

# EVALUATION CRITERIA

## RFP NUMBER 5151 Z1, Full-risk, capitated Medicaid managed care program for physical health, behavioral health, and pharmacy services Opening Date: Tuesday, December 22, 2015

### Mandatory Requirements

The proposals will first be examined to determine if all mandatory requirements listed below have been addressed to warrant further evaluation. Proposals not meeting mandatory requirements will be excluded from further evaluation. The mandatory requirement items are as follows:

1. Request for Proposal For Contractual Services form, signed in ink;
2. Section III Terms and Conditions
3. Corporate Overview; and
4. Technical Approach.

### Evaluation Criteria

All responses to this Request for Proposal, which fulfill all mandatory requirements, will be evaluated. Each category will have a maximum possible point potential. Areas that will be addressed and scored during the evaluation include:

Evaluation Criteria	Possible Points
Part 1 — Corporate Overview	130
Part 2 — Technical Approach	
B. Eligibility and Enrollment	65
C. Business Requirements	70
D. Staffing Requirements	105
E. Covered Services and Benefits, excluding Value-added Services	95
E. Value-added Services	130
F. Member Services and Education	100
H. Grievances and Appeals	20
I. Provider Network Requirements	150
J. Provider Services	105
K. Subcontracting Requirements	25
L. Care Management	235
M. Quality Management	200
N. Utilization Management	175
O. Program Integrity	60
Q. Provider Reimbursement	65
R. System and Technical Requirements	145
S. Claims Management	120
T. Reporting and Deliverables	40
X. Transition and Implementation	120
Z. FFS Claims Management	95

Total Points without Oral Interviews	2250
Oral Interviews, (if required)	150
Total Points with Oral Interviews	2400