

RESPONSE TO
THE STATE OF NEBRASKA
DEPARTMENT OF ADMINISTRATIVE SERVICES (DAS)
REQUEST FOR PROPOSAL FOR
CONTRACTUAL SERVICES

SOLICITATION NUMBER – RFP 5716 Z1

TECHNICAL PROPOSAL

----- SUBMITTED BY -----

DevCare Solutions

131 North High Street, Suite 640, Columbus, Ohio – 43215

www.devcare.com

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Form A
Bidder Contact Sheet
Request for Proposal Number 5716 Z1

Form A should be completed and submitted with each response to this RFP. This is intended to provide the State with information on the bidder's name and address, and the specific person(s) who are responsible for preparation of the bidder's response.

Preparation of Response Contact Information	
Bidder Name:	DevCare Solutions
Bidder Address:	131 North High Street, Suite 640, Columbus, Ohio - 43215
Contact Person & Title:	Ramkumar Regupathy, Director
E-mail Address:	rfp@devcare.com
Telephone Number (Office):	(614) - 221 - 2277
Telephone Number (Cellular):	(614) - 226 - 2645
Fax Number:	(614) - 867 - 9367

Each bidder should also designate a specific contact person who will be responsible for responding to the State if any clarifications of the bidder's response should become necessary. This will also be the person who the State contacts to set up a presentation/demonstration, if required.

Communication with the State Contact Information	
Bidder Name:	DevCare Solutions
Bidder Address:	131 North High Street, Suite 640, Columbus, Ohio - 43215
Contact Person & Title:	Ramkumar Regupathy, Director
E-mail Address:	rfp@devcare.com
Telephone Number (Office):	(614) - 221 - 2277
Telephone Number (Cellular):	(614) - 226 - 2645
Fax Number:	(614) - 867 - 9367

REQUEST FOR PROPOSAL FOR CONTRACTUAL SERVICES FORM

BIDDER MUST COMPLETE THE FOLLOWING

By signing this Request for Proposal for Contractual Services form, the bidder guarantees compliance with the procedures stated in this Request for Proposal, and agrees to the terms and conditions unless otherwise indicated in writing and certifies that bidder maintains a drug free work place.

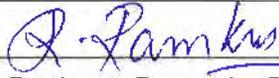
Per Nebraska's Transparency in Government Procurement Act, Neb. Rev Stat § 73-603 DAS is required to collect statistical information regarding the number of contracts awarded to Nebraska Contractors. This information is for statistical purposes only and will not be considered for contract award purposes.

 - NEBRASKA CONTRACTOR AFFIDAVIT: Bidder hereby attests that bidder is a Nebraska Contractor. "Nebraska Contractor" shall mean any bidder who has maintained a bona fide place of business and at least one employee within this state for at least the six (6) months immediately preceding the posting date of this RFP.

 - I hereby certify that I am a Resident disabled veteran or business located in a designated enterprise zone in accordance with Neb. Rev. Stat. § 73-107 and wish to have preference, if applicable, considered in the award of this contract.

 - I hereby certify that I am a blind person licensed by the Commission for the Blind & Visually Impaired in accordance with Neb. Rev. Stat. §71-8611 and wish to have preference considered in the award of this contract.

FORM MUST BE SIGNED USING AN INDELIBLE METHOD (NOT ELECTRONICALLY)

FIRM:	DevCare Solutions
COMPLETE ADDRESS:	131 North High Street, Suite 640, Columbus, Ohio - 43215
TELEPHONE NUMBER:	614-221-2277
FAX NUMBER:	614-867-9367
DATE:	12/11/2017
SIGNATURE:	
TYPED NAME & TITLE OF SIGNER:	Ramkumar Regupathy, Director

II. TERMS AND CONDITIONS

Bidders should complete Sections II through VI as part of their proposal. Bidder is expected to read the Terms and Conditions and should initial either accept, reject, or rajact and provide alternative language for each clause. The bidder should also provide an explanation of why the bidder rejected the clause or rejected the clause and provided alternate language. By signing the RFP, bidder is agreeing to be legally bound by all the accepted terms and conditions, and any proposed alternative terms and conditions submitted with the proposal. The State reserves the right to negotiate rejected or proposed alternative language. If the State and bidder fail to agree on the final Terms and Conditions, the State reserves the right to reject the proposal. The State of Nebraska is soliciting proposals in response to this RFP. The State of Nebraska reserves the right to reject proposals that attempt to substitute the bidder's commercial contracts and/or documents for this RFP.

The bidders should submit with their proposal any license, user agreement, service level agreement, or similar documents that the bidder wants incorporated in the Contract. The State will not consider incorporation of any document not submitted with the bidder's proposal as the document will not have been included in the evaluation process. These documents shall be subject to negotiation and will be incorporated as addendums if agreed to by the Parties.

If a conflict or ambiguity arises after the Addendum to Contract Award have been negotiated and agreed to, the Addendum to Contract Award shall be interpreted as follows:

1. If only one Party has a particular clause then that clause shall control;
2. If both Parties have a similar clause, but the clauses do not conflict, the clauses shall be read together;
3. If both Parties have a similar clause, but the clauses conflict, the State's clause shall control.

A. GENERAL

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The contract resulting from this RFP shall incorporate the following documents:

1. Request for Proposal and Addenda;
2. Amendments to the RFP;
3. Questions and Answers;
4. Contractor's proposal (RFP and properly submitted documents);
5. The executed Contract and Addendum One to Contract, if applicable ; and,
6. Amendments/Addendums to the Contract.

These documents constitute the entirety of the contract.

Unless otherwise specifically stated in a future contract amendment, in case of any conflict between the incorporated documents, the documents shall govern in the following order of preference with number one (1) receiving preference over all other documents and with each lower numbered document having preference over any higher numbered document: 1) Amendment to the executed Contract with the most recent dated amendment having the highest priority, 2) executed Contract and any attached Addenda, 3) Amendments to RFP and any Questions and Answers, 4) the original RFP document and any Addenda, and 5) the Contractor's submitted Proposal.

Any ambiguity or conflict in the contract discovered after its execution, not otherwise addressed herein, shall be resolved in accordance with the rules of contract interpretation as established in the State of Nebraska.

B. NOTIFICATION

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Contractor and State shall identify the contract manager who shall serve as the point of contact for the executed contract.

Communications regarding the executed contract shall be in writing and shall be deemed to have been given if delivered personally or mailed, by U.S. Mail, postage prepaid, return receipt requested, to the parties at their respective addresses set forth below, or at such other addresses as may be specified in writing by either of the parties. All notices, requests, or communications shall be deemed effective upon personal delivery or three (3) calendar days following deposit in the mail.

Vendor Contract Manager	Ronald Vogel
Vendor	DevCare Solutions
Vendor Street Address	131 North High Street, Suite 640,
Vendor City, State, Zip	Columbus, Ohio - 43215

C. GOVERNING LAW (Statutory)

Notwithstanding any other provision of this contract, or any amendment or addendum(s) entered into contemporaneously or at a later time, the parties understand and agree that, (1) the State of Nebraska is a sovereign state and its authority to contract is therefore subject to limitation by the State's Constitution, statutes, common law, and regulation; (2) this contract will be interpreted and enforced under the laws of the State of Nebraska; (3) any action to enforce the provisions of this agreement must be brought in the State of Nebraska per state law; (4) the person signing this contract on behalf of the State of Nebraska does not have the authority to waive the State's sovereign immunity, statutes, common law, or regulations; (5) the indemnity, limitation of liability, remedy, and other similar provisions of the final contract, if any, are entered into subject to the State's Constitution, statutes, common law, regulations, and sovereign immunity; and, (6) all terms and conditions of the final contract, including but not limited to the clauses concerning third party use, licenses, warranties, limitations of liability, governing law and venue, usage verification, indemnity, liability, remedy or other similar provisions of the final contract are entered into specifically subject to the State's Constitution, statutes, common law, regulations, and sovereign immunity.

The Parties must comply with all applicable local, state and federal laws, ordinances, rules, orders, and regulations.

D. BEGINNING OF WORK

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The bidder shall not commence any billable work until a valid contract has been fully executed by the State and the successful Contractor. The Contractor will be notified in writing when work may begin.

E. CHANGE ORDERS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The State and the Contractor, upon the written agreement, may make changes to the contract within the general scope of the RFP. Changes may involve specifications, the quantity of work, or such other items as the State may find necessary or desirable. Corrections of any deliverable, service, or work required pursuant to the contract shall not be deemed a change. The Contractor may not claim forfeiture of the contract by reasons of such changes.

The Contractor shall prepare a written description of the work required due to the change and an itemized cost sheet for the change. Changes in work and the amount of compensation to be paid to the Contractor shall be determined in accordance with applicable unit prices if any, a pro-rated value, or through negotiations. The State shall not incur a price increase for changes that should have been included in the Contractor's proposal, were foreseeable, or result from difficulties with or failure of the Contractor's proposal or performance.

No change shall be implemented by the Contractor until approved by the State, and the Contract is amended to reflect the change and associated costs, if any. If there is a dispute regarding the cost, but both parties agree that immediate implementation is necessary, the change may be implemented, and cost negotiations may continue with both Parties retaining all remedies under the contract and law.

F. NOTICE OF POTENTIAL CONTRACTOR BREACH

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

If Contractor breaches the contract or anticipates breaching the contract, the Contractor shall immediately give written notice to the State. The notice shall explain the breach or potential breach, a proposed cure, and may include a request for a waiver of the breach if so desired. The State may, in its discretion, temporarily or permanently waive the breach. By granting a waiver, the State does not forfeit any rights or remedies to which the State is entitled by law or equity, or pursuant to the provisions of the contract. Failure to give immediate notice, however, may be grounds for denial of any request for a waiver of a breach.

G. BREACH

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Either Party may terminate the contract, in whole or in part, if the other Party breaches its duty to perform its obligations under the contract in a timely and proper manner. Termination requires written notice of default and a thirty (30) calendar day (or longer at the non-breaching Party's discretion considering the gravity and nature of the default) cure period. Said notice shall be delivered by Certified Mail, Return Receipt Requested, or in person with proof of delivery. Allowing time to cure a failure or breach of contract does not waive the right to immediately terminate the contract for the same or different contract breach which may occur at a different time. In case of default of the Contractor, the State may contract the service from other sources and hold the Contractor responsible for any excess cost occasioned thereby.

The State's failure to make payment shall not be a breach, and the Contractor shall retain all available statutory remedies and protections.

H. NON-WAIVER OF BREACH

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The acceptance of late performance with or without objection or reservation by a Party shall not waive any rights of the Party nor constitute a waiver of the requirement of timely performance of any obligations remaining to be performed.

I. SEVERABILITY

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

If any term or condition of the contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the contract did not contain the provision held to be invalid or illegal.

J. INDEMNIFICATION

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

1. GENERAL

The Contractor agrees to defend, indemnify, and hold harmless the State and its employees, volunteers, agents, and its elected and appointed officials ("the indemnified parties") from and against any and all third party claims, liens, demands, damages, liability, actions, causes of action, losses, judgments, costs, and expenses of every nature, including investigation costs and expenses, settlement costs, and attorney fees and expenses ("the claims"), sustained or asserted against the State for personal injury, death, or property loss or damage, arising out of, resulting from, or attributable to the willful misconduct, negligence, error, or omission of the Contractor, its employees, Subcontractors, consultants, representatives, and agents, resulting from this contract, except to the extent such Contractor liability is attenuated by any action of the State which directly and proximately contributed to the claims.

2. INTELLECTUAL PROPERTY

The Contractor agrees it will, at its sole cost and expense, defend, indemnify, and hold harmless the indemnified parties from and against any and all claims, to the extent such claims arise out of, result from, or are attributable to, the actual or alleged infringement or misappropriation of any patent, copyright, trade secret, trademark, or confidential information of any third party by the Contractor or its employees, Subcontractors, consultants, representatives, and agents; provided, however, the State gives the Contractor prompt notice in writing of the claim. The Contractor may not settle any infringement claim that

will affect the State's use of the Licensed Software without the State's prior written consent, which consent may be withheld for any reason.

If a judgment or settlement is obtained or reasonably anticipated against the State's use of any intellectual property for which the Contractor has indemnified the State, the Contractor shall, at the Contractor's sole cost and expense, promptly modify the item or items which were determined to be infringing, acquire a license or licenses on the State's behalf to provide the necessary rights to the State to eliminate the infringement, or provide the State with a non-infringing substitute that provides the State the same functionality. At the State's election, the actual or anticipated judgment may be treated as a breach of warranty by the Contractor, and the State may receive the remedies provided under this RFP.

3. PERSONNEL

The Contractor shall, at its expense, indemnify and hold harmless the indemnified parties from and against any claim with respect to withholding taxes, worker's compensation, employee benefits, or any other claim, demand, liability, damage, or loss of any nature relating to any of the personnel, including subcontractor's and their employees, provided by the Contractor.

4. SELF-INSURANCE

The State of Nebraska is self-insured for any loss and purchases excess insurance coverage pursuant to Neb. Rev. Stat. § 81-8,239.01 (Reissue 2008). If there is a presumed loss under the provisions of this agreement, Contractor may file a claim with the Office of Risk Management pursuant to Neb. Rev. Stat. §§ 81-8,829 – 81-8,306 for review by the State Claims Board. The State retains all rights and immunities under the State Miscellaneous (Section 81-8,294), Tort (Section 81-8,209), and Contract Claim Acts (Section 81-8,302), as outlined in Neb. Rev. Stat. § 81-8,209 et seq. and under any other provisions of law and accepts liability under this agreement to the extent provided by law.

5. The Parties acknowledge that Attorney General for the State of Nebraska is required by statute to represent the legal interests of the State, and that any provision of this indemnity clause is subject to the statutory authority of the Attorney General.

K. ATTORNEY'S FEES

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

In the event of any litigation, appeal, or other legal action to enforce any provision of the contract, the Parties agree to pay all expenses of such action, as permitted by law and if order by the court, including attorney's fees and costs, if the other Party prevails.

L. ASSIGNMENT, SALE, OR MERGER

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Either Party may assign the contract upon mutual written agreement of the other Party. Such agreement shall not be unreasonably withheld.

The Contractor retains the right to enter into a sale, merger, acquisition, internal reorganization, or similar transaction involving Contractor's business. Contractor agrees to cooperate with the State in executing amendments to the contract to allow for the transaction. If a third party or entity is involved in the transaction, the Contractor will remain responsible for performance of the contract until such time as the person or entity involved in

the transaction agrees in writing to be contractually bound by this contract and perform all obligations of the contract.

M. CONTRACTING WITH OTHER NEBRASKA POLITICAL SUB-DIVISIONS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor may, but shall not be required to, allow agencies, as defined in Neb. Rev. Stat. §81-145, to use this contract. The terms and conditions, including price, of the contract may not be amended. The State shall not be contractually obligated or liable for any contract entered into pursuant to this clause. A listing of Nebraska political subdivisions may be found at the website of the Nebraska Auditor of Public Accounts.

N. FORCE MAJEURE

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Neither Party shall be liable for any costs or damages, or for default resulting from its inability to perform any of its obligations under the contract due to a natural or manmade event outside the control and not the fault of the affected Party ("Force Majeure Event"). The Party so affected shall immediately make a written request for relief to the other Party, and shall have the burden of proof to justify the request. The other Party may grant the relief requested; relief may not be unreasonably withheld. Labor disputes with the impacted Party's own employees will not be considered a Force Majeure Event.

O. CONFIDENTIALITY

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

All materials and information provided by the Parties or acquired by a Party on behalf of the other Party shall be regarded as confidential information. All materials and information provided or acquired shall be handled in accordance with federal and state law, and ethical standards. Should said confidentiality be breached by a Party, the Party shall notify the other Party immediately of said breach and take immediate corrective action.

