NEBRASKA AdministrativeServices

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Director

Pete Ricketts, Governor

ADDENDUM TWO
QUESTIONS and ANSWERS

Date: October 26, 2015

To: All Bidders

From: Nancy Storant/ Robert Thompson, Buyer
AS Materiel State Purchasing

RE: Addendum for Request for Proposal Number 5135 Z1
to be opened November 9, 2015 at 2:00 p.m. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

Question Number	5135Z1 Section Reference	5135Z1 Page Number	Question	State Response
1.			Hope you are both doing well. I saw in the RFP for a Long Term Care Electronic Health Record that DHHS DVH currently uses the Avatar EHR. I just wanted to confirm that the incumbent provider of EHR services is NetSmart Technologies? Can you share when that contract began and when it is set to expire?	The current EHR contract is provided by Netsmart which began June 11, 2003 and is renewed on an annual basis.
2.			In the schedule of events (see below), there is no clearly defined closing date for receipt of RFPs listed. Therefore, I am assuming that the closing date for RFPs is November 9, which is the date of proposal opening. Can you please confirm?	The sealed proposals will be publicly opened and the bidding entities announced on the date, time, and location shown in the Schedule of Events. Proposals received after the time and date of the proposal opening will be considered late proposals.
3.			On Page 8 you state you will have the right to contact or arrange a visit with our current clients. We assume you are referring to those references provided in the RFP.	The State may contact any clients, including those that are listed as references in the RFP.

			Please confirm.	
4.			On Page 32, you state each home has a different lab system that you want results imported from. Can you tell us which lab systems you currently have in place and if they are HL7 compliant?	Currently NDVH utilizies Physicians Laboratory (ENVH), Faith Regional Health Services (NVH), St. Francis Medical Center (GIVH) Regional West Med Center (WNVH). HL7 compliance is unknown to NDVH.
5.			On the Functional Requirements Amendment General Questions #2 you state you want integrated documentation of inside and outside visits. Can you clarify what you mean by 'integrated documentation' to an outside system? For example, would this be an ambulatory system, PACS, CPACS etc. and, if so, are interfaces to these outside systems in scope for this project?	NDVH wants the ability to schedule and keep client appointments with both in-house and community providers. In addition we need to be able to attach or scan documentation from community providers. No this is not an ambulatory system, PACS, CPACS, etc.
6.			In the Technical Requirements section, general questions, question 8 you state we must run on tablets using Microsoft Windows OS. Can you clarify how the tablets will be used ,e.g. replacement of desktop workstations, CNA documentation or other?	Currently NDVH uses desktop workstations, kiosks and wireless laptops. NDVH will replace some of those devices with tablets for ease of use. DHHS Information Technology currently requires any tablet to run on Microsoft Windows OS version 7 and above.
7.			In the Technical Requirements, general questions, question 5 you state we must be able to integrate with MS Office. Can you clarify which version of Office and which applications within the suite you will use?	Our current version is Microsoft Office 2013. , however, the solution must have the ability to be able to interface with all MS Office current and future applications.
8.			-what system is used for the CNA Kiosk system. Is it the same at all 4 homes?	ADL Data System. Yes all 4 Veteran Homes use the same software.
9.			-What is the breakdown of point allocation for the procurement evaluation? (technical, functional, cost, etc.)	Evaluation criteria will become public information at the time of the Request for Proposal opening. Evaluation criteria will be posted to the State Purchasing Bureau website. Evaluation criteria will not be released prior to the proposal opening.
10.			-what is the budget for the EMR procurement?	The budget amount will not be disclosed. Please provide the best solution that meets the requirements of the RFP.
11.			-Can the EMR solution be remote hosted?	Yes that is a consideration.
12.			-What other vendors are bidding?	The bidders are not known until the Proposal Opening. A Respondents List will be posted after the bid has been opened.
13.			-If only bidding on one of the three RFPs, will the vendor still	Yes the bidder may bid on only one of the three RFPs.

