I-80 Route*	Cost Per Round Trip Third Shift Highway 30 Route*	Cost Per Round Trip Third Shift I-80 Route*	Cost Per Round Trip Third Shift Highway 30 Route*
Up To 6 Passenger Vehicle	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00	\$ 263.00
Up To 15 Passenger Vehicle**	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00	\$ 336.00
Up to 25 Passenger Vehicle	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00	\$ 383.00
26 + Passenger Vehicle	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00	\$ 473.00

* Includes up to three (3) stops per round trip (not including the starting and ending destinations). Base Route, I-80, is 50 miles (+/- 15 miles) one-way. Base Route, Hwy 30, is 42 miles (+/- 15 miles) one-way. Quantity of Passengers and frequency of trips is to be determined by the State of Nebraska, and contractor will not impose any minimum or maximum amounts.

** 15 Passenger vans are not allowed. 15 Passenger short bus is allowed.

Price changes must comply with Section I.H. PRICES

Optional Costs	Initial Contract Period Year 1		Optional First Renewal Period Year 2		Optional Second Renewal Period Year 3		Optional Third Renewal Period Year 4		Optional Fourth Renewal Period Year 5	
Cost Per Mile to subtract miles from base route	na	na	na	na	na	na	na	na	na	na
Cost Per Mile to add miles to base route	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20	3.20
Cancellation Fee (with less than 24 hours notice)	\$120	\$120	\$120	\$120	\$120	\$120	\$120	\$120	\$120	\$120
One Way Differential	none	none	none	none	none	none	none	none	none	none
Late fee (contractor is late) Deduct	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00
Late fee (passenger is late) Add	\$90	\$90	\$90	\$90	\$90	\$90	\$90	\$90	\$90	\$90

Other Optional Services, add cost to appropriate year of service	Initial Contract Period Year 1		Optional First Renewal Period Year 2		Optional Second Renewal Period Year 3		Optional Third Renewal Period Year 4		Optional Fourth Renewal Period Year 5	
WiFi	\$30	\$30	\$30	\$30	\$30	\$30	\$30	\$30	\$30	\$30
	\$		\$		\$		\$		\$	
	\$		\$		\$		\$		\$	
	\$		\$		\$		\$		\$	
	\$		\$		\$		\$		\$	
	\$		\$		\$		\$		\$	