It is incumbent upon the Parties to inform their officers and employees of the penalties for improper disclosure imposed by the Privacy Act of 1974, 5 U.S.C. 552a. Specifically, 5 U.S.C. 552a (i)(1), which is made applicable by 5 U.S.C. 552a (m)(1), provides that any officer or employee, who by virtue of his/her employment or official position has possession of or access to agency records which contain individually identifiable information, the disclosure of which is prohibited by the Privacy Act or regulations established thereunder, and who knowing that disclosure of the specific material is prohibited, willfully discloses the material in any manner to any person or agency not entitled to receive it, shall be guilty of a misdemeanor and fined not more than \$5,000.

P. EARLY TERMINATION

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The contract may be terminated as follows:

1. The State and the Contractor, by mutual written agreement, may terminate the contract at any time.
2. The State, in its sole discretion, may terminate the contract for any reason upon thirty (30) calendar day's written notice to the Contractor. Such termination shall not relieve the Contractor of warranty or other service obligations incurred under the terms of the contract. In the event of termination the Contractor shall be entitled to payment, determined on a pro rata basis, for products or services satisfactorily performed or provided.
3. The State may terminate the contract immediately for the following reasons:
 - a. if directed to do so by statute;
 - b. Contractor has made an assignment for the benefit of creditors, has admitted in writing its inability to pay debts as they mature, or has ceased operating in the normal course of business;
 - c. a trustee or receiver of the Contractor or of any substantial part of the Contractor's assets has been appointed by a court;
 - d. fraud, misappropriation, embezzlement, malfeasance, misfeasance, or illegal conduct pertaining to performance under the contract by its Contractor, its employees, officers, directors, or shareholders;
 - e. an involuntary proceeding has been commenced by any Party against the Contractor under any one of the chapters of Title 11 of the United States Code and (i) the proceeding has been pending for at least sixty (60) calendar days; or (ii) the Contractor has consented, either expressly or by operation of law, to the entry of an order for relief; or (iii) the Contractor has been decreed or adjudged a debtor;
 - f. a voluntary petition has been filed by the Contractor under any of the chapters of Title 11 of the United States Code;
 - g. Contractor intentionally discloses confidential information;
 - h. Contractor has or announces it will discontinue support of the deliverable; and,
 - i. In the event funding is no longer available.

Q. CONTRACT CLOSEOUT

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Upon contract closeout for any reason the Contractor shall within 30 days, unless stated otherwise herein:

1. Transfer all completed or partially completed deliverables to the State;
2. Transfer ownership and title to all completed or partially completed deliverables to the State;
3. Return to the State all information and data, unless the Contractor is permitted to keep the information or data by contract or rule of law. Contractor may retain one copy of any information or data as required to comply with applicable work product documentation standards or as are automatically retained in the course of Contractor's routine back up procedures;
4. Cooperate with any successor Contractor, person or entity in the assumption of any or all of the obligations of this contract;
5. Cooperate with any successor Contractor, person or entity with the transfer of information or data related to this contract;
6. Return or vacate any state owned real or personal property; and,

7. Return all data in a mutually acceptable format and manner.

Nothing in this Section should be construed to require the Contractor to surrender intellectual property, real or personal property, or information or data owned by the Contractor for which the State has no legal claim.

III. CONTRACTOR DUTIES

A. INDEPENDENT CONTRACTOR / OBLIGATIONS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

It is agreed that the Contractor is an independent contractor and that nothing contained herein is intended or should be construed as creating or establishing a relationship of employment, agency, or a partnership.

The Contractor is solely responsible for fulfilling the contract. The Contractor or the Contractor's representative shall be the sole point of contact regarding all contractual matters.

The Contractor shall secure, at its own expense, all personnel required to perform the services under the contract. The personnel the Contractor uses to fulfill the contract shall have no contractual or other legal relationship with the State; they shall not be considered employees of the State and shall not be entitled to any compensation, rights or benefits from the State, including but not limited to, tenure rights, medical and hospital care, sick and vacation leave, severance pay, or retirement benefits.

By-name personnel commitments made in the Contractor's proposal shall not be changed without the prior written approval of the State. Replacement of these personnel, if approved by the State, shall be with personnel of equal or greater ability and qualifications.

All personnel assigned by the Contractor to the contract shall be employees of the Contractor or a subcontractor, and shall be fully qualified to perform the work required herein. Personnel employed by the Contractor or a subcontractor to fulfill the terms of the contract shall remain under the sole direction and control of the Contractor or the subcontractor respectively.

With respect to its employees, the Contractor agrees to be solely responsible for the following:

1. Any and all pay, benefits, and employment taxes and/or other payroll withholding;
2. Any and all vehicles used by the Contractor's employees, including all insurance required by state law;
3. Damages incurred by Contractor's employees within the scope of their duties under the contract;
4. Maintaining Workers' Compensation and health insurance that complies with state and federal law and submitting any reports on such insurance to the extent required by governing law; and
5. Determining the hours to be worked and the duties to be performed by the Contractor's employees.
6. All claims on behalf of any person arising out of employment or alleged employment (including without limit claims of discrimination alleged against the Contractor, its officers, agents, or subcontractors or subcontractor's employees)

If the Contractor intends to utilize any subcontractor, the subcontractor's level of effort, tasks, and time allocation should be clearly defined in the bidder's proposal. The Contractor shall agree that it will not utilize any subcontractors not specifically included in its proposal in the performance of the contract without the prior written authorization of the State.

The State reserves the right to require the Contractor to reassign or remove from the project any Contractor or subcontractor employee.

Contractor shall insure that the terms and conditions contained in any contract with a subcontractor does not conflict with the terms and conditions of this contract.

The Contractor shall include a similar provision, for the protection of the State, in the contract with any Subcontractor engaged to perform work on this contract.

B. EMPLOYEE WORK ELIGIBILITY STATUS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor is required and hereby agrees to use a federal immigration verification system to determine the work eligibility status of employees physically performing services within the State of Nebraska. A federal immigration verification system means the electronic verification of the work authorization program authorized by the Illegal Immigration Reform and Immigrant Responsibility Act of 1996, 8 U.S.C. 1324a, known as the E-Verify Program, or an equivalent federal program designated by the United States Department of Homeland Security or other federal agency authorized to verify the work eligibility status of an employee.

If the Contractor is an individual or sole proprietorship, the following applies:

1. The Contractor must complete the United States Citizenship Attestation Form, available on the Department of Administrative Services website at <http://das.nebraska.gov/materiel/purchasing.html>
The completed United States Attestation Form should be submitted with the RFP response.
2. If the Contractor indicates on such attestation form that he or she is a qualified alien, the Contractor agrees to provide the US Citizenship and Immigration Services documentation required to verify the Contractor's lawful presence in the United States using the Systematic Alien Verification for Entitlements (SAVE) Program.
3. The Contractor understands and agrees that lawful presence in the United States is required and the Contractor may be disqualified or the contract terminated if such lawful presence cannot be verified as required by Neb. Rev. Stat. §4-108.

C. COMPLIANCE WITH CIVIL RIGHTS LAWS AND EQUAL OPPORTUNITY EMPLOYMENT / NONDISCRIMINATION (Statutory)

The Contractor shall comply with all applicable local, state, and federal statutes and regulations regarding civil rights laws and equal opportunity employment. The Nebraska Fair Employment Practice Act prohibits Contractors of the State of Nebraska, and their Subcontractors, from discriminating against any employee or applicant for employment, with respect to hire, tenure, terms, conditions, compensation, or privileges of employment because of race, color, religion, sex, disability, marital status, or national origin (Neb. Rev. Stat. §48-1101 to 48-1125). The Contractor guarantees compliance with the Nebraska Fair Employment Practice Act, and breach of this provision shall be regarded as a material breach of contract. The Contractor shall insert a similar provision in all Subcontracts for services to be covered by any contract resulting from this RFP.

D. COOPERATION WITH OTHER CONTRACTORS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Contractor may be required to work with or in close proximity to other contractors or individuals that may be working on same or different projects. The Contractor shall agree to cooperate with such other contractors or individuals, and shall not commit or permit any act which may interfere with the performance of work by any other contractor or individual. Contractor is not required to compromise Contractor's intellectual property or proprietary information unless expressly required to do so by this contract.

E. PERMITS, REGULATIONS, LAWS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The contract price shall include the cost of all royalties, licenses, permits, and approvals, whether arising from patents, trademarks, copyrights or otherwise, that are in any way involved in the contract. The Contractor shall obtain and pay for all royalties, licenses, and permits, and approvals necessary for the execution of the contract. The Contractor must guarantee that it has the full legal right to the materials, supplies, equipment, software, and other items used to execute this contract.

F. OWNERSHIP OF INFORMATION AND DATA / DELIVERABLES

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The State shall have the unlimited right to publish, duplicate, use, and disclose all information and data developed or obtained by the Contractor on behalf of the State pursuant to this contract.

The State shall own and hold exclusive title to any deliverable developed as a result of this contract. Contractor shall have no ownership interest or title, and shall not patent, license, or copyright, duplicate, transfer, sell, or exchange, the design, specifications, concept, or deliverable.

G. INSURANCE REQUIREMENTS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor shall throughout the term of the contract maintain insurance as specified herein and provide the State a current Certificate of Insurance/Acord Form (COI) verifying the coverage. The Contractor shall not commence work on the contract until the insurance is in place. If Contractor subcontracts any portion of the Contract the Contractor must, throughout the term of the contract, either:

1. Provide equivalent insurance for each subcontractor and provide a COI verifying the coverage for the subcontractor;
2. Require each subcontractor to have equivalent insurance and provide written notice to the State that the Contractor has verified that each subcontractor has the required coverage; or,
3. Provide the State with copies of each subcontractor's Certificate of Insurance evidencing the required coverage.

The Contractor shall not allow any Subcontractor to commence work until the Subcontractor has equivalent insurance. The failure of the State to require a COI, or the failure of the Contractor to provide a COI or require subcontractor insurance shall not limit, relieve, or decrease the liability of the Contractor hereunder.

In the event that any policy written on a claims-made basis terminates or is canceled during the term of the contract or within one (1) year of termination or expiration of the contract, the contractor shall obtain an extended discovery

or reporting period, or a new insurance policy, providing coverage required by this contract for the term of the contract and one (1) year following termination or expiration of the contract.

If by the terms of any insurance a mandatory deductible is required, or if the Contractor elects to increase the mandatory deductible amount, the Contractor shall be responsible for payment of the amount of the deductible in the event of a paid claim.

Notwithstanding any other clause in this Contract, the State may recover up to the liability limits of the insurance policies required herein.

1. WORKERS' COMPENSATION INSURANCE

The Contractor shall take out and maintain during the life of this contract the statutory Workers' Compensation and Employer's Liability Insurance for all of the contractor's employees to be engaged in work on the project under this contract and, in case any such work is sublet, the Contractor shall require the Subcontractor similarly to provide Worker's Compensation and Employer's Liability Insurance for all of the Subcontractor's employees to be engaged in such work. This policy shall be written to meet the statutory requirements for the state in which the work is to be performed, including Occupational Disease. **The policy shall include a waiver of subrogation in favor of the State. The COI shall contain the mandatory COI subrogation waiver language found hereinafter.** The amounts of such insurance shall not be less than the limits stated hereinafter. For employees working in the State of Nebraska, the policy must be written by an entity authorized by the State of Nebraska Department of Insurance to write Workers' Compensation and Employer's Liability Insurance for Nebraska employees.

2. COMMERCIAL GENERAL LIABILITY INSURANCE AND COMMERCIAL AUTOMOBILE LIABILITY INSURANCE

The Contractor shall take out and maintain during the life of this contract such Commercial General Liability Insurance and Commercial Automobile Liability Insurance as shall protect Contractor and any Subcontractor performing work covered by this contract from claims for damages for bodily injury, including death, as well as from claims for property damage, which may arise from operations under this contract, whether such operation be by the Contractor or by any Subcontractor or by anyone directly or indirectly employed by either of them, and the amounts of such insurance shall not be less than limits stated hereinafter.

The Commercial General Liability Insurance shall be written on an **occurrence basis**, and provide Premises/Operations, Products/Completed Operations, Independent Contractors, Personal Injury, and Contractual Liability coverage. **The policy shall include the State, and others as required by the contract documents, as Additional Insured(s).** This policy shall be **primary, and any insurance or self-insurance carried by the State shall be considered secondary and non-contributory.** **The COI shall contain the mandatory COI liability waiver language found hereinafter.** The Commercial Automobile Liability Insurance shall be written to cover all Owned, Non-owned, and Hired vehicles.

REQUIRED INSURANCE COVERAGE		
COMMERCIAL GENERAL LIABILITY		
General Aggregate		\$2,000,000
Products/Completed Operations Aggregate		\$2,000,000
Personal/Advertising Injury		\$1,000,000 per occurrence
Bodily Injury/Property Damage		\$1,000,000 per occurrence
Medical Payments		\$10,000 any one person
Damage to Rented Premises (Fire)		\$300,000 each occurrence
Contractual		Included
XCU Liability (Explosion, Collapse, and Underground Damage)		Included
Independent Contractors		Included
Abuse & Molestation		Included
<i>If higher limits are required, the Umbrella/Excess Liability limits are allowed to satisfy the higher limit.</i>		
WORKER'S COMPENSATION		
Employers Liability Limits		\$500K/\$500K/\$500K
Statutory Limits- All States		Statutory - State of Nebraska
USL&H Endorsement		Statutory
Voluntary Compensation		Statutory
COMMERCIAL AUTOMOBILE LIABILITY		
Bodily Injury/Property Damage		\$1,000,000 combined single limit
Include All Owned, Hired & Non-Owned Automobile liability		Included
Motor Carrier Act Endorsement		Where Applicable
UMBRELLA/EXCESS LIABILITY		
Over Primary Insurance		\$5,000,000 per occurrence
PROFESSIONAL LIABILITY		
Professional liability (Medical Malpractice) Qualification Under Nebraska Excess Fund		Limits consistent with Nebraska Medical Malpractice Cap
All Other Professional Liability (Errors & Omissions)		\$1,000,000 Per Claim / Aggregate
COMMERCIAL CRIME		
Crime/Employee Dishonesty Including 3rd Party Fidelity		\$1,000,000
CYBER LIABILITY		
Breach of Privacy, Security Breach, Denial of Service, Remediation, Fines and Penalties		\$10,000,000
MANDATORY COI SUBROGATION WAIVER LANGUAGE		
"Workers' Compensation policy shall include a waiver of subrogation in favor of the State of Nebraska."		
MANDATORY COI LIABILITY WAIVER LANGUAGE		
"Commercial General Liability & Commercial Automobile Liability policies shall name the State of Nebraska as an Additional Insured and the policies shall be primary and any insurance or self-insurance carried by the State shall be considered secondary and non-contributory as additionally insured."		

If the mandatory COI subrogation waiver language or mandatory COI liability waiver language on the COI states that the waiver is subject to, condition upon, or otherwise limit by the insurance policy, a copy of the relevant sections of the policy must be submitted with the COI so the State can review the limitations imposed by the insurance policy.

3. EVIDENCE OF COVERAGE

The Contractor shall furnish the Contract Manager, with a certificate of insurance coverage complying with the above requirements prior to beginning work at:

Nebraska Commission on Law Enforcement and Criminal Justice
Attn: Contract Manager
PO BOX 94946
Lincoln, NE 68509-4946

These certificates or the cover sheet shall reference the RFP number, and the certificates shall include the name of the company, policy numbers, effective dates, dates of expiration, and amounts and types of coverage afforded. If the State is damaged by the failure of the Contractor to maintain such insurance, then the Contractor shall be responsible for all reasonable costs properly attributable thereto.

Reasonable notice of cancellation of any required insurance policy must be submitted to the contract manager as listed above when issued and a new coverage binder shall be submitted immediately to ensure no break in coverage.

