

Web Client

Hardware Requirements

- Contact your specific hardware representative for optimal system configuration for the operating system on which the browser runs.
- It is critical to check with your hardware vendor for sizing requirements when upgrading from XE or ERP 8 to EnterpriseOne release 8.9 or later.

One of the primary factors that effects the performance of the Web client is the number of cells to be rendered in the grid within interactive applications. If unsatisfactory performance is experienced while rendering the grid, performance of the Web client can usually be improved by:

1. Reducing the number of columns in the grid by using custom views
2. Increasing the RAM on the Web client
3. Increasing the CPU on the Web client

Operating System and Web Browser Requirements

The following table lists the supported operating system/Web browser combinations by EnterpriseOne Tools release. Only combinations listed in this table are supported.

Operating System	Browser	8.9 SP1	8.9 SP2	8.93	8.94, 8.95, 8.96	8.97
Windows XP Professional SP1 Note: Windows XP Home Edition is not supported.	Internet Explorer 6 See Internet Explorer Notes below.	X	X	X	X	X
Windows XP Professional SP2 Note: Windows XP Home Edition is not supported.	Internet Explorer 6 See Internet Explorer Notes below.			X	X	X
Windows XP Professional SP2 excluding Home Edition. Windows Vista Business, Windows Vista Ultimate, and Windows Vista Enterprise Editions.	Internet Explorer 7 See Internet Explorer Notes below.				Support begins with 8.96.1.0	X
Windows XP Professional SP2 excluding Home Edition. Windows Vista Business, Windows Vista Ultimate, and Windows Vista Enterprise Editions.	Firefox 2.0 See Firefox Notes below.					X
Mac OS X	Safari 1.2 See Safari Notes below.				X	
Mac OS X	Firefox 2.0 See Firefox Notes below.					X
Red Hat Enterprise Linux WS 2.1	Mozilla 1.6, 1.7 See Mozilla Notes below.				X	
Red Hat Enterprise Linux WS 4.0	Firefox 2.0					X

	See Firefox Notes below.					
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InternetExplorer Notes

- Always allow session cookies.
- Java permissions should be set to medium or lower.
- Check for newer versions of stored pages.

Firefox Notes

The following are known limitations using Firefox 2.0:

- Firefox cannot be used as a browser for SameTime and QuickPlace.
- OLE and RTF media objects cannot be viewed as embedded objects.
- Import and export with Microsoft Excel and Word is not supported.

Other behavioral differences have been observed using Firefox.

Safari Notes

The following are known limitations using Safari 1.2:

- Safari cannot be used as a browser for SameTime and QuickPlace.
- OLE and RTF media objects cannot be viewed as embedded objects.
- Import and export with Microsoft Excel and Word is not supported.

Other behavioral differences have been observed using Safari.

MozillaNotes

The following are known limitations using Mozilla:

- OLE and RTF media objects cannot be viewed as embedded objects.
- Import and export with Microsoft Excel and Word is not supported.
- Lean manufacture control is not available.

- Arabic language right to left is not available.

Other behavioral differences have been observed using Mozilla.

Miscellaneous Requirements

- Adobe Acrobat Reader
- Freedom Scientific JAWS 4.5. The Web client supports accessibility for the seeing impaired through JAWS. JAWS 4.5 is the only supported level and is only supported on Internet Explorer.
- Microsoft Office 2003 is optional.
- Microsoft Office 2007 is optional. Microsoft Office 2007 is supported beginning with JD Edwards EnterpriseOne Tools 8.96.2. Note that Microsoft Office 2007 has changed some default file extensions. For example, the default extension for Excel files has changed from .xls to .xlsx. Therefore, when exporting to Excel 2007 files, users might have to change the target file name to *.* to see all available files.