

ADDENDUM THREE, QUESTIONS and ANSWERS ROUND TWO

Date: September 28, 2018

To: All Bidders

From: Teresa Fleming / Dianna Gilliland, Buyers
AS Materiel State Purchasing

RE: Addendum for Request for Proposal Number 5914 Z1 to be opened October 25, 2018 at 2:00 p.m. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

Question Number	RFP Section Reference	RFP Page Number	Question	State Response
1.	V.M.10.d.i		V.M.10.d.i states that 'the text for these multiple choice or true/false test items will be developed or approved by the DMV.' Should the offeror understand that to mean that the DMV will provide all Knowledge Test Content to the awarded Contractor? If yes, would the DMV provide an approximate size of this content (e.g. # of questions, pictures, etc.).	The current Contractor will provide all knowledge test content to the awarded bidder. Please see Appendix D Test Question Information for requirements of number of questions and pictures.
2.	D.7 Technology Requirements	30	Given that Apple hasn't supported Safari on Windows since 2012, would the State consider dropping the requirement for support of that browser?	Safari will not be required.

3.	F.4 Workstation Description, Knowledge Test Tablets, c.i.b	34	Would the State please specify the number of docking stations required for permanent offices?	A total of approximately 161 docking stations are required (includes 10 workstation spare inventory and 5 knowledge test tablet spare inventory).
4.	F.4 Knowledge Test Tablet, item c.ii.f, surge protector	34	Given that some Knowledge Test Tablets will have a docking station, and others may run off a battery, would the State clarify the requirement for a knowledge test tablet surge protector and the quantity required?	The surge protectors are required to protect the tablets from electrical surges. A total of approximately 92 surge protectors are required (includes 5 for spare inventory).
5.	F.5 Skills Test Tablet, item b.iii.f, surge protector	34	Given that the Skills Test Tablet is a primarily portable device, would the State consider dropping the requirement for a skills test tablet surge protector?	No, the requirement will remain as written.
6.	I.9 Storage and Interfaces, interface 7	37	The State references use of a Digital Image Exchange via a UNI server. Does this retrieval process need to be part of the front office examiner workflow?	Yes.
7.	E.1. Cameras	32	Table 3 indicates that 148 cameras are needed for Examining Staff. Is the 148 assumed to cover the need for both Permanent and Portable Workstations?	Yes, but it does not include the 10 required for spare inventory, Home Office Staff, or DMV Trainers/IT Staff.
8.	F.3 Portable Workstations	33	Does the State plan to "leave in place" the camera at each travel location, meaning that the Portable Workstation Case does not include a camera? Does DMV require the same camera (in regards to quality, lighting, and functionality) used for the Permanent Workstations to be used for the Portable Workstations?	Yes, the camera will remain at each travel location. Yes, the same camera (in regards to quality, lighting and functionality) is required for use by both permanent and portable workstations.

9.	F.3 Workstation Description, Portable Workstations, c.i.b	33	Does the 17" screen monitor requirement refer to the display size of the laptop, or does the State desire an external monitor?	The 17" screen monitor requirement refers to the display size of the laptop, not an external monitor.
10.	III.F OWNERSHIP OF INFORMATION AND DATA/DELIVERABLES	18	Please confirm that this provision is not intended to convey ownership of, or restrict contractor's use of, Contractor's pre-existing IP. Pre-existing IP is used for numerous customers and cannot be reserved to the State.	<p>This provision is not intended to convey ownership of, or restrict contractor's use of, Contractor's pre-existing IP.</p> <p>Bidder is expected to read the Terms and Conditions and should initial either accept, reject, or reject and provide alternative language for each clause. The bidder should also provide an explanation of why the bidder rejected the clause or rejected the clause and provided alternate language. By signing the RFP, bidder is agreeing to be legally bound by all the accepted terms and conditions, and any proposed alternative terms and conditions submitted with the proposal. The State reserves the right to negotiate rejected or proposed alternative language. If the State and bidder fail to agree on the final Terms and Conditions, the State reserves the right to reject the proposal. The State of Nebraska is soliciting bids in response to the RFP. The State of Nebraska reserves the right to reject proposals that attempt to substitute the bidder's commercial contracts and/or documents for this RFP.</p>
11.	N/A	N/A	Would the State consider an industry standard limitation on the Contractor's liability?	<p>There is not enough information for the State to respond to this question.</p> <p>Bidder is expected to read the Terms and Conditions and should initial either accept, reject, or reject and provide alternative language for each clause. The bidder should also provide an explanation of why the bidder</p>

				rejected the clause or rejected the clause and provided alternate language. By signing the RFP, bidder is agreeing to be legally bound by all the accepted terms and conditions, and any proposed alternative terms and conditions submitted with the proposal. The State reserves the right to negotiate rejected or proposed alternative language. If the State and bidder fail to agree on the final Terms and Conditions, the State reserves the right to reject the proposal. The State of Nebraska is soliciting bids in response to the RFP. The State of Nebraska reserves the right to reject proposals that attempt to substitute the bidder's commercial contracts and/or documents for this RFP.
12.	IV.D	24	Please confirm that access to Contractor's facilities may be conditioned to the extent necessary to comply with industry standards and to protect the data of other customers.	Yes, access to Contractor's facilities may be conditioned to the extent necessary to comply with industry standards and to protect the data of other customers.
13.	Q. USER TRAINING AND COMPLEMENTARY PRODUCTS TO SUPPORT TRAINERS AND USERS	49	Section 3.a. indicates the following: The Contractor shall use the Nebraska State training platform for trainee registration and management of any prerequisites and satisfactory course completion. The platform will be delivered to users as a web-based service. How will the contractor set up registration and management of any prerequisites and satisfactory course completion? Will the contractor be given administrative access to the State training platform?	The DMV Training Coordinator will set up registration and manage any prerequisites, and course completion. No, the Contractor will not be given administrative access to the State training platform.

14.	Scope of Service & I.C.14	i 2	<p>The Scope of Service indicates that the term of the contract will be seven (7) years commencing upon execution of the contract by the State and the Bidder.</p> <p>The Schedule of Events outlines new card issuance in full production mode to conclude by October 12, 2020. This outlines approximately a 20-month project plan, including dependences with the OCIO for full implementation.</p> <p>With this timeline, the Contractor will not have a full 7 years of card production and could significantly reduce the total number of cards used to determine the cost per card, thus increasing the cost per card for the DMV. Would the State consider as part of this RFP having the contract start on the award date and end date 7 years from the date that new card issuance is in full production mode?</p>	No, the RFP will remain as written.
15.	Cost Proposal		Would the DMV allow bidders to include a section at the end of the Cost Proposal for Optional Features, either as a lump sum or on a Cost Per Card basis? This would allow for capabilities or enhancements specifically for CATS that are not outlined in the RFP.	Optional Features can be added under the Recommended Security Features on a Cost Per Card basis on the Cost Proposal. Please identify if the feature is Optional versus Security Feature.

This addendum will become part of the Proposal and should be acknowledged with the Request for Proposal response.