4. DEVIATIONS

The insurance requirements are subject to limited negotiation. Negotiation typically includes, but is not necessarily limited to, the correct type of coverage, necessity for Workers' Compensation, and the type of automobile coverage carried by the Contractor.

H. ANTITRUST

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor hereby assigns to the State any and all claims for overcharges as to goods and/or services provided in connection with this contract resulting from antitrust violations which arise under antitrust laws of the United States and the antitrust laws of the State.

I. CONFLICT OF INTEREST

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

By submitting a proposal, bidder certifies that there does not now exist a relationship between the bidder and any person or entity which is or gives the appearance of a conflict of interest related to this RFP or project.

The bidder certifies that it shall not take any action or acquire any interest, either directly or indirectly, which will conflict in any manner or degree with the performance of its services hereunder or which creates an actual or an appearance of conflict of interest.

The bidder certifies that it will not knowingly employ any individual known by bidder to have a conflict of interest.

The Parties shall not knowingly, for a period of two years after execution of the contract, recruit or employ any employee or agent of the other Party who has worked on the RFP or project, or who had any influence on decisions affecting the RFP or project.

J. STATE PROPERTY

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor shall be responsible for the proper care and custody of any State-owned property which is furnished for the Contractor's use during the performance of the contract. The Contractor shall reimburse the State for any loss or damage of such property; normal wear and tear is expected.

K. SITE RULES AND REGULATIONS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor shall use its best efforts to ensure that its employees, agents, and Subcontractors comply with site rules and regulations while on State premises. If the Contractor must perform on-site work outside of the daily operational hours set forth by the State, it must make arrangements with the State to ensure access to the facility and the equipment has been arranged. No additional payment will be made by the State on the basis of lack of access, unless the State fails to provide access as agreed to in writing between the State and the Contractor.

L. ADVERTISING

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor agrees not to refer to the contract award in advertising in such a manner as to state or imply that the company or its services are endorsed or preferred by the State. Any publicity releases pertaining to the project shall not be issued without prior written approval from the State.

M. NEBRASKA TECHNOLOGY ACCESS STANDARDS (Statutory)

Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/2-201.html> and ensure that products and/or services provided under the contract are in compliance or will comply with the applicable standards to the greatest degree possible. In the event such standards change during the Contractor's performance, the State may create an amendment to the contract to request the contract comply with the changed standard at a cost mutually acceptable to the parties.

N. DISASTER RECOVERY/BACK UP PLAN

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The Contractor shall have a disaster recovery and back-up plan, of which a copy should be provided upon request to the State, which includes, but is not limited to equipment, personnel, facilities, and transportation, in order to continue services as specified under the specifications in the contract in the event of a disaster.

O. DRUG POLICY

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Contractor certifies it maintains a drug free work place environment to ensure worker safety and workplace integrity. Contractor agrees to provide a copy of its drug free workplace policy at any time upon request by the State.

IV. PAYMENT

A. PROHIBITION AGAINST ADVANCE PAYMENT (Statutory)

Payments shall not be made until contractual deliverable(s) are received and accepted by the State.

B. TAXES (Statutory)

The State is not required to pay taxes and assumes no such liability as a result of this solicitation. Any property tax payable on the Contractor's equipment which may be installed in a state-owned facility is the responsibility of the Contractor.

C. INVOICES

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Invoices for payments must be submitted by the Contractor to the agency requesting the services with sufficient detail to support payment. The terms and conditions included in the Contractor's invoice shall be deemed to be solely for the convenience of the parties. No terms or conditions of any such invoice shall be binding upon the State, and no action by the State, including without limitation the payment of any such invoice in whole or in part, shall be construed as binding or estopping the State with respect to any such term or condition, unless the invoice term or condition has been previously agreed to by the State as an amendment to the contract.

D. INSPECTION AND APPROVAL

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

Final inspection and approval of all work required under the contract shall be performed by the designated State officials.

The State and/or its authorized representatives shall have the right to enter any premises where the Contractor or Subcontractor duties under the contract are being performed, and to inspect, monitor or otherwise evaluate the work being performed. All inspections and evaluations shall be at reasonable times and in a manner that will not unreasonably delay work.

E. PAYMENT

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

State will render payment to Contractor when the terms and conditions of the contract and specifications have been satisfactorily completed on the part of the Contractor as solely determined by the State. (Neb. Rev. Stat. Section 73-506(1)) Payment will be made by the responsible agency in compliance with the State of Nebraska Prompt Payment Act (See Neb. Rev. Stat. §81-2401 through 81-2408). The State may require the Contractor to accept payment by electronic means such as ACH deposit. In no event shall the State be responsible or liable to pay for

any services provided by the Contractor prior to the Effective Date of the contract, and the Contractor hereby waives any claim or cause of action for any such services.

F. LATE PAYMENT (Statutory)

The Contractor may charge the responsible agency interest for late payment in compliance with the State of Nebraska Prompt Payment Act (See Nab. Rev. Stat. §81-2401 through 81-2408).

G. SUBJECT TO FUNDING / FUNDING OUT CLAUSE FOR LOSS OF APPROPRIATIONS

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The State's obligation to pay amounts due on the Contract for a fiscal years following the current fiscal year is contingent upon legislative appropriation of funds. Should said funds not be appropriated, the State may terminate the contract with respect to those payments for the fiscal year(s) for which such funds are not appropriated. The State will give the Contractor written notice thirty (30) calendar days prior to the effective date of termination. All obligations of the State to make payments after the termination date will cease. The Contractor shall be entitled to receive just and equitable compensation for any authorized work which has been satisfactorily completed as of the termination date. In no event shall the Contractor be paid for a loss of anticipated profit.

H. RIGHT TO AUDIT (First Paragraph is Statutory)

Accept (Initial)	Reject (Initial)	Reject & Provide Alternative within RFP Response (Initial)	NOTES/COMMENTS:
✓			

The State shall have the right to audit the Contractor's performance of this contract upon a 30 days' written notice. Contractor shall utilize generally accepted accounting principles, and shall maintain the accounting records, and other records and information relevant to the contract (Information) to enable the State to audit the contract. The State may audit and the Contractor shall maintain, the Information during the term of the contract and for a period of five (5) years after the completion of this contract or until all issues or litigation are resolved, whichever is later. The Contractor shall make the Information available to the State at Contractor's place of business or a location acceptable to both Parties during normal business hours. If this is not practical or the Contractor so elects, the Contractor may provide electronic or paper copies of the Information. The State reserves the right to examine, make copies of, and take notes on any Information relevant to this contract, regardless of the form or the Information, how it is stored, or who possesses the Information. Under no circumstance will the Contractor be required to create or maintain documents not kept in the ordinary course of contractor's business operations, nor will contractor be required to disclose any information, including but not limited to product cost data, which is confidential or proprietary to contractor.

The Parties shall pay their own costs of the audit unless the audit finds a previously undisclosed overpayment by the State. If a previously undisclosed overpayment exceeds one-half of one percent (.5%) of the total contract billings, or if fraud, material misrepresentations, or non-performance is discovered on the part of the Contractor, the Contractor shall reimburse the State for the total costs of the audit. Overpayments and audit costs owed to the State shall be paid within ninety days of written notice of the claim. The Contractor agrees to correct any material weaknesses or condition found as a result of the audit.



2. CORPORATE OVERVIEW

A. BIDDER IDENTIFICATION AND INFORMATION:

Full Name or Corporate Name: DevCare Solutions

Address: 131 North High Street, Suite 640, Columbus, Ohio – 43215

Headquarters: Columbus, Ohio

Entity Organization: S-Corporation

State in which the DevCare Solutions is incorporated: Columbus, Ohio

Year in which the DevCare Solutions first organized to do business: April 19th, 2005

Whether the name and form of organization has changed since first organized: None

B. FINANCIAL STATEMENTS

❖ DevCare solutions has provided its financial statements for the year 2015 & 2016 in the following pages for your references.

❖ Banking References:

<i>Reference 1 Banking Institution</i>	<i>Reference 2 Creditor</i>
Name: JP Morgan Chase & Co	Name: JP Morgan Chase & Co
Address: 1111 Polaris Parkway, Columbus, OH 43240	Address: 1111 Polaris Parkway, Columbus, OH 43240
Telephone Number: (614)-523-5936	Telephone Number: (614)-523-5016
Point-of-Contact: Tanya Copley	Point-of-Contact: Kathy A. Ridenour
Title: Business Banking Relationship Manager III	Title: Sr. Credit Operations Coordinator
Email Id: tanya.copley@jpmorgan.com	Email Id: kathy.a.ridenour@chase.com

❖ DevCare Solutions guarantees that there aren't any judgments, pending or expected litigation, or other real or potential financial reversals, which might materially affect the viability or stability of the organization.

1:03 PM
01/06/16
Cash Basis

DevCare Solutions
Profit & Loss
January through December 2015

	<u>Jan - Dec 15</u>
Ordinary Income/Expense	
Income	
4000 · Professional Fees	11,723,762.74
4100 · Interest Income	440.23
Total Income	<u>11,724,202.97</u>
Gross Profit	11,724,202.97
Expense	
Payroll Expenses	3,707.79
Per Diem ADP	46,525.28
Sub Contract Expense	6,090,984.65
1113 · Travel	15,216.34
1114 · Meal Expenses	4,206.18
1115 · Car Expenses	8,583.88
1121 · Donation	9,435.96
1122 · Parking	1,283.75
1125 · Legal and Professional Exp	150,279.31
6000 · Wages Expense	4,459,763.91
6100 · Payroll Tax Expense	327,454.20
6200 · Income Tax Expense	17,661.30
6300 · Rent or Lease Expense	14,859.96
6350 · Maintenance & Repairs Expense	4,673.52
6400 · Utilities Expense	2,071.99
6450 · Office Supplies Expense	37,186.22
6500 · Telephone Expense	8,496.62
6600 · Advertising Expense	2,467.53
6650 · Commissions and Fees Expense	55,149.96
6800 · Freight Expense	1,058.00
6850 · Service Charge Expense	1,724.94
6950 · Insurance Expense	110,897.62
7050 · Depreciation Expense	8,380.64
Total Expense	<u>11,382,069.55</u>
Net Ordinary Income	<u>342,133.42</u>
Net Income	<u><u>342,133.42</u></u>

1:01 PM
01/06/16
Cash Basis

DevCare Solutions
Balance Sheet
As of December 31, 2015

	<u>Dec 31, 15</u>
ASSETS	
Current Assets	
Checking/Savings	
8813 Checking	72,444.27
Shareholder's Loan-B*	62,303.57
3941 · Saving - 7387	151.79
4388 · 4388 PNC	2,781.05
Total Checking/Savings	<u>137,680.68</u>
Total Current Assets	<u>137,680.68</u>
TOTAL ASSETS	<u>137,680.68</u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Credit Cards	
3824 -Chase	10,580.80
Amex	2,564.76
8528 · Visa 1641	9,071.48
Total Credit Cards	<u>22,217.04</u>
Other Current Liabilities	
FSA Payable	7,642.00
Total Other Current Liabilities	<u>7,642.00</u>
Total Current Liabilities	<u>29,859.04</u>
Total Liabilities	29,859.04
Equity	
Retained Earnings	460,207.64
3930 · Member's Draw	-694,519.42
Net Income	342,133.42
Total Equity	<u>107,821.64</u>
TOTAL LIABILITIES & EQUITY	<u>137,680.68</u>

10:00 AM
02/02/17
Cash Basis

DevCare Solutions
Profit & Loss
January through December 2016

	<u>Jan - Dec 16</u>
Ordinary Income/Expense	
Income	
4000 · Professional Fees	12,864,352.50
4100 · Interest Income	159.51
Total Income	<u>12,864,512.01</u>
Gross Profit	12,864,512.01
Expense	
1099 Paychex	35,766.45
Payroll Expenses	4,702.60
Per Diem Paychex	38,227.74
Sub Contract Expense	7,037,365.34
1113 · Travel	16,835.16
1114 · Meal Expenses	5,160.95
1115 · Car Expenses	11,697.74
1121 · Donation	3,806.00
1122 · Parking	2,003.50
1125 · Legal and Professional Exp	171,228.27
6000 · Wages Expense	4,783,446.31
6100 · Payroll Tax Expense	352,193.19
6200 · Income Tax Expense	10,343.97
6300 · Rent or Lease Expense	16,034.23
6350 · Maintenance & Repairs Expense	1,068.54
6400 · Utilities Expense	4,340.90
6450 · Office Supplies Expense	36,635.58
6500 · Telephone Expense	13,680.67
6600 · Advertising Expense	2,253.42
6650 · Commissions and Fees Expense	61,010.68
6800 · Freight Expense	2,895.40
6850 · Service Charge Expense	2,891.51
6950 · Insurance Expense	86,007.50
7050 · Depreciation Expense	9,966.66
Total Expense	<u>12,709,362.31</u>
Net Ordinary Income	<u>155,149.70</u>
Net Income	<u><u>155,149.70</u></u>

10:04 AM
02/02/17
Cash Basis

DevCare Solutions
Balance Sheet
As of December 31, 2016

	<u>Dec 31, 16</u>
ASSETS	
Current Assets	
Checking/Savings	
8813 Checking	35,025.29
3941 - Saving - 7387	10,136.04
4388 - 4388 PNC	<u>2,781.05</u>
Total Checking/Savings	47,942.38
Other Current Assets	
Urap Bldg	<u>106,000.00</u>
Total Other Current Assets	<u>106,000.00</u>
Total Current Assets	<u>153,942.38</u>
TOTAL ASSETS	<u>153,942.38</u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Credit Cards	
3824 -Chase	9,378.79
CitiCard-B*	496.13
8528 - Visa 1641	<u>1,874.61</u>
Total Credit Cards	11,749.53
Other Current Liabilities	
FSA Payable	<u>8,633.01</u>
Total Other Current Liabilities	<u>8,633.01</u>
Total Current Liabilities	<u>20,382.54</u>
Total Liabilities	20,382.54
Equity	
Retained Earnings	815,076.10
3930 - Member's Draw	-836,665.96
Net Income	<u>155,149.70</u>
Total Equity	<u>133,559.84</u>
TOTAL LIABILITIES & EQUITY	<u>153,942.38</u>



C. CHANGE OF OWNERSHIP

DevCare Solution ensures that there won't be any change in ownership or control of the company during the twelve (12) months following the proposal due date.

DevCare Solutions guarantees to notify the State if any change in ownership or control of the company during the twelve (12) months following the proposal due date.

D. OFFICE LOCATION:

DevCare Solutions Office Location responsible for performance pursuant to an award of a contract with the State of Nebraska:

131 North High Street, Suite 640, Columbus, Ohio - 43215

E. RELATIONSHIP WITH THE STATE:

DevCare Solutions ensures that the firm nor any Party named in the response has no dealing with the State over the previous five (5) years.

F. BIDDER'S EMPLOYEE RELATIONS TO STATE

DevCare Solutions ensures that none of the consultants named in the proposal response is or was an employee of the State within the past six (6) months.

DevCare Solutions ensures that none of the employee of any agency of the State of Nebraska is employed by the bidder or is a Subcontractor to the bidder.

G. CONTRACT PERFORMANCE

DevCare Solutions ensures that the firm or any of the proposed Subcontractor(s) has had a contract terminated for default during the past five (5) years.

DevCare Solutions ensures that any time during the past five (5) years, the bidder has had a contract terminated for convenience, non-performance, non-allocation of funds, or any other reason.

