

To be considered, your application form and this completed questionnaire must be on file or received in Nebraska STATE PERSONNEL, wrk4neb@notes.state.ne.us 301 Centennial Mall South, P.O. BOX 94905, LINCOLN, NE 68509-4905, or postmarked on or before the **closing date: 3-5-07.**

State Telecommunications Network Analyst
 #65-06005-4
Supplemental Questionnaire
DEPARTMENT OF ADMINISTRATIVE SERVICES

NAME: _____

SOCIAL SECURITY NUMBER: _____

CPE Design	When	Employer
<i>Indicate which functions you have performed:</i>	<i>(mo/yr to mo/yr)</i>	
1) Electronic key system hardware configuration	_____	_____
2) Electronic key system feature determination	_____	_____
3) PBX system hardware configuration	_____	_____
4) PBX system feature determination	_____	_____
5) Centrex hardware configuration	_____	_____
6) Centrex feature determination	_____	_____
7) Voice mail system feature configuration	_____	_____
8) ACD/UCD system/service	_____	_____
9) Call accounting system configuration	_____	_____
10) Wiring/Jack design for telephone service	_____	_____
11) Cellular/Wireless feature determination	_____	_____
12) VOIP Hardware configuration	_____	_____
13) Cellular/Wireless handset determination	_____	_____
14) Knowledge of PC Aircards	_____	_____

CPE Implementation	When	Employer
<i>Indicate which functions you have performed:</i>	<i>(mo/yr to mo/yr)</i>	
15) Installing electronic key systems	_____	_____
16) Installing PBX systems	_____	_____
17) Installing Centrex service	_____	_____
18) Installing Voice Mail Service	_____	_____
19) Configuring ACD/UCD	_____	_____
20) Installing Call Accounting	_____	_____
21) Configuring Auto Attendants	_____	_____
22) Installing miscellaneous Centrex service devices	_____	_____
23) Installing loudspeaker paging equipment	_____	_____
24) Ordering wiring for telephone service	_____	_____

NAME: _____ SS#: _____

Network Services

Indicate which services you have performed:

	When (mo/yr to mo/yr)	Employer
25) Determined line/CO trunking required for electronic key systems or PBX systems	_____	_____
26) Determined required number of DID trunks	_____	_____
27) Placed orders for 800 service	_____	_____
28) Evaluated rates and tariffs for private voice networks	_____	_____
29) Placed orders for PIC changes	_____	_____
30) Placed orders for local telephone service	_____	_____
31) Evaluated bills for telecommunication services to ensure accuracy	_____	_____
32) Placed orders for cellular services and devices	_____	_____
33) Placed orders for wireless data services and devices (ex Blackberry)	_____	_____

Specific Items

Indicate which you have training or service experience with:

	When (mo/yr to mo/yr)	Employer
34) AT&T Partner Systems	_____	_____
35) IWATSU Omega Systems	_____	_____
36) Nortel Option 11 Systems	_____	_____
37) Nortel DMS Systems	_____	_____
38) AT&T #5 ESS Systems	_____	_____
39) Paging Equipment	_____	_____
40) Voice Mail systems	_____	_____
41) Dees Products	_____	_____
42) Wireless devices (cellular, blackberry)	_____	_____
43) Other	_____	_____

User Training

Have you provided formal end user training on the following:

	When (mo/yr to mo/yr)	Employer
44) Electronic key telephone systems	_____	_____
45) PBX telephone systems	_____	_____
46) Centrex telephone systems	_____	_____
47) Voice mail	_____	_____
48) Digital telephone sets	_____	_____
49) Cellular/Blackberry equipment	_____	_____

Administrative Functions

Indicate which items you have worked with or taken training in:

	When (mo/yr to mo/yr)	Employer
50) Experience with Excel Spreadsheets	_____	_____
51) Experience with Microsoft Access	_____	_____

NAME: _____ SS#: _____

(Administrative Functions, continued)

When (mo/yr to mo/yr)

Employer

Indicate which items you have worked with or taken training in:

- 52) Experience with Microsoft Word _____
- 53) Experience in making formal proposals _____
- 54) Experience in placing and documenting orders for service with telephone companies or interconnect vendors _____
- 55) Experience in placing and documenting orders with wireless providers _____
- 56) Experience in testing and repairing telephones and wireless equipment _____
- 57) Experience in project management _____
- 58) Experience in customer service _____
- 59) Experience in Disaster Recovery design or preparation _____
- 60) Experience in assisting with RFP content and evaluating RFP bids. _____

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