



LEGACY INMATE
C O M M U N I C A T I O N S



Legacy's Response to State of Nebraska RFP 5289 Z1 for Inmate Calling Services

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Inmate Communication | Correctional Products | Technology Development | Support

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Nebraska State Purchasing Bureau

RFP 5289 Z1 for Inmate Calling Services

Submittal Deadline: June 14, 2016 at 2:00 p.m. Central Time

COST PROPOSAL

Telephone Calling (Friends & Family Prepaid & Inmate Debit)		
Call Type / Service	Cost to End User	
	Connection	Per Minute
Local	None	\$0.05
Intralata	None	\$0.05
Interlata	None	\$0.05
Interstate	None	\$0.05
International (Mexico & Canada)	None	\$0.50
International (Other)	None	\$0.75
Telephone Calling (Collect)		
Local	None	\$0.16
Intralata	None	\$0.16
Interlata	None	\$0.16
Interstate	None	\$0.16
International (Mexico & Canada)	None	\$0.50
International (Other)	None	\$0.75
Voicemail Service		
Per Voicemail (30 second duration)	\$1.00	

Additional Services		
Service	Additional Cost to State	Additional Cost to Inmate or Friends & Family
Two (2) On-Site Administrators	None	None
24/7/365 Live Facility Support	None	None
24/7/365 Live Friends & Family Support	None	None
Voicemail Service	None	\$1.00 per voicemail (30 second duration)
Automated Information System (AIS)	None	None
Continuous Voice Biometrics	None	None
AccuPIN (Inmate Identity/PIN Authentication)	None	None

WatchList (Investigative Alerts)	None	None
WatchWord+ (Speech-to-Text Transcription & Audio Mining)	None	None
iCONTracker (Geographic Location Tracking of Called Numbers)	None	None
Social Network Investigator	None	None
Inmate Tip Line	None	None
Security Officer Check-In Utility	None	None

End User Fees (No other fees will be applied)	
Prepaid Account Transaction Fee (Processed via Live Agent)	\$5.95
Prepaid Account Transaction Fee (Processed Online)	\$3.00
Bill Statement Fee	\$2.00

SECOND REVISION
Attachment Two
Cost Sheet
Request for Proposal Number 5289Z1

FIRM: Legacy Inmate Communications

Applicable taxes and regulatory fees, per FCC rules, shall be passed through by the provider to the consumer directly with no markup, and must **not** be included in the Per Minute Rate.

Debit Calling	Per Minute Rate
-Local	\$0.05
-Intralata	\$0.05
-Interlata/Intrastate	\$0.05
-Interstate	\$0.05

Pre-Pay	Per Minute Rate
-Local	\$0.05
-Intralata	\$0.05
-Interlata/Intrastate	\$0.05
-Interstate	\$0.05

Pre-Pay Account Fees	One-Time Fee
-Establish Account Setup Fee	\$5.95 (Processed via Live Agent) ; \$3.00 (Processed Online)
Bill Statement Fee	\$2.00

Optional (add rows as necessary)

Collect Calling	Per Minute Rate
-Local	\$0.16
-Intralata	\$0.16
-Interlata/Intrastate	\$0.16
-Interstate	\$0.16
-International (provide rates below for each country where collect calling is available)	
Mexico & Canada	\$0.50
All other countries (virtually any destination worldwide)	\$0.75

Debit Calling	Per Minute Rate
-International (provide rates below for each country where calling is available)	
Mexico & Canada	\$0.50
All other countries (virtually any destination worldwide)	\$0.75

Miscellaneous Products or Services, Description	Cost & Unit of Measure
Secure Voicemail Service	No Cost to State ; \$1.00 per voicemail for end user