H. SUMMARY OF BIDDER'S CORPORATE EXPERIENCE

PROJECT DESCRIPTION:

Project 1: State of Ohio Knowledge Services

- a. **Time Period of the project:** 5 Years
- b. **Start Date:** Nov 2015
End Date: Till Date
- c. **Contractor's Responsibilities:** IT Staff Augmentation Services (Labor Hour)
- d. **Contact Name:** Katie Belange
Telephone Number: (317)-806-6197
Email Id: katieb@knowledgeservices.com



- e. **Project Description:** DevCare Solutions has been supporting the VMS – Knowledge Services ever since 2015 actively. Requisitions to the State of OH are routed through the respected VMS to DevCare Solutions. Prior to the contract with Knowledge Services, requisitions and staff augmentation specific opportunities were routed through a VMS named Computer Aid Inc., (CAI). DevCare Solutions has had the experience of working with CAI for over 10 years and the firm has placed about 100 consultants with various departments, catering to the IT project requisitions of the State. The company has been supporting contractual positions for the State of OH, supporting a wide variety of IT requirements.

Project 2: State of Michigan - Computer Aid Inc.

- a. **Time Period of the project:** 5 Years
- b. **Start Date:** April 2012
End Date: Till Date
- c. **Contractor's Responsibilities:** IT Staff Augmentation Services (Labor Hour)
- d. **Contact Name:** Krystal McGraw
Telephone Number: (717)-651-3293
Email Id: krystal_mcgraw@compaid.com
- e. **Project Description:** DevCare Solutions has been supporting the agency presently, ensured to meeting staff requisitions for the state Michigan. The company has been supporting a number of IT requisitions ever since the contract execution in 2012, proving unprecedented level of support as and when IT project requirements arise. The firm has had the dedication of serving Computer Aid Inc. by deploying a dedicated service delivery team who handled the promised proposed services and deliverables with reference to the staff augmentation services contract. Temporary contracts based on contract durations of anywhere between 6-12+ months have been supported by offering qualified consultants to carry out the required set of responsibilities / tasks pertaining to the project requisitions.

Project 3: OST Global Inc.

- a. **Time Period of the project:** 5 Years
- b. **Start Date:** Oct 2015
End Date: Till Date
- c. **Contractor's Responsibilities:** IT Staff Augmentation Services (Labor Hour)
- d. **Contact Name:** Drew Ellis
Telephone Number: (717)-639-8011
Email Id: dmellis@ostglobal.com
- e. **Project Description:** DevCare Solutions has been supporting the MSP –OST Global Inc., ever since 2015 actively. The company has ensured to meet staffing requisitions of the State of PA through OST global, supporting a number of IT requisitions for several of the departments within the State. Having placed consultants primarily in agency / department-specific locations, DevCare Solutions has consecutively supported the IT requirements of the client on an as-needed basis for contract positions varying between 6 -12 months and over. We



have consistently delivered the promised set of services on staffing and recruitment, giving rise to increase in opportunities and in turn cater to services as required.

CONTRACTOR AND SUBCONTRACTOR(S) EXPERIENCE:

DevCare Solutions delivered the above listed services to the respective references as a Prime-Contractor.

I. SUMMARY OF BIDDER'S PROPOSED PERSONNEL/MANAGEMENT APPROACH

Project Management Approach:

- DevCare Solutions is a Microsoft certified Silver Partner which enables us to utilize vast tools and services required to complete the scope and its associated tasks and deliverables.
- Our project management methodology includes a solid approach that incorporates tools and defined responsibilities to streamline and control important project activity.
- Prioritizing and managing tasks/deliverables for the time bound plan, account and report status and project deliverables.
- Creating / managing project management plans as appropriate to meet changing needs and requirements.
- Coordinating with multiple internal teams for project delivery.
- Reviewing and assessing design decisions incrementally.
- Managing the functional & technical gap effectively, Phases implementation with defined activities, deliverables, entry, exit criteria and solution deployment.
- Organize teams and cross-functional discussions and review sessions around the tasks/deliverables and process documentation on the progress.
- Participating in project evaluation against estimated plans and costs; providing continuous support and services as required.
- Managing day-to-day operational aspects of a project and scope and Identifying manage project risk.
- Managing performance of project teams and evaluation of overall performance.
- Providing as-needed after-hours support services to rectify tasks/deliverables based issues.

DevCare Solutions will provide the following professional who will working on the State's project if DevCare Solutions is awarded the contract for resulting proposal.

1. Marquita Kouyate – Project Manager
2. Brian E. Malitz - Database Architect
3. Jaideep Hansraj Sethi - Database Administrator
4. Venkat Rushith - Business Analyst
5. Preethi Reddygari – Sr. .Net Developer
6. Hanumanth - Sr. UI Developer
7. Shikhar Ojha - ETL Developer
8. Srinivasa Rao Pinisetty – QA Lead
9. LLOYD RODNEY HAIRSTON - Test Manager / Test Lead



RESUMES:

MARQUITA KOUYATE PROJECT MANAGER

EDUCATION:

- Bachelor of Business Administration, Computer Information and System Sciences, The University of the District of Columbia, Washington, D.C., May 1998.

CERTIFICATIONS:

- **Microsoft Certified Professional, Microsoft Certified Professional +Internet, Microsoft Office Specialist, Microsoft Certified Systems Engineer**, Digital International Corporation, Silver Spring, MD, November 1998.
- **Washington National Records Center**. Archives and Records Centers Information System (ARCIS). October 2011.
- **DHS Information Security Systems Administrators Certification**, February 2011.
- **ITIL v3 Foundation Certification**, Academy of Computer Education, Greenbelt, MD, 02/2010
- **NARA Records Management Certification** National Archives and Records Administration, College Park, MD, 08/2009.
- On-line Training Series of Procurement Policies, Acquisition, and Contracting Management Federal Acquisition Institute (FAI) and Defense Acquisition University (DAU).

PROFESSIONAL EXPERIENCE: (Security Clearance: TS -2 Level)

Department of Homeland Security, United States Citizenship and Immigration Services, Office of Information Technology, Chief Technology Office, Washington, DC.

Project Manager

Jan 2009 – Till Date

- Provides management and leadership guidance for twenty (20) Support Staff for the Office of Information Technology.
- Self-motivated, enthusiastic and a proven leader. Possesses excellent interpersonal human relations skills to employ tact, diplomacy and flexibility while maintaining confidentiality and exercising discretion.
- Well diverse and knowledgeable in the support efforts of the Remedy System in establishing Service Request Management (SRM) of IT products and service request fulfillment for computers, hardware and equipment purchases and installation; configuration of wireless devices (blackberry/cell phones/broadband card) and broadband services activation.
- Familiarize the team with the customer needs, specifications, design targets, the development process, design standards, techniques, management and application tools to support task performance.
- Ability to maintain a positive attitude and contribute both as an individual and team member to achieve the goals of the department.
- Maintains and analyzes management planning, scheduling and management data of the Chief Technology Officer/CIO Special Assistant. Charged in bridging the gap between Information Technology Staff and Records Managers. Supports and assists with required training development to promote corporate positions and objectives.



- Developed and published well written information on security policy/standard operations procedures and guidelines on major agency issues of the Department and Bureau. Researched and analyzed proposed policies on federal regulations to determine the impact on information technology security for operations and management activities.
- Experience and extensive knowledge in Information Technology Infrastructure Library, Certified Information System Security Professional, FISMA, COBIT, Cyber-security, Enterprise Architecture, Infrastructure, NIST, Project Management, Record Management policies and procedures.
- Works with the NARA Archivist, USCIS Records Officer and executive management to ensure the effective management of the Records Management Program. Provides management and administration support to the Office of Information Technology, Chief Technology Officer, the Security Integration Division, Enterprise Infrastructure Division/ Configuration Continuity Division. Determines and provides valid, supportable market research of analysis from the Federal Acquisition Regulation (FAR) and the agency acquisition regulations to the federal Contracting Official Technical Representative (COTR).

Department of Homeland Security, Immigration and Customs Enforcement, Office of the Principal Legal Advisors, Mission Support Team, Washington, DC, May 2008 - Oct 2008
Mission Support Specialist/Management Analyst

- Administered support services to the Commercial and Administration Law Division (CALD) by producing an excel spreadsheet for regulating federal contracts of the Office of Acquisition Management (OAQ).
- Provided automated support to the Office of Principal Legal Advisor (OPLA) through General Counsel Electronic Management System (GEMS) by using three components, such as Case Management (CM), Object Management (OM), and Digital Law Library and Knowledge-Sharing Repository (GCDOCS) a centralized system, by proceeding to standardize current processes for accessing and updating Alien-File (A-File) I information; improve the collection and storage of data while maintaining accuracy; facilitate sharing of data among divisions and personnel.
- Monitored and maintained an electronic correspondence management tracking system for OPLA seven divisions: CALD, APLD, ELD, LELD, TD, SMD, and KMD to respond to critical immigration issues and inquiries of the general public.

Department of Homeland Security, Immigration and Customs Enforcement, Office of Professional Responsibility, Washington, DC, Feb 2007 - May 2008
Budget Analyst/Management Analyst

- Extensive work experience in producing complex analytical written and graphical reports and other documents that effectively communicate in a clear, organized and concise manner to senior management and others.
- Ensure project tasks are prepared to satisfy the project requirements, cost and schedule.
- Expertise in applying computer technology as a problem solving tool in financial analysis, budgetary management and other administrative functions and situations. Demonstrated advanced expertise using computer software, such as Microsoft Excel, Powerpoint, Word, and various data query tools in a Windows environment.



Department of Homeland Security, Immigration and Customs Enforcement, Office of Acquisition Management, Obligation Team, Washington, DC,
Staff Accountant/Acquisition Specialist
Nov 2006 – Feb 2007

Department of Homeland Security, US Citizenship and Immigration Service Customer Assistance Office, Customer Information Team, Washington, DC,
Information Support Specialist/Technical Writer/Administrative Specialist
Nov 2005 – June 2006

Library of Congress, Office of Initiative and Strategic, Information Systems Support, Washington, DC, and Arlington, VA,
Computer Specialist /Administrative Assistant IV
Sep 2004 – Oct 2005

Amisys, LLC, Support to Vice President in Charge of Customer Support and Services and Product Development and Management, Rockville, MD,
Senior Administrative, and Executive Support
March 2002 – Oct 2003

Science Application International Corporation (SAIC), Director of Reserved Component and Automated Systems, Vienna, VA,
Information Management Specialist (Executive Support)
July 2000 – Oct 2001

U.S. Small Business Administration (SBA), Director of External Affairs, Washington, D.C.
Program Support Specialist (Special Assistant)
Jan 1998 – July 2000

U.S. Department of Education, Department of Operation Network, Washington, D.C.
Telecommunication and Computer Assistant
June 1990 – Dec 1997

REFERENCES:

1. **Name:** Heather Williams
Designation: Supervisory
Organization: DHS, IRIS, Records Branch
Email: Heather.Williams@uscis.dhs.gov,
Contact: 202-587-9799
2. **Name:** Todd Minor
Designation: Supervisory
Organization: DHS, CSPAN
Email: todd.minor@uscis.dhs.gov,
Contact: 240-416-7793
3. **Name:** Tiina Rodrigues
Designation: Director
Organization: CipherCloud
Email: tiinako@gmail.com,
Contact: 571-594-2876

BRIAN E. MALITZ
DATABASE ARCHITECT

EDUCATION & TRAINING:

- M.A. Computer Resource and Information Management, Webster University
- MBA, Webster University
- B.S. Electrical Engineering, Texas A&M University
- MBA Program, University of Oklahoma, 48 hours finance and banking
- Microsoft Training – Business Intelligence Training, US Air Force Instructor/Pilot Training
- Recent Courses - “Coursera – Web Intelligence & Big Data,” “Coursera – Machine Learning,”

TECHNOLOGIES:

- Teradata, Netezza, PI
- SAP ECC and SAP SCM
- DB2;DBA IMS; SQL; DMS, IBM 30XX/3090/ES 9000/z/OS
- SQL Server 2000, 2005, 2008, 2012, 2014, 2016 ; SSRS, SSAS, SSIS, TSQL
- Oracle, PL/SQL, SQL Navigator, TOAD
- ER Studio Data Architect, Erwin, UML, Visio, MS Office
- CRM Express, Epiphany, Siebel, Business Objects, Informatica
- Big Data, NOSQL Solutions, Hadoop

PROFESSIONAL EXPERIENCE:

Caresource, Dayton, Ohio
Database Architect

July 2016 to Till Date

Database Architect on programs/projects to provide Low Cost Healthcare in Ohio, Kentucky, Indiana, West Virginia, and others. Migrating environment from Teradata to SQL Server while adding additional states. Successfully managed and rolled out RCSA application across the organization’s business sectors and regions to monitor operational risks and controls. Defined IT strategy for information architecture, transformation, and migration. Tools are Facets, On Base Database, Erwin, Hadoop, Informatica, SAS, SSRS, etc. Conceptual, Logical and Physical models (ER and Dimensional) provided. Document data from Facets was being replaced by On Base for Grievance and Appeals and other reporting for ready reference. Knowledge of Facets was applied to the uniquely different On Base database. On Base creates new tables for new documents creating a problem for source to target mapping. Responsible for Data Models for BI reporting of Regulatory reports and additional business requirements with changes to existing databases. I deployed and maintained databases on Virtual Machines as well as RDS (Relations Database Services) DBA. Source to Target Mapping was provided for all models/databases.

Independent Consulting
Database Architect

Nov 2015 – June 2016

DBA and Database Architect, involved in planning, prioritizing projects according to customer needs and architecting, designing, implementing various database projects with development. Consulting, Problem Solving, Networking, Database Design, Application installation and reporting was performed for small local businesses and churches.



REC Silicon in Moses Lake, Washington
Consultant/Database Architect

Dec 2014 to Oct 2015

Consultant to REC Silicon, a manufacturer of the purist Silicon. Business Analysis/Database Architecting performed for the Information Technology Division to raise the group's level on the Gartner Information Technology Maturity Model. Create JCL and automate batch jobs. Provide an Organizational/Operational Assessment and Solutions Implementation Plan based on ITIL to address needs. Environment included SAP, MES, Prism, PI, etc. using VM and the Cloud. Maintained databases on RDS (Relations Database Services) DBA. Successfully managed and rolled out RCSA application across the organization's business sectors and regions to monitor operational risks and controls All facets of IT were addressed as well as organizational structure and Master Data Management/Data Governance. Database Architecture was addressed separately with solutions scoped for inclusion of Big Data solution using Hadoop for the production operations.

Blue Cross/Blue Shield, North Carolina
Database Architect

Jan 2014 to Oct 2014

Database Architect in Agile Environment, creating Erwin 3rd Normal Form Logical (LDM) and Physical (PDM) data models and Source to Target Mapping (S2TM) for BC/BSNC data migration of health data warehouse in Teradata to employ Facets. Produced XML document (CDFX) which contain all information pertaining to Data Element (metadata, S2TM, Reference Data, description, Change log reference, etc.). Mentor/train other DBA staff on the administration and maintenance of related databases. Training was conducted in all instances.

T-Mobile Bellevue, Washington
Senior Database Architect

Sep 2012 - Dec 2013

Database Architect in Agile Environment, creating data warehouse dimensional Logical (LDM) and Physical (PDM) data models and Source to Target Mapping (S2TM) for T-Mobile projects including Point of Sale (POS), Commissions, Warranty, Personal Guarantor, Catalog Enhancement, Anytime Upgrade, No Service Contract, etc. Three tier architecture of Samson, Oracle, and Teradata with Business Objects providing analysis/reporting. ER Studio and AccuRev used for modeling, DDL, Source to Target Mapping; support for testing. Presented Dimensional Modeling and Togaf/Bachman Enterprise Architecture Methodology. Maintained databases on RDS (Relations Database Services) DBA

Illinois State University Normal, Illinois
Database Architect / Lead DBA

June 2012 - Aug 2012

Developed a data architecture model for modernizing the Illinois State University Enterprise Architecture to include Student Social Networking with a Hadoop Solution. Used Togaf methodology, referencing the Zachman Framework with JAD sessions to capture functional and data requirements in concert with Six Sigma Team.

