

Teammates,

Our benefits make up a critical component of our talent strategy. Recently, the State has spent around \$117 million a year on benefit premiums. A significant portion of the approximately \$1 billion in teammate compensation the State pays annually. Every year, teammates from across the enterprise make their benefits selections during Open Enrollment. While for our customers this event serves as a two-week window to select your healthcare coverage, it is actually the culmination of months of hard work and coordination from teammates across multiple divisions within DAS.

I'd like to highlight the teams that contributed to this year's Open Enrollment, and thank them for another year of success:

- The Wellness and Benefits team who helped compile information and answer questions regarding the plans offered this year.
- Stacey Dvorak for her work on organizing the locations for the Open Enrollment Roadshow, creating and sending communications to HR Partners and teammates, as well as updating the Options Guide and other online tools.
- The Human Capital Management team who worked on updating information in the Employee Work Center system.
- The State Accounting team who helped determine DBAs (deduction benefit accrual) and processes for deductions and new programs.
- The Training and Development team who created and updated tutorials from last year.
- The LINK Helpdesk team who operated the Help Desk to answer questions about password resetting for the Employee Work Center.

Thanks to the aforementioned teams, and many others, we have already seen results showing that 2022 Open Enrollment was a success:

- The most recent data shows that over 12,600 teammates have enrolled in a benefits plan. A total of 26,614 lives are covered between teammates and dependents.
- Through our [Open Enrollment Roadshow](#), we saw approximately 600 teammates at 20 locations across the State to share information and answer questions before Open Enrollment began.
- During the month of April, the Wellness and Benefits team answered 140 inquiries regarding Open Enrollment.
- During the two weeks of Open Enrollment (5/3/22-5/17/), the Wellness and Benefits team answered 2,367 inquiries related to Open Enrollment events and issues.
- A total of 12,278 Rally Health Surveys were completed and submitted between January 1<sup>st</sup> and March 31<sup>st</sup>.

The continuous success of Open Enrollment throughout the years is just another example of the high level of customer service that DAS provides for our teammates. For such a large project, year after year, reliably providing great customer experiences for our teammates throughout state government can clearly be attributed to the hard work and hours put in by our incredible teammates.

Thank you again to all who were involved with this year's successful Open Enrollment!

Regards,

**Jason Jackson**

Director, Department of Administrative Services