

Colleagues,

I am excited about the future of process improvement in the State of Nebraska. Governor Pillen has made systems-scale improvements a priority going forward. He is interested in taking big swings at agency and inter-agency opportunities and hopes to make a 25% improvement in government service.

DAS is well positioned to contribute to Governor Pillen's process improvement and efficiency efforts going forward. A major area of focus will be State spend on contractors, and our DAS-Materiel Division will have a big role in making sure that State government is getting the services that taxpayers expect with their money.

Our agency's history of leading process improvement initiatives makes us a natural partner for the Governor's agenda. Our new emphasis on systems-scale improvement builds upon the work of the DAS – Center of Operational Excellence. The COE wound down its operations earlier this year after having fulfilled its mission of training our workforce in process improvement methods and imbuing our organizational culture with a mindset for continuous improvement. Over the life of the program the COE's achievements included:

- \$115M in taxpayer savings
- Over 1,000 process improvement projects
- Trained over 30,000 teammates, including nearly 7,000 yellow and green belts.

You can learn more about our ongoing process improvement efforts by visiting our revised website [here](#).

Regards,

Jason Jackson

Director, Nebraska Department of Administrative Services