Intel Folsom, California
Database Architect

June 2011 - May 2012



Independent Artificial Intelligence Research and Development Project Manager/Architect/Research Analyst/Engineer	August 2009 – May 2011
Justin Work wear Alaska/IME INC. Chief Operations Officer/System Architect	April 2005 – March 2009
Blue Cross/Blue Shield Regence Group Portland, Oregon Data Warehouse Architect/Data Analyst	Sep 2004 – March 2005
Merix Corporation Forest Grove, Oregon Database Architect	July 2004 – Aug 2004
Menlo Worldwide Portland, Oregon Business Intelligence/Data Analyst	Feb 2004 – June 2004
Walt Disney Internet Group, Portland, Oregon Data Architect	Jan 2002 – Nov 2003
Washington Mutual Bank Database Architect	June 2001 - Dec 2002
Web Trends/NetIQ Corporation Portland, Oregon Database Architect	Oct 2000 – May 2001
Web Trends Corporation Contract Portland, Oregon Data Architect	Nov 1999 - Oct 2000

REFERENCE:

- 1. Name:** Mike Austin
Title: Data Architect
Organization: Integra Telecomm
Phone No: 503-282-4426
Email Id: maustin@hevanet.com
- 2. Name:** Ken Hatch
Title: Senior Data Modeler
Organization: NTT Data
Phone No: 480-216-2716
Email Id: Ken.Hatch@BCBCNC.com
- 3. Name:** Yousef (Joe) Talhami
Title: Project Manager/Senior Business Analyst
Organization: Discover Financial Services
Phone No: 847-226-3709
Email Id: ytalhami@msn.com

JAIDEEP HANSRAJ SETHI
DATABASE ADMINISTRATOR

EDUCATION:

Bachelor in Computer Science, Delhi University, 2000

PROFESSIONAL EXPERIENCE:

Capital One, Vienna, VA

Feb 2015 to Till Date

Sr. Application Database Administrator

Responsibilities:

Capital One Financial Corp is a U.S.-based bank holding company specializing in credit cards, home loans, auto loans, banking and savings products. A member of the Fortune 500, the company helped pioneer the mass marketing of credit cards in the early 1990s, and it is now the fourth-largest customer of the United States Postal Service and has the fifth-largest deposit portfolio in the United States.

- Provide assistance on the Development, Test, QA, UAT and Production databases.
- Configure Development/Test database and monitor database growth during projects.
- Involved in multiple projects for implementing database code in development environments.
- SQL, PostgreSQL and Oracle database setup in RDS environment
- PostgreSQL database administration
- Day to day management and issue resolution of Oracle databases
- Design, document, and promote security "best practices", policies, standards and protocols.
- Research and evaluate innovative technology solutions, collaborating with teams to determine feasibility of deployment.
- Review database code provided by application teams and provide recommendations where needed.
- Perform database performance tuning and optimization.
- Testing disaster recovery systems from a database standpoint.
- Involved in resolving tickets issued on HP Service manager.
- Backup & Restore test\QA databases in RDS and On-premise SQL, Oracle and PostgreSQL environments.
- Create Database Design Documents for Application Teams.
- Perform capacity planning and sizing of databases based on the information gathered from the business users.
- Provide database technical assistance and guidance to the development teams.
- Handled oracle database tuning, application tuning, maintaining documentation, capacity planning and database security.
- Create and maintain physical data model and physical integrity of the databases.
- Provide oracle database release support for application enhancements from Development, SIT, UAT to Production systems.
- Managing table spaces, data files, redo logs, tables and its segments for oracle databases.
- Prepare project management and technical documentation.



Environment: Windows 2012/2008/2003 Advanced Servers, MS SQL Server 2012\ 2008\2005 Enterprise edition, Oracle 11g, PostgreSQL 9.4.4, RDS Console

AT&T (Cricket Wireless), Alpharetta, GA

Nov 2013 to Feb 2015

Sr. Production Support DBA

Responsibilities:

- Installing and maintaining SQL Server database systems. Maintaining the database systems includes but is not limited to ensuring successful backups, resolving system issues, opening cases with technical support to resolve issues, monitoring success and failure of automated jobs, monitor system availability, updating system documentation, system and database recovery, etc.
- Updating database systems by reviewing, planning, testing and installing database security patches and service packs. Setup and maintenance of appropriate database and application monitoring.
- Extract Transform Load (ETL) development using SQL Server Integration Services (SSIS).
- Setup, test and maintain business continuity/disaster recovery infrastructure database and applications.
- Worked in Active Active, Active Passive Cluster environment as a High availability solution.
- Checking Database Health by using DBCC Commands and DMVS
- Daily routine DBA tasks like handling user's permissions and space issues on Production and Semi-Production Servers and handling maintenance Jobs.
- Responsible routine DBA jobs like Backups and Restores.
- Installed SQL server 2012 on windows 2012 advanced servers, applied service packs and security fixes.
- Build and maintain SQL scripts, indexes, and complex queries for data analysis and extraction..
- Created SSIS packages

Environment: Windows 2012/2008/2003 Advanced Servers, MS SQL Server 2012\ 2008\2005 Enterprise edition ASP .Net, Oracle 11g , MDX, Visual Basic

TitleMax Inc., Alpharetta, GA

June 2012 to Nov 2013

Production Support DBA

Responsibilities:

- 24/7 Supports for Production, Development & Test Servers of MSSQL Servers
- Installed SQL server 2012\2008R2 on windows 2012/2008 advanced servers, applied service packs and security fixes.
- Responsible for the design and implementation of all Sarbanes Oxley related issues involving all pertinent SQL databases
- Implemented design review process for production databases.
- Used SQL compare to manage data and table comparison during production releases
- Used VSS ,TFS and SharePoint for maintaining source code and process documentations for all application programs and database objects.
- Monitored the database server performance and if required go for tuning of the TSQL queries, Stored procedures etc.

Environment: Windows 2012/2008/2003 Advanced Servers, MS SQL Server 2008\2005 Enterprise edition ASP .Net, MDX, Visual Basic



Capital One, Richmond, VA
Application DBA

Jan 2011 - May 2012

- Complete administration of MS-SQL Server version 2008/2005/2000.
- Installation, configuration and upgrading of Microsoft SQL Server and related products.
- New patch updates related to SQL server and issue resolution
- Provided Architecture Services including configuration standardization, capacity planning, designing solutions to meet high availability, scalability, and Disaster Recovery requirements
- Designed, Implemented and maintained Database Schema, Entity relationship diagrams, Data modeling, Tables, Stored procedures, Functions and Triggers, Constraints, Indexes, Schemas, Functions, Views, Rules, Defaults and complex SQL statements
- Performed troubleshooting of client database related issues during implementation, maintenance, upgrading and migration process.
- Created and implemented database design solutions in collaboration with programming team.

Environment: SQL Server 2008\2005 Enterprise Edition, Windows Server 2008/2005/2000, .Net, Visual Basic

Active Health (Aetna), Chantilly, Virginia
Production Support DBA

Feb 2008 - Jan 2011

Environment: SQL Server 2005/2000 Enterprise Edition, Windows Server 2003, .Net, Visual Basic.

I2 Solvers, Dallas, TX
SQL Server DBA

March 2007 - Feb 2008

Environment: Windows 2003/2000 Advanced Servers, MS SQL Server 2000, ASP .Net, MDX, Visual Basic 6.0

REFERENCES:

1. **Name:** Kevin Palacki
Contact: 614-519-9050
Role: Project Manager
Company: Capital One
2. **Name:** Scott Kozlowski
Contact: 614-506-7323
Role: Software Development Specialist
Company: Capital One
3. **Name:** Dasaradh Reddy
Contact: 919500040812
Role: Functional Manager
Company: AT&T

**VENKAT RUSHITH
BUSINESS ANALYST**

EDUCATION:

Bachelors in Mechanical Engineering. Executive MBA

CERTIFICATION & TRAINING:

- SMAC (Scrum Master Accredited Certification), Six Sigma yellow belt.
- Certification course on Coursera for “Business metric for data driven companies” focusing on Financial accounting Metric, Big data, Data analytics in Business.

AREAS OF EXPERTISE:

Operating Systems	Windows XP, Vista, 7,8,10, Mac OS, Linux, UNIX.
Languages	SQL, HTML, XML
Business modelling tools	M.S Visio, rational rose, Mockup Screens, Business Process modeling notation.
Requirement management tools	JIRA, Version one, MS Office, HP ALM 11.5, Rational Clear Quest, Rally
Data modelling tools	M.S project, Visio, rational rose
Data Warehousing	Data Marts, OLTP, OLAP, Multidimensional Analysis, Data Mining, Slicing/Dicing, Drilldown/ Roll Up.
Database	MYSQL, Oracle 9i and 10g(PL/SQL)
SDLC Methodologies	Waterfall, Agile-Scrum, Rational Unified Process (RUP), Waterfall-Scrum Hybrid.
Testing Tools	HPQC, HP ALM, Rational Clear Quest, Load Runner
Project management tools	M.S project, M.S excel, MS SharePoint, PeopleSoft
Other tools	Tableau, Informatica, IBM Cognos, Data Stage, SSIS, SSRS, SSAS, Business Objects, Web Methods, MS Office Suite, MS SQL Server

PROFESSIONAL EXPERIENCE:

Department of Health and Welfare - Boise, ID

May 16 - Till Date

Business Analyst/ Scrum Master

Project Description: Department of Health and Welfare, Idaho state is a government organization which help Idaho state eligible customers to apply for benefits for different government programs (TAFI, AABD, Child care, Child support, Medicaid and HCA). The eligibility of the customers is calculated and managed using IBES website.

Environment: - MS Office, MS Visio, SharePoint 365, BPMN JIRA, OneNote, Jenkins, HTML, XML, SOAP/REST, Java, Apache Tomcat, JScript/JQuery, Eclipse, Sonar Cube, Oxygen.



Cisco - San Jose, CA

March 2015 - May 2016

Business System Analyst/Scrum Master

Project Description: Cisco is a multinational computer technology corporation that develops, manufactures, sells and supports Network devices and other electronic products. The project initiative is to manage vendor relationships, assess compliance, controls, and establish a lower-cost, higher-quality vendor management process through a centralized repository of vendor data, real time reporting of activities related to vendor risk.

Environment: Hybrid Scrum, Wireframes, MS Office, MS Visio, BPMN SharePoint, UML, JIRA, HP QC v 11.0, Tableau, Informatica, Oracle SQL 2008, Web Services, SOA, HTML, XML, Java, Apache Tomcat, JScript/JQuery, Eclipse.

M&T Bank - New York, Buffalo

April 2014 - Feb 2015

Sr. Business analyst/ Scrum Master

Project Description: M&T Banking Group has initiated to move their excess customer data by 2015. Extent of this task is production of the practical bank where the diverse accounts, branches will work on M&T Banking Group's frameworks, with fitting isolation controls. Many Automated Teller Machines (ATMs) and Immediate Deposit Machines (IDMs) will be additionally moved because of this venture.

Environment: Agile-Scrum, MS Visio, MS Office Suite, UML, Windows XP, Test Director, MS Project, JIRA, Java, Java Script, HTML, XML, Content management Angular JS, Informatica, Oracle DB, Hibernate, Tableau, Web Services, PL/SQL, PC/E (Pro Classic Enterprise), Clear2Pay bridge tool & Ascet Versa.

Care First Insurance - Baltimore, Maryland

Dec 2012 - Feb 2014

Business system analyst / Scrum Master

Project Description: The Unemployment Insurance program pays benefits to workers under contractors who lost their job, the program is to implement a system where employees can apply for benefits online and contractors can claim tax returns. Many contractors and employees can be benefited through this program.

Environment: Waterfall-Agile Hybrid, MS Project, Visio, HPQC, ASP framework, MYSQL, SharePoint.

Clark County - Las Vegas, NV

Dec 2011 - Nov 2012

Business Analyst

Project Description: The purpose of this project is to create a data management system that will create a single database scheduling and reporting functionalities into a single workflow by migrating to an enterprise data warehousing system the consolidation will streamline the currently manual data transfer process as well as reduce the level of errors caused by the manual processes.

Environment: MS Visio, MS Project, SharePoint, IBM Cognos, Mock-Up Screens, Waterfall-Scrum Hybrid, MS Office, GAP analysis, Oracle BI Publisher, UML, UAT Testing.

NLife - India

Sept 2009 - Nov 2011

Business Systems Analyst

Project Description: The project was aimed at implementing an ingestion platform called the PD which is used to power maps. This platform is responsible for ingesting data from different providers available in different formats, normalize the data and conflate it. The data is later transformed into formats that the live site will use to serve data for end user. This tool was successfully implemented for many providers.

Environment: JAVA, Clarity Work Bench, Rational Requisite Pro, MS Office 2007, MS Visio, HTML/CSS, JavaScript, My SQL Server, HP QC, Waterfall-Scrum Hybrid.

Amazon - Hyderabad, India

April 2008 - Aug 2009

Business Analyst

Project Description: DCS is the next generation platform that hosts the entire digital content catalog for e-books in Kindle's. DCS is the one stop solution and the authoritative source of all the content that is available e-book store. It is designed with scale in mind and is used for all the markets across the globe.

Environment: Agile SCRUM, Mock-up screens, SQL Server, MS Office (MS Word, MS Excel, MS PowerPoint, and MS Visio), GAP Analysis, Data Warehouse, JIRA, Tableau, UML, and UAT Testing.

Zensar Technologies - Hyderabad, India

May 2007 - March 2008

Business Analyst

Project Description: Zensar technology is an Indian based IT company which provides services and infrastructure, objective of this project is by providing technical support and resolving technical issues related to their internal websites by building an issue tracking system where users can rise service requests.

Environment: Waterfall, Oracle, PL/SQL, java script, Java, HTML/CSS, MS. Office, HPQC, Visio, UAT Testing.

REFERENCES:

- 1. Name:** Karthik Bingi
Client: Department of Health and Welfare
Contact: 405-780-5868
Email Id: Bingik@dhw.idaho.gov
- 2. Name:** Devi Lanka
Client: Department of Health and Welfare
Contact: 813-466-0215
Email Id: Devijune17@gmail.com
- 3. Name:** Hemraj sampath kumar
Client: Cisco
Contact: 817-986-7688
Email Id: Hemraj.ujjaini@gmail.com

**PREETHI REDDYGARI
.NET DEVELOPER**

EDUCATION:

- Bachelors in Electronics and Communication Engineering, Jawaharlal Nehru Technological University, India.

TECHNICAL SKILLS:

.NET Technologies:	ASP.NET, ADO.NET, Web forms, Win forms, Web Services.
Languages:	C#, VB.NET10.0/9.0, HTML4/5, SQL, T-SQL, XML, C.
Server Scripting:	ASP.NET 2.0/3.0/3.5/4.0/4.5, ASP, ASP.NET MVC 3/4/5.
Client Scripting:	JavaScript, jQuery 1.8, VB Script, JSON, Angular JS 1.5.8/2.0/4.0, Knockout.JS Bootstrap.
Web Technologies:	AJAX 3.0/2.0, CSS 3, WCF, LINQ, Web API, DHTML, XML, XQuery, XSLT, XSD, WSDL, XAML.
Database:	SQL Server 2005/2008 R2/2010/2012, T-SQL, MS Access 2007/2010, Oracle.
OS & Protocols:	Windows10/8/7/XP/2003, Vista, Linux, UNIX, SOAP, SSL, FTP, SFTP, SMTP, TCP/IP, HTTP.
Tools:	SQL Server Reporting Services (SSRS), SQL Server Integration Services (SSIS), SQL Server Analysis Services(SSAS), Crystal Reports 2010/2009/2008
Enterprise Servers:	IIS Server, Content Management Server.

PROFESSIONAL EXPERIENCE:

Department of Social & Health Services, Olympia, WA

Jan 2017 to Till Date

Sr. .Net Developer

Responsibilities:

- Involved in design, coding for windows application using ASP. NET MVC Framework 4.0, C#, Visual Studio 2012, SQL Server 2012.
- Created Business Logic Layer & Data Access Layers to implement the MVC architecture.
- Developed modules of the application in ASP. NET MVC and involved in writing C# classes.
- Built templated pages in HTML using ASP. NET Master Pages for SharePoint intranet with custom styles.
- Developed Razor views (.cshtml) using HTML Helper methods and C# to display the wire information.
- Familiar with ASP. NET MVC routing and the way it is performed in Global.asax Register Routes method. Used Web services to communicate with the business layer objects.
- Developed Business Logic, reusable components, Windows services using VB.NET.
- Developed classes using VB.NET for Tracing, Error Logging.
- Created several Action methods in controllers in ASP. NET MVC which were used a routing mechanism between different views.

- Used Typescript to develop AngularJS applications for improved source code maintenance and scalability.
- Used LINQ to Entity Framework using lambda expressions for communicating between business layer and database.
- Created/ modified SQL Queries better performance tuning on analyzed existing code for better outcome.
- Implementation of client-side validations using jQuery and ASP. NET MVC Validation.
- Migrate complex business logic from data layer (stored procedures) into testable and reusable service layer written in (C#).
- Developed Database Objects such as Tables, Views, Stored Procedures, Functions, and Triggers using SQL Server Management Studio (SSMS) and T-SQL statements to implement complex business logic.
- Created SSIS packages to pull data from SQL Server and exported to Excel Spreadsheets.
- Worked with SQL Server Reporting Services (SSRS) for providing comprehensive reporting functionality for variety of data sources.
- Used TFS as the source code repository. Used Cruise Control as build and continuous integrations tool.

Environment: Visual Studio.NET 2015/2013, C#, ASP.Net MVC 5.0/4.0, VB.NET, Entity Framework 6.0/4.3, WCF, Web API, Angular JS, JavaScript, CSS3, Bootstrap, AJAX, XML, TFS, IIS7.0. HTML5, DOM, REST Web Services, NUnit, HP ALM, LINQ, SQL Server 2012, SSIS & SSRS.

MasterCard, O'Fallon, MO

Sep 2016 - Dec 2016

Sr.Net Developer

Project: Shopper center 360

MasterCard is a principal business is to process payments between the banks of merchants and the card issuing banks or credit unions of the purchasers who use the "MasterCard" brand debit and credit cards to make purchases. Shopper center 360 is the platform for all merchants to keep track of their products in their business and to keep track of which department of their business is working fast and compare its flow with previous transaction history and get points to improve and run the business more effectively.

Environment: Visual Studio.NET 2013/2012, WCF, Web API, VB.NET, Tortoise SVN, knockout JS, JavaScript, CSS3, Bootstrap, AJAX, XML, IIS 7.0, HTML5, MS Unit, SSIS, SSRS & SQL Server 2012.

MASTERCARD, O'Fallon, MO

Sep 2015 - Sep 2016

Sr.Net/UI Developer

Project: Common Delivery Platform

MasterCard is a principal business is to process payments between the banks of merchants and the card issuing banks or credit unions of the purchasers who use the "MasterCard" brand debit and credit cards to make purchases. Common Delivery Platform is the common platform for all merchants to keep track of their business and compare it with the local merchants and get points to improve and run the business successfully.

Environment: Visual Studio.NET 2015/2013, C#, ASP.Net MVC 5.0/4.0, Entity Framework 6.0/4.3, WCF, Web API, Tortoise SVN with Fusion JIRA and Rally Bootstrap, AJAX, XML, PowerShell scripts, SSMS, Visual Studio 2013/2015, IIS 7.0. HTML5, JavaScript, CSS3, DOM, REST Web Services, LINQ, SSIS, SSRS & SQL Server 2014.



City National Bank, Los Angeles, CA

Oct 2013 - Aug 2015

Sr. .Net Developer

City National bank's mission is to provide the ultimate banking experience for successful entrepreneurs and professionals through an uncommon dedication to extraordinary service, proactive advice and total financial solutions.

Environment: AngularJS, Bootstrap, JavaScript, CSS3, HTML5, Asp.Net, MVC, Entity Framework, Ajax, C#, VB.Net, Web API, Web Forms, WPF, WCF, JSON, SSRS, SQL Server, TFS.

GE HealthCare IT, Hyderabad, IN

Aug 2011 to Sep 2013

.Net Developer

Description: GE HealthCare IT utilizes agile methodology, with monthly iterations and weekly deliveries of code. This Application allows the User to create Inpatient Authorization, Outpatient Authorization and Outpatient Referral cases. Additionally, the system will provide the capability to view Member information and provide functionality to take the User to other required systems.

Environment: Visual Studio, C#.NET, ADO.Net, Web Services, Web Forms, HTML, HL7, CSS, JavaScript .Net Remoting, MS Visio, Microsoft Project, Windows 2003, XML, SQL Server, PVCS.

Kosher Tech Solution PVT Ltd, Hyderabad, IN

June 2009 to July 2011

Jr.Net Developer

Syncada provides a payment manager solution which is business to business payment platform under software as service model. One of the Syncada function is that they do bookkeeping using operation team which key in the request on behalf of customers and allow the processing and payment to happen on Syncada Platform.

Environment: ASP.Net MVC 3.0, C#, WCF, LINQ, jQuery, SQL 2008, TFS, Microsoft Visio for UML diagrams, Agile Scrum methodology.

REFERENCES:

- 1. Name:** Balu Karam
Title: Application Lead
Client: DSHS, WA state
Phone No: 518-290- 6436
Email Id: karambl@dshs.wa.gov
- 2. Name:** Ramer Charlene
Title: Business Lead
Client: MasterCard International
Phone No: 636-439-8419
Email Id: charlene.ramer@mastercard.com
- 3. Name:** Uma Dyberi
Title: Technical Head
Client: MasterCard International
Phone No: +1- 8327141544
Email Id: uma.Dyaberi@mastercard.com

HANUMANTH
Sr. UI DEVELOPER

EDUCATION:

- Bachelor of technology: Electronics and Communication Engineering, JNTUK - Kakinada, Andhra Pradesh, India

TECHNICAL SKILLS:

Programming Languages and Web Technologies	C, C++, Java, HTML5, CSS3, Bootstrap, XHTML, DHTML, JavaScript, AJAX, JSON, XML
JavaScript Libraries and Frameworks	JQuery, Angular.JS, Angular2, Node.JS, React.JS, Backbone.JS, Express.JS, External.JS, ATG, Endeca, Ember.JS, Dust.JS, Knockout.JS, Require.JS, Handlebars.
Application/Web Servers	JBoss, HTTP Web Server, Bea's Web Logic, Apache Tomcat, Web Sphere.
Testing Tools	Junit, LoadRunner, Jasmine, Protractor, Karma.
Operating Systems	Linux, UNIX, Windows 2000/XP/7, Windows 8.1, Windows 10.
Web Services	SOAP, REST, WSDL, RSS.
IDE	NetBeans, Eclipse, Sublime text, Notepad++.
Databases & Platforms	MongoDB, MySQL, MariaDB Enterprise, Oracle database.
Configuration Mgmt. Tools and Developer Tools	Git, CVS, visual studio, Dream viewer, Firebug.
Development Methodology	Agile, Waterfall.

PROFESSIONAL EXPERIENCE:

Wipro, Redmond, WA
Senior UI Developer

Aug 2016 – Till Date

Responsibilities:

- Experience in building E-Commerce applications
- Used **AngularJS** to bind HTML to JavaScript Objects and develop Single Page Application (SPA).
- Hands on experience on developing the **components** using **Angular2** needed for the application from the scratch and customizing from various angular related libraries to meet the application's functionality
- Implemented Presentation layer using **CSS Framework, AngularJS, JQuery, Wire-framing, and HTML5.**
- **Created new and built out existing UX/UI projects**
- Developing custom **HTML elements using AngularJS** directives.
- Used to update User Interface based on changing needs and requirements.

- Design and develop webpages components to improve user experience and features using **HTML, Bootstrap, CSS, JavaScript** and **jQuery**.
- Experience in using the latest approaches including event-driven applications using **AJAX, JavaScript, JSON, and JSONP**.
- Responsible for all client side UI Validation and implementing Business logic based on user selection using **jQuery, jQuery UI** and **AngularJS**.
- Used **React.JS** to build the UI components, developed filters to display different dimension of data and font size modifiers.
- Implemented the **Bootstrap** components like Thumbnails, Progress bar, and Carousel in the product details.
- Developed handy version applications using **Bootstrap Framework, HTML5** and **CSS3**
- Design and customize **Wordpress** templates to fit client need
- Fixed the defect and tracked them using **Quality Center** to completion by communicating and co-coordinating with the QA and business people.
- Worked closely with the product, QA teams and support UI implementation efforts.
- Developed UI using **jQuery** and **JavaScript Library** for Web Application.
- Implemented the session only persistence for the last tab user clicked on is remembered if he/she returns to the page within the same browser session.
- Implemented **AJAX** functionality using **JQUERY, JSON** and **XML**.
- Used **AJAX and JSON** to make asynchronous calls to the project server to fetch data on the fly
- Experience applying the latest development approaches event-driven applications using **AJAX, Object Oriented (OO) Java Script, JSON**.
- Developed **jQuery** methods to support the dynamic nature of the web-site elements.
- Designed **CSS** based page layouts that are cross-browser compatible and standards-compliant.
- Utilized **HTML 5, CSS3** and **jQuery** to create parallax templates and responsive templates for mobile ready websites

Environment: Angular2, React.JS, Bootstrap, HTML, HTML5, DOM, CSS, CSS3, JavaScript, jQuery, AJAX, JSON, Bootstrap and Quality Center.

Apisero, San Diego, CA

Feb 2015 - Aug 2016

Web Application UI Designer, Front and Back End Developer

Environment: HTML, CSS, AngularJS2, Bootstrap, JavaScript, JQuery, Dreamweaver CS5, AJAX, JSON, ECLIPSE, MS Office, PL/SQL and SVN.

Infinite Resource Solutions, Smyrna, GA

Mar 2014 - Feb 2015

UI Developer

Environment: HTML 5, JavaScript, AngularJS, Bootstrap, backbonejs, AJAX, CSS 2/3, JSON, JQuery, XML, Apache, JBoss.

Springboard, Boston, MA

May 2013 - Mar 2014

UI Front End Web Developer

Environment: HTML, CSS, JavaScript, AngularJS , XML, XHTML, DOM, DHTML, Eclipse, SQL, Windows XP/07 and MS Office.



Sum Total Systems, Nashua, NH

Sep 2012 - May 2013

UI Developer

Environment: Java, HTML, CSS, JavaScript, AngularJS, JQuery, SQL, Web services using REST and SOAP, JSON, AJAX.

American Standard, Piscataway, NJ

Sep 2011 - Sep 2012

UI Front End Web Developer

Environment: HTML, CSS, JavaScript, AngularJS , XML, XHTML, DOM, DHTML, Eclipse, SQL, Windows XP/07 and MS Office.

CVS Health, Woonsocket, RI.

Oct 2010 - Sep 2011

Web UI Developer

Environment: Java, HTML, CSS, JavaScript, JQuery, Usability Testing, and SOAP

GGK Technologies, Hyderabad, India

May 2009 - Oct 2010

Web UI Designer

Environment: HTML, JSON, CSS, JavaScript, AJAX, Adobe Dreamweaver, Adobe Photoshop, WAMP Stack, PHP, MySQL

REFERENCES:

- 1. Name:** Sridhar
Title: Project Lead
Client: Wipro
Phone No: 980-226-0089
Email Id: spolisetti@us.wipro.com
- 2. Name:** Vinay
Title: Project Manager
Client: Wipro
Phone No: 920-309-5724
Email Id: vinayp@us.wipro. com
- 3. Name:** Vinay Kumar
Title: Project Lead
Client: Apisero
Phone No: 972-432-6371
Email Id: vinayp@apisero.com

SHIKHAR OJHA
ETL DEVELOPER

EDUCATION:

Bachelor of Science, Kathmandu University

TECHNICAL SKILLS:

RDBMS	MS SQL Server 2000/2005/2008/2008R2/2012, MS Access
LANGUAGES/SCRIPTS	T-SQL, PL-SQL, VB.Net, C #, C
MICROSOFT TECHNOLOGIES	SQL Server Management Studio, Business Intelligence Development Studio, MS Office, MS VISIO, Visual Studio, MS SQL Enterprise Manager, Team Foundation Server (TFS), Subversion(SVN), Pervasive ETL, Redgate
TOOLS AND UTILITIES	SSRS, SSIS, SSAS, DQS, MDS, DTS, SQL Profiler, Index Tuning Wizard, SQL Agent, Maintenance Plans, Security, DEBT MANAGER(DM9)

PROFESSIONAL EXPERIENCE:

VENTECH SOLUTIONS, Columbus, Ohio

March 2015 – Till Date

ETL/SSIS Developer

Responsibilities:

- Heavily involved in configuration of **Debt Manager Application**, involving the Creditor and Receiver as per business requirements.
- Worked on various **DM Configurations for Fee Schedules, Commission Rates, Forwarding rate, tags.**
- Heavily involved with creation of SSIS packages using various transformation tools like **Conditional Split, lookup, Fuzzy Lookup, Merge Join, Aggregate transformation and Derived Column** using SSIS 2012.
- Created various **SSIS Templates** for finance calculations, per different **Creditor Groups and Receivers**, to meet various business requirements
- Heavily involved in creation of various **Maps, Schemas and Processes** using **Pervasive ETL**
- Involved in creating various **Pervasive solution** for consumption of various file formats like **flat files, excel files**, and also with various delimiters like **colon, semicolon, comma and pipe.**
- Involved in creating **Pervasive solutions** to consume various **Full Cycle Layout (FCL) files**, coming from business.
- Heavily involved in writing **Stored procedures, Functions, Views, CTE** to help support **business logic and business requirements.**
- Heavily involved in defining various table structures and table definition required to fulfill various Business logic and requirements.
- Heavily involved in building error handling and event handling logic inside SSIS by using **Precedence Constraints, Break Points, Check Points, Logging and viewers.**
- Some involvement in using **C # and .net coding** for script task inside the SSIS.
- Heavily involved in creating **SQL jobs using SQL agent** and also responsible for the **scheduling of Jobs.**



- Involved in preparing **test plans, unit testing document, implementation and maintenance documents.**
- Worked as BA on certain cases for gathering requirements from business and involved greatly on writing the **DSD (Design Specific Document)**
- Involved in Configuration management using **Redgate SQL Compare and Data Compare tools.**
- Involved with **Microsoft TFS** for **source and version control** of the code
- Involvement with **Microsoft Test Manager** for **Defect Tracking and Defect Fixes.**

Environment: MS SQL SERVER 2012/2008R2, SSMS, BIDS, TFS, DEBT MANAGER, PERVASIVE ETL

MEDASSETS, Plano, Texas

July 2014 - Apr 2015

ETL/SSIS Developer

Responsibilities

- Heavily involved with creation of SSIS packages using various transformation tools like **Conditional Split, lookup, Fuzzy Lookup, Merge Join, Aggregate transformation and Derived Column** using SSIS 2012.
- Involved in creation of sample template SSIS package for processing of Pharmacy and Medsurge sales reports
- Worked with different source files (Sales Report), that were in various formats like **excel and flat files (txt, csv)** as well as files with different **delimiters (colon, semicolon and pipe)**
- Heavily involved in writing various **stored procedures, functions and creating views** to help support **business logic and business requirements.**
- Involved in managing table structure and table definitions as per the requirements and business logic.
- Involved in error and event handling using **Precedence Constraints, Break Points, Check Points, Logging and viewers.**
- Experience in using **Data Quality Services (DQS) in SSIS 2012** for cleaning bad data.
- Implemented **Slowly Changing Dimensions (SCD) in SSIS 2012** to handle historical Data.
- Heavily involved in creating **SQL jobs using SQL agent** and also responsible for the **scheduling of Jobs.**
- Involved in deployment of packages using **Project Deployment Model** as well as **Package Deployment model in SSIS 2012.**
- Involved in preparing **test plans, unit testing, implementation and maintenance.**
- Heavily used **Apache Subversion (SVN) client** for source control and version control.
- Some involvement with **C # and .Net coding** used in the **Script Task** within the SSIS packages.
- Exposure to **Teradata** for getting views for Contract Validation/Late Fees Validation used for **lookup transformation** in the SSIS package.
- **Used ODBC Source and Destination** to connect to Teradata Views in **SSIS 2012.**
- Involved in **documentation of the automation process** along with a detailed process **flow diagram using ERWIN and Microsoft Visio.**

Environment: MS SQL SERVER 2012/2008R2, SSMS, BIDS, Apache Subversion (SVN), ERWIN, Teradata SQL Assistant



DIGNITY HEALTH, Phoenix, Arizona

Sep 2013- May 2014

ETL Developer

Environment: MS SQL SERVER 2012/2008R2, SSMS, BIDS, TFS, Erwin

ESTES EXPRESS INC, Richmond, VA

Mar 2012 - Aug 2013

BI SQL Developer

Environment: MS SQL Server 2008R2, SSMS, Business Intelligence Development Studio (SSIS, SSAS, SSRS), Erwin

UPS, Louisville, KY

Jan 2011- Feb 2012

BI SQL Developer

Environment: SQL Server 2005/2008, SSIS, T-SQL and SSRS

All State Insurance, Northfield Township, IL

June 2010- Dec 2010

SQL BI Developer

Environment: MS SQL Server 2000/2005, SSIS/SSRS, SSMS, SQL Server Profiler, Visual studio 2005, SQL Analyzer, SQL Server Agent.

Ncell Telecommunications, Nepal

July 2008 - Apr 2010

MS SQL Developer

Ncell Private Ltd. stands as a privately owned largest GSM mobile operator in Nepal. Project was to create a Human Resources Management system to handle HR activities for the organization. My role was to develop and support Effective Employee Administrative System (EEAS) that provides information about employee data, new hire, promotion, demotion, leave absence and payroll data change.

Environment: Windows XP, SQL Server 2000 / 2005, SSIS

REFERENCES:

- 1. Name:** Todd Swan
Email: toddswan@msn.com
Phone: (770)-364-4734
Title: Program Manager
Company: Ventech Solutions
- 2. Name:** Kelly Thornton
Email: kelly.thornton@columbus.rr.com
Phone: (614)-306-0202
Title: Project Manager
Company: Ventech Solutions
- 3. Name:** Sameh Moussah
Email: smoussa23@gmail.com
Phone: (972)-813-7616
Title: Project Manager/Scrum Master
Company: MedAssets

SRINIVASA RAO PINISETTY
QA LEAD

EDUCATION:

- Master Degree in Information Technology from Madras University (India) in 2003.
- Bachelor Degree in Computer Science from Sri Venkateshwara University (India) in 2001.

TECHNICAL SKILLS:

Testing Types: System Integration Testing, Functional &, Regression Testing, End to End Testing, BI Testing (COGNOS Reports), Acceptance Testing, Database testing, Web Services Testing (SOAP UI)

Domains: Health care, Product Life Cycle Management, E-Commerce

Healthcare: EDI 837P, 837D, 837I; HIPAA, ICD 9 codes, Provider Enrollments, Member enrollments and Claims Processing.

Testing Models: V-model, Waterfall model, Agile Methodology (PLM)

Automation Testing: Quick Test Professional (QTP)/UFT, Selenium (Web Driver), Appium

Scripting Languages: VB scripting, Java Scripting

Test Management: Version One, Quality Center (8.2, 9.0, 9.2 & 10.0)/ALM, Rational Quality Management (RQM), JIRA, Blue works, DOORS, Rational Clear Quest, ReqWeb, Rational Manual Tester (RMT)

PROFESSIONAL EXPERIENCE:

New York Medicaid Management System (NYMMIS)

Jan 2015 – Till Date

New York Department of Health (NYS DOH), Albany, NY

QA Lead

The New York State Department of Health (DOH) is transitioning to Medicaid System. The new Medicaid system will be called New York Medicaid Management Information System (NYMMIS). NYMMIS will utilize a web-based core platform, called Health Enterprise (HE), configured to meet New York State's requirements. This state-of-the-art solution represents the next generation for MMIS. It will provide the New York State Medicaid Program with enhanced flexibility, interoperability, and data sharing capabilities, resulting in improved claims adjudication, fiscal management, and fraud and abuse deterrents.

Responsibilities:

- Attending the concept sessions with Scrum master, Business Analyst (BA), and NYS DOH staff to understand the requirements.
- Coordination with Development Partner, Infrastructure Team for Test Environment and Build configuration.
- Scheduling in agile activities including: Sprint Planning and Sprint closure for QA activities.
- Developed automated testing suite for testing web applications using Selenium web driver, JAVA language and Page Object Pattern approach.
- Involved in regression and smoke testing using selenium scripts. Verify the Automated Test Result, and Logging the Defect in VersionOne and updating status to the higher management.

- Assist in task allocation to the test teams and tracking the user story progress.
- Participated in Defect Tracking Meetings to provide details for SCRUM User Stories and defects.
- Engage the SCRUM team during the Sprint Retrospective sessions to gather valuable lessons learnt from previous sprints to help with the future sprints
- Maintaining backlog user stories in VersionOne.
- Performed Functional Testing, System Integration Testing, BI (Congo's Reports) and Xpression/Letters testing. Maintaining Daily status reports and sharing to the client.
- User Story demonstration with Product Owner for acceptance.
- Building/reviewing the complex SQL queries as per the requirements for report testing.
- Identifying the preconditions, running precondition jobs to perform data setup, generating Reports via On-demand/Schedule.
- Validating the report components like layouts, Business labels, logo, Header, alignments, data sorting, page and section breakings and report data as per specifications.

Tools Used: Rational Quality Management (RQM), VersionOne, Doors, Blue works PL/SQL Developer, Selenium Web Driver.

Testing Type: Component Acceptance Testing (CAT), System Integration Testing (SIT) and Automation Testing, Report testing, and Letters testing.

Testing Methodology: Agile Methodology

North Dakota Medicaid Management System (NDMMIS)

Nov 2013 – Dec 2014

QA Lead

The North Dakota Department of Human Services (DHS) is about to transition from its legacy Medicaid Management Information System (MMIS) to a new web-based application. The new system is called the ND MMIS Web Portal.

MMIS is a mechanized claims processing and information retrieval system for Medicaid that's required by the federal government. All states are required to operate an MMIS to support Medicaid business functions and maintain information in such areas as provider enrollment; client eligibility, including third party liability; benefit package maintenance; managed care enrollment; claims processing; and prior authorization. A fiscal agent who is a private contractor to the state, normally selected through a competitive procurement process, may operate the state's MMIS

Responsibilities:

- Understanding the requirements like Use cases, User Interface specifications and other Business Rules documents.
- Involved in review of test scenarios and test cases that were developed by the team.
- Attending client's daily status/triage calls.
- Responsible for all QA activities from the team.
- Handled multiple modules like Provider, Member, Service Authorization and Claims.
- Involved in tracking the team productivity on daily basis and reporting to Management.
- Involved in creating the weekly and monthly project metrics.
- Involved in processing the 837P, 837D and 837I EDI X12 file transactions.

Tools Used: IBM Rational Manual Tester (RMT), IBM Clear Quest (CQ), Control M, SQL Developer.

Testing Type: Functional Testing, System Integration testing, EDI testing.



New Hampshire Medicaid Management System (NHMMIS)

Nov 2012 – Oct 2013

QA Lead

Tools Used: IBM Rational Manual Tester (RMT), Quality Center (QC), Control M, SQL Developer.

Testing Type: Functional Testing, System Integration testing, End to End Testing.

XEROX

May 2012 – Oct 2012

Project Liberty- Health Enterprise System

QA Lead

Tools Used: Jira, Rational Manual Tester (RMT), Selenium (Web Driver), SOAPUI, SQL Developer, Bugzilla.

Testing Type: Functional Testing, System Integration testing, Web Service Testing.

GE Healthcare Magic Configurator and Magic Remediation

July 2010 – Apr 2012

GE Healthcare, US

Senior QA Analyst

Tools Used: Application Lifecycle Management (ALM), Unified Functional Testing (UFT)

Testing Type: Functional Testing, System Integration Testing.

My Work Place (MWP)

Apr 2007 - May 2010

GE Consumer & Industrial (GE C&I), Hyderabad, India

QA Analyst

Tools Used: Quality Centre 8.2 and Quick Test Professional 8.2

Testing Type: Manual Testing and Automation Testing

eMatrix

Feb 2006 - Apr 2007

QA Analyst

Tools Used: Matrix One and Quick Test Professional 8.2

Testing Type: Manual and Automation Testing

REFERENCES:

- 1. Name:** Thomas Hoth
Title: QA Director
Company: Xerox
Phone No: 518-952-5339
Email Id: Thomas.Hoth@conduent.com
- 2. Name:** Kasi Jonnavittula Visweswarasastry
Title: Product Owner
Company: Xerox
Phone No: 801-231-1913
Email Id: Kasi.JonnavittulaVisweswarasastry@conduent.com
- 3. Name:** Abhilash Pulikathodi
Title: Program Manager
Company: Infinite Computer Solutions
Phone No: 518-709-7209
Email Id: abhilashp@infinite.com

LLOYD RODNEY HAIRSTON
TEST MANAGER | TEST LEAD

EDUCATION:

George Mason University, B.A., I.S

CERTIFICATIONS:

- Information Technology Infrastructure Library (ITIL) 2013
- Acquisition Policy and Planning 101 and 201
- Certified QA Tester 2004, 2007
- Certified Test Manager (CTM) 2007

TECHNICAL SKILLS:

Databases: Oracle, Sybase, Microsoft SQL Server, My SQL, MUMPS, SOLR

Languages: SQL, XML, JAVA, UNIX

Software and Applications: Rational Suite, Rational Quality Center, Rational Clear Quest, Rational ClearCase, Rational Team Concept, Rational Functional Tester, Mercury Quality Center (Test Director, Test Manager,) QTP, Microsoft Project, Microsoft Visio, Test Track Pro, Team Track, Target Process, SharePoint, Ensemble, PVCS Tracker and PVCS Version Manager, Toad, SSH Shell Client. CITRIX Client, Reflection SSH, PUTTY, Super PUTTY, MYSQL, SOAPUI, SQL Management Studio, Mark Logic, Rally

Message Types: HL7 (ACK, ADT, BAR, DFT, MDM, MFN, ORM, RAS, RDE, SIU, etc.), EDI HIPAA (837), C32, XML, C62XML

Message Services: Web Services, API, SOLR

PROFESSIONAL EXPERIENCE:

CGI Federal

Aug 2013 - Till Date

CGI USPTO EST Phase 2 and Phase 3 Project

As a CGI Senior Consultant, on the USPTO EST Phase 2 and Phase 3 Project was responsible to leading CGI EST QA Test team and all testing activities supporting the United States Patent Office (USPTO) Phase2 and Phase 3 project.

- Lead software testing efforts under an Agile development processes which included the execution of QA User Stories, Defect validation and fixes and the execution of environment smoke testing for 11 environments.
- Coordinated, planned and performed all Sprints testing activities, developed Test Cases and Scripts, maintained Smoke Test documents and reported all EST UI and environment application issues to development, TA and DO teams.
- Worked closely with Product Owners, Developers, FQT Test Team and CGI TA Environment and DO Data Teams.
- Utilized the Rally tool to update Sprint hours and all related testing activities, develop test cases, log testing metrics for each test executed and tracked each Sprint stories that were developed and ready for team testing.



- Developed and executed simple and complex data queries for the Technical Architecture (TA) team and reported all findings.
- Reported API and SOLR issues when application data, images or content would not display.
- Assigned resources for any test related activities.
- Executed troubleshooting for development and environment issues.
- Responsible for coordinating meetings between the APO's and Testing Team to groom Acceptance Criteria for each Sprints Testable Stories.
- Performed the execution of functional testing and environment smoke testing activities.
- Performed Production Code Promotion smoke testing when needed.
- Responsible for submitting weekly status reports to management including identifying any Risks, Issues or Blockers.
- Attended all internal and external Project meetings including daily stand-up meeting, all daily Scrum calls, Sprint Reviews, Sprint Planning, grooming and environment meetings.

CGI VDC-HIM Project for Health and Human Services (HHS)

- Responsible for leading and testing QA test activities for over 17 different Health and Human Service applications in support for the CGI CMS Program.
- Heavily involved from the initial Project Scope and Planning for the CMS Program involving all CGI SQA Smoke Testing activities.
- Performed functional, backend and smoke testing for various applications including the DSH, ERR, LAMP and FFM management organizations including HealthCare.gov known as the Obama Care Healthcare system.
- Developed individual application Test Plans, Test Summary Reports (TSR), Test Scripts, creation and execution of Application Test Data, Test Accounts and Queries and off hour test support.
- Responsible for performing Test Lead activities as well as executing Software Technical Testing activities.
- Provide day to day and weekly status to management teams.
- Utilized ITIL best practices along with CMMI methods based on the applications organization methods.
- Perform Smoke Testing, SQL backend testing including data update inserts and data validation queries utilizing SQL Developer, SQL PLUS, Mark Logic, PUTTY and Super PUTTY.
- Work closely with all Application Organizations to ensure CGIFEDERAL SQA team is properly within all communication lines for application changes and issues.
- Responsible for providing input and revising project plan for SQA Testing activities.
- Conducted off site demo for various applications.
- Utilized SQA Ensemble site containing all SQA Artifacts and documents for each application

U.S. Department of Veterans Affairs

Nov 2011 - Aug 2013

QA Test Manager and Project Lead

U.S. Department of Veterans Affairs

Nov 2010 - Sep 2011

IV&V Scientist Test Lead

FSA

June 2009 - Nov 2010

Senior Software Tester and Test Lead



USMC System Command Test Manager and Test Lead	Feb 2009 - June 2009
Washington DC, U.S. Treasury Department, Department of OCC Sr. QA Test Analyst/RTM Projects Coordinator	Sep 2008 - Feb 2009
New York City Mayor Office Test Manager\ Test Lead	Jan 2008 - Aug 2008
US Department of Defense Senior Business Analyst and SME	Aug 2007 - Dec 2007
US Department of Education Principal Test Consultant and Enterprise Subject Matter Expert	May 2007 - Aug 2007
US Department of Defense Project Manager & Deputy Test Director	May 2006 - May 2007
USMC Test Lead and USMC Logistics Support and MHS SME	Nov 2005 - May 2006
Federal Financial Procurement Data System Senior Test Lead	Nov 2004 - Nov 2005
US Department of Defense Test Lead and Business Development Representative	Aug 2003 - Nov 2004

REFERENCE:

- 1. Name:** Godthi Prudhvi
Title: Project Lead
Company: CGI Federal
Phone No: 713-412-4618
Email Id: Prudhvi.Godthi@cgi.com
- 2. Name:** Khadar Basha
Title: Project Lead
Company: CGI Federal
Phone No: 401-489-1610
Email Id: khadarbasha.balapanoorshaik@cgi.com
- 3. Name:** Naveen Verma
Title: Tech Lead
Company: U.S. Department of Veterans Affairs
Phone No: 901-414-6989
Email Id: naveen.verma@va.com

J. SUBCONTRACTORS

Subcontractor 1:

- i. Name:** ApplyLogic Consulting Group
Address: 8200 Greensboro Dr #900, McLean, VA 22102
Telephone Number: 703-794-2106
- ii. Task Assigned:** IT Staff Augmentation
- iii. Percentage of performance hours intended:** To Be Determined Upon Award
- iv. Total percentage of performance hours:** To Be Determined Upon Award

Subcontractor 2:

- i. Name:** Programmer Resources Intl Inc.
Address: 221 Clarkson Executive Park Ellisville, MO 63011
Telephone Number: 636-256-7172
- ii. Task Assigned:** IT Staff Augmentation
- iii. Percentage of performance hours intended:** To Be Determined Upon Award
- iv. Total percentage of performance hours:** To Be Determined Upon Award

Subcontractor 3:

- i. Name:** Adisys Corp
Address: 16301 NE 8th St, Suite 207 Bellevue, WA 98008
Telephone Number: 866-462-3032
- ii. Task Assigned:** IT Staff Augmentation
- iii. Percentage of performance hours intended:** To Be Determined Upon Award
- iv. Total percentage of performance hours:** To Be Determined Upon Award

Subcontractor 4:

- i. Name:** Anchor Info Tech
Address: 38750 Paseo Padre Pkwy, #A7 Fremont, CA 94536
Telephone Number: 925-922-2269
- ii. Task Assigned:** IT Staff Augmentation
- iii. Percentage of performance hours intended:** To Be Determined Upon Award
- iv. Total percentage of performance hours:** To Be Determined Upon Award

Attachment One
RFP # 5716 Z1
Technical Requirements Traceability Matrix
Technical Support for the Nebraska Criminal Justice Information System (NCJIS)

Bidders shall complete a Technical Requirements Traceability Matrix to provide Technical Support for the Nebraska Criminal Justice Information System (NCJIS). Bidders are required to describe in detail how their proposed solution meets the specifications outlined within each Technical Requirement.

The Traceability Matrix is used to document and track the project requirements from the proposal through testing to verify that the requirement has been completely fulfilled. The contractor will be responsible for maintaining the contract set of Baseline Requirements. The Traceability Matrix will form one of the key artifacts required for testing and validation that each requirement has been complied with (i.e., 100% fulfilled).

The Traceability Matrix must indicate how the bidder intends to comply with the requirement and the effort required to achieve that compliance. It is not sufficient for the bidder to simply state that it intends to meet the requirements of the RFP. The State will consider any such response to the requirements in this RFP to be non-responsive. The narrative should provide the State with sufficient information to differentiate the bidder's technical solution from other bidders' solutions.

The bidder must ensure that the original requirement identifier and requirement description are maintained in the Traceability Matrix as provided by the State

How to complete the traceability matrix:

Column Description	Bidder Responsibility
Req #	The unique identifier for the requirement as assigned by the State, followed by the specific requirement number. This column is dictated by this RFP and must not be modified by the bidder.
Requirement	The statement of the requirement to which the bidder must respond. This column is dictated by the RFP and must not be modified by the bidder.

Req #	Understanding of the Project Requirements
TRM-1	Describe experience with development on major projects utilizing similar technical environments
<p>Response:</p> <p>DevCare Solutions have more than ten years' experience in similar technical environment. Some of our development references are shared here:</p> <ol style="list-style-type: none"> 1. PIM: Probatum™ Inventory Manager: DevCare Solutions have created a secure group concept for the inventory management. In this, project used to maintain the user accounts security groups, items, item classes, item state codes and contracted item information, vendor and contracted item information, programs, clusters, agency departments; site departments; create approver roles and set up approvers for all sites; create warehouses, inventory item setup information and storekeepers for sites in a cluster; add departments for cluster sites to an item's utilization list; create vendor contract information; create transactions for home site, Requisitions for departments associated with a user's approver role, View setup information and transactions for home site, generate reports based on roles. 2. PetSalon: DevCare Solutions have created this project mainly focusses on helping a Pet Shop to know their customer services and their time of availability. They can add/manage their information about their shop and staff's. They can easily calculate the time of their services and manage their shop timing. The data flow from the Webpages and the domain is exchanged through a secured socket layer in order to prevent "Man-in-the-Middle" attacks. 	
TRM-2	Describe knowledge of and participation in professional associations or similar groups whose membership would be of benefit to this engagement
<p>Response:</p> <p>DevCare Solutions is a Microsoft Silver Partner. Through this partnership DevCare gets a core set of benefits that can help our clients save time and money while you strengthen their capabilities, better serve users, and build connections to explore full business potential.</p>	

Proposed Development Approach	
TRM - 3	Describe proposed consistency with or variations to current environment.
Response: DevCare Solutions is a Microsoft shop and will be using ASP.NET and SQL server along with ASP.NET MVC. In this, business layer represents the state of a particular aspect of the application (Model), input controller handles interactions and updates the model to reflect a change in state of the application, and the display layer accepts necessary information from the controller and renders a user interface to display that information.	
TRM-4	Describe any anticipated or proposed changes to the current environment and development arrangement, as discussed.
Response: DevCare Solutions uses the .NET core container. The modularity and lightweight nature of .NET Core makes it perfect for containers. When deploying and start a container, its image is far smaller with .NET Core than with .NET Framework. The .NET core is better than the traditional .NET and is platform agnostic.	
TRM-5	Describe any current or to-be-implemented aspects of security (technical, procedural, etc) within the Bidder's company and/or environment that are relevant to the acceptance and fulfillment of this RFP.
Response: DevCare Solutions will be used the JSON web Tokens concept to improve the security. DevCare Solutions have the experienced in token concept, we have created a Requirement Tracking System project, with the web tokens concept, the server could generate a token that has the claim "logged in as admin" and provide that to a client. The client could then use that token to prove that it is logged in as admin. The tokens are signed by the server's key, so the client and server are able to verify both that the token is legitimate. The tokens are designed to be compact, URL-safe and usable, especially in the web browser single sign-on (SSO) context.	

TRM-6	Describe proposed or required (to be provided by Crime Commission) development environment (including hardware, software and toolsets).
<p><u>Response:</u></p> <p>DevCare Solutions have shared the both Web and database server concepts. We use an application built on top of web servers belong in the separate web software category. In database server, users access a database server either through a "front end" running on the user's computer – which displays requested data – or through the "back end", which runs on the server and handles tasks such as data analysis and storage. DevCare Solutions decided to use the Visual Studio 2017 for the proposed work, included the .NET core framework, SQL server.</p> <p><u>Software's</u></p> <p>Windows OS .net core framework asp.net core MVC Entity framework Sql server visual studio 2017</p>	
TRM-7	Describe requirements relative to personnel, equipment, software licensing, office space, etc.
<p><u>Response:</u></p> <p>To be determined at later stages (Detailed requirement phase)</p>	
TRM-8	If the vendor proposes a different approach, technically or through other development tools or products including commercial middleware software, then a clear description of the approach and impact on necessary changes must be outlined.
<p><u>Response:</u></p> <p>DevCare Solutions are used the .NET core, it is a cross platform, so we can deploy server apps with Linux or Windows. .NET framework only supports the Windows. .NET Core also supports MacOS as a development platform.</p>	

Technical Considerations	
TRM-9	Describe the Bidder's experience with current described technical environment items and similar environments (hardware and software).
Response: DevCare Solutions have well-known experience in this similar environment for the PIM, Pet Salon projects.	
TRM-10	Describe the Bidder's experience with development on major projects utilizing the described tools, in Section II.H of the RFP.
Response: DevCare Solutions makes use of Visual Studio, SQL Server for all of its projects.	
TRM-11	Describe the Bidder's knowledge of and experience with data transfer and interface technologies.
Response: DevCare Solutions uses the SSIS packages for the data transformation services. SQL Server Integration Services (SSIS) is a component that can be used to perform a broad range of data migration tasks. Users to edit SSIS packages using a drag-and-drop user interface. DevCare Solutions uses the defined interfaces through which interactions happen between an enterprise and applications that use its assets. In this approach that revolves around providing programmable interfaces to a set of services to different applications serving different types of consumers.	
TRM-12	Describe the Bidder's knowledge of and experience with federally driven criminal justice integration efforts and standards (including but not limited to GLOBAL, NIEM, GJXDM, SOA, GFIPM, FBI CJIS security standards).

Response:

DevCare Solutions has developed knowledge to facilitate the creation of automated enterprise-wide information exchanges which can be uniformly developed, centrally maintained, quickly identified and discovered, and efficiently reused based on the National Information Exchange Model (NIEM) and Service provider, Service broker, service registry or service repository, We also have implemented projects using Service Oriented Architecture (SOA).

TRM-13

Describe the Bidder's knowledge of and experience with security models including digital certificates, two-factor authentication and federated security.

Response:

DevCare Solutions has developed knowledge of the digital certificates and two-factor authentication and federated security through training programs.

TRM-14

Describe the Bidder's knowledge of and experience with updating Microsoft environments including server software, .net applications, SQL applications.

Response:

DevCare Solutions follows the automated build and continuous deployment concept. Continuous Deployment / Delivery is closely related to Continuous Integration and refers to the release of software into a live (production) environment that has successfully run any unit tests associated with the build process. In its most simple form, Continuous Deployment / Delivery is the practice of releasing every good build (into either a UAT or production environment).

TRM-15

Describe the Bidder's knowledge of and experience with developing and maintaining interfaces across systems (involving both similar technologies and disparate systems).

Response:

DevCare Solutions uses the reusable REST API back end, which is supported by both web application and also its automatically adopts with the mobile API

TRM-16

Describe the Bidder's knowledge of and experience with criminal justice (as a system or as relating to prior work involving criminal justice applications and agencies).

Response:

N/A

TRM-17	Describe knowledge of and experience with criminal justice (as a system or as relating to prior work involving criminal justice applications and agencies).
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Response:

N/A

Detailed Project Work Plan	
TRM-18	The Bidder must include any supervisory and project structure involving the identified individuals. Describe their roles in the effort relative to ongoing efforts as well as relative to any transition steps for initiating the FRFP

Response:

DevCare Solutions consultants:

1. Kalyan Chellappa: Project Manager

Over **18 years of IT experience** and proven record in Analysis, Design, Development and Implementation of adaptive High Performance Applications, web applications and Relational Databases using **C#, C, C++, ASP.NET, ADO.NET, VB.NET, VB6, WCF, Multithreading, Web services, Windows services, SharePoint and SQL Server.**

Managing Solution Engineering teams responsible for driving strategic initiatives, including product creation, enhancement, and integration.

Over **11 years of working experience** with **GE Security and United Technologies (UTC)** as a Senior Software Engineer.

Extensive Experience in SQL Server Replication, Database Maintenance, Administration, **Performance Tuning, Query Optimization, Client/Server Connectivity, Database consistency checks using DBCC Utilities.**

Extensive experience in **ASP.NET Framework 3.5,4.0, VB.NET, C#, LINQ, JQuery, ADO.NET, Web Services, WCF Services, DHTML, XML and AJAX technologies.**

Experience with Model-View-Controller (MVC) architecture.

Strong in .NET web and windows based application development, **Web Services, Windows services, JSON,XML and SOAP.**

Expertise in Web Technologies, HTML, W3C, CSS, Ajax and Java Script.

Worked with **XML, XSD, XSLT and jQuery.**

Experience in Visio and UML Use Case diagrams, Class diagrams and deployment diagrams.

Experience in Technical writing, Documentations and Application/Product Demos.

Experience in working with offshore model. Worked as an **on-site coordinator and as a Project Manager and Project lead.**

4+ Years of Experience in Search Engine Optimization (SEO)

Good Knowledge in Web Marketing, Google Sitemap creation.

Knowledge in Windows Azure, Amazon Cloud Services, VMware and Hyper-V configurations.

2. Meenakshi Sundar: Project Architect

A Certified, professional software developer with **over 19+ years of IT experience in software design, development and implementation.**

Result oriented, reliable project lead and enthusiastic mentor committed towards delivering results that meet or exceed expectations on time.

Self-starter, Independent, Motivated, and Enthusiastic Team Player with Excellent Analytical, Problem Solving, Written and Communication skills.

Expertise in complete **Software Development Life Cycle** and various phases of product development.

TRM-19

The Bidder must describe the proposed individual's familiarity with the hardware and software described in the current environment as noted in the RFP.

Response:

DevCare Solutions have the Project Architect with the current environment knowledge.

- Expertise in **ASP.Net, C#, VB.Net, LINQ, Entity Framework and ADO .Net.**
- Strong experience in Web application architecture and developing scalable, high performing applications
- Experienced in developing applications using **Agile and Scrum methodologies**
- Experienced in developing Mobile web applications for **iPhone** and comparable/compatible devices using **IUI** framework.
- Experienced in developing Web Services using SOAP toolkit and .NET Web services.
- Strong experience in **Oracle PL-SQL** programming and complex query writing
- Strong experience in developing application reports using **Active Reports/RDLC.**
- Experience in **Visual SourceSafe** for source control and **Team Foundation Server** in defect tracking, source control and automation of web application deployment.
- Expertise in using third party control libraries like **Infragistics, Telerik and Component Art.**
- Experienced in **IIS** administration
- Expertise in complex Aircraft Maintenance and Inventory Software Application
- Experienced in creating/manipulating PDF files using **PDFLib library.**

.Net	ASP.Net, C#, VB.Net, LINQ, ADO .Net Entity Framework, ADO.Net, ODP.Net, Web Services, WCF, WPF, AJAX
Languages	C#, PL/SQL, VB .Net, Visual Basic
Web Technologies	AngularJS 2.0, CSS, ASP, XML, CSS 3, HTML 5, Bootstrap framework
Middleware/Library/Tools	PRISM 4.1, Infragistics WPF controls 12.2, Microsoft Fakes, WPF Localize Extension, SOAP Toolkit, COM+, ODBC, ActiveX, PDFLib, Log4.Net, FireBug, Fiddler, Browserhawk, SQL Navigator, IUI Framework, Pencil prototyping tool, jQuery, ExtJS, Telerik controls, HP Quality Center
Protocols	SOAP, HTTP, FTP
Scripting Languages	VBScript, Java Script
RDBMS/DBMS	Oracle, SQL Server CE 4.0, SQL Server, FoxPro, MS-Access
Web Page Editors	Visual InterDev 6.0, Visual Studio .NET 2003, Visual Studio -2005 - 2008 - 2010 and 2012
Reporting Tools	RDLC, Active Reports, Active Reports .Net, Crystal Reports 10
Image Editor	Adobe Photo Shop 7.0.
Web Servers	IIS.
Version Controller	GIT, Visual SourceSafe, MS Team Foundation Server

TRM-20	The Bidder must describe the availability and possibility of adding resources as needed with the availability of additional funding.
<p>Response:</p> <p>DevCare Solutions assure the availability of the consultants with the business hours.</p>	
TRM-21	The Bidder must describe the proposed approach to providing helpdesk support.
<p>Response:</p> <p>DevCare Solutions will be providing helpdesk limited support of the application for bug fix and systems administration. We will provide bug free software and provide support for about above mentioned days. With the use of our testing we will remove the bug. We will use some techniques for estimating bug fixes they are estimating completely unknown bugs, only estimating bugs which were already analyzed, allotting bugs for time fixing and not estimating bugs, but rank them instead solely based on business value. We will provide bug fix via phone call or ticket raising. We will also give support for system administration for about 24*7 for our support work separate charges will appear. Ticket raising concepts is as follows once a ticket is created we will save it in a database in a field CreateDateTime field in DB to track the status. Based on this field, we'll pass on the query from one level to another in case not resolved. We will pass on by the automatic way could be a 'Windows Service'. It would periodically check the CreateDateTime field value with current Date, Time and based on that it will change the level from 1 to 2 or 2 to 3. Surely, status field would also play a part along with CreateDateTime - in case status is closed then we won't update the level.</p>	
TRM-22	The Bidder must describe anticipated approaches to training of staff relative to ongoing efforts as well as relative to any transition steps for initiating the RFP;
<p>Response:</p> <p>DevCare Solutions will provide the training based on the client request. The training hours, place to be determined. The training will be provided based on the proposed work status.</p>	