			be considered?	
14.			- Will DHHS DVH consider an ASP (Application Service Provider) model or do they require self-hosted or remote hosted licensed software application?	NDVH is looking for a solution that is a web based SaaS (Software as a solution) Please see Section IV.A of the RFP.
15.			Please explain the Functional questions of 66 – 82?	NQF is the National Quality Forum – The organization developed and implemented a national strategy for health care quality measurement and reporting. The functional requirements are quality measurements for NDVH consideration.
16.			Asked to integrate with Microsoft Office? What specifically?	See response to Question # 7
17.	B	31	Why is the State moving away from NetSmart Avatar and ADL data systems?	NDVH is seeking a solution that meets all requirements of the RFP.
18.	B	31	How much data is the State looking to migrate? What data would the state want to import? How far back does the data need to go? How many scanned images are there? What is the average size? What type of images? Is there an interface in Avatar and ADL to export images to appropriate patients? Is CNA Charting using ADL?	Approximate data size is 330GB of existing eHR data in MyAvatar. All data that is in MyAvatar will be migrated to the new system 467,000 images Ave file size 750K – 350GB GIF and PDF format No interface exists for exporting. Yes – CNA Charting is using ADL.
19.	B	32	Does RxConnect support barcode scanners, readers?	Unknown, NDVH currently does not use barcode scanners with RxConnect.
20.	B	32	What Labs do you want to interface with? What Labs do you use?	Please see response to Question #4.
21.	B	32	How is Bed Management, Allocation and Tracking being done currently?	Census and movement are currently handled within NDVH's legacy system.
22.	B	32	Does all data need to be available real-time?	Yes
23.	Attachment 2 - Tech Req.	3	Is it ok to have all integrations by the end of the implementation, i.e. before go-live?	Please complete the Technical Requirments as applicable.
24.	Attachment 2 - Tech Req.	3	Will the State appoint a PM to manage the project and work with vendor? If not, should vendor propose one?	Please see Section IV.E.1 and Section IV.E.2 of the RFP. No, the contractor will be

			Will the state provide a centralized project management system?	responsible for the project management system as specified in the RFP's.
25.	C	32	Vendor must have 2 years of experience providing EMR and meet industry standards? Please clarify if the experience is limited to Long Term care only?	Yes, experience must be supporting Long Term Care software.
26.	D	33	What Tablets/PDAs/iPads does the state use? What devices would it like to be supported?	See answer to Question #6.
27.	D	33	What OS and browsers are in use? Will moving to Chrome or Firefox or Internet Explorer 11 be an issue?	The NDVH currently uses Windows version 7, Internet Explorer 11 and Chrome. No, this will not be an issue.
28.	D	33	What state activities require PCI compliance?	PCI compliance is not part of this RFP.
29.	D	33	What telemetered data is available? Please share the format of the data with de-identified samples?	Currently there is no telemetered data. Not Applicable
30.	D	33	What is the format of the archived data to be imported?	The data is currently in a Cache and SQL data format. Scanned images are in multiple image formats such as tiff, gif, doc,
31.	B	32	What systems does the state receive physician orders/prescriptions from?	NDVH Physicians enter orders directly into the current application MyAvatar and the orders are interfaced to RxConnect.
32.	B	32	What pharmacies does the state use?	The State does not use a community pharmacy, NDVH pharmacies are in-house.
33.	Attachment 1 – Functional Req.	10	Does state have an existing training portal?	Yes
34.	Attachment 1 - Functional Req.	10	Does state have existing training staff?	Yes
35.			Bidders for this solution must have a minimum of two years' experience hosting, servicing and supporting an operational system(s) for the system(s) that are proposed. DHHS DVH is not seeking a contractor to develop a new system(s). Does this mean the Prime and Subs must have a minimum of 2 years of experience working together or rather all parties need to have the minimum experience required separately.	The Primary Contractor must meet the two year minimum requirement of the RFP.
36.	Exhibit 1, Question #6	42	On page 42, Exhibit 1, Question 6, there are multiple references to Severity Levels 1 through 4. We	The contractor and NDVH will create and mutually agree to the four severity levels. Severity Level

			are not able to find definitions of those severity levels anywhere in the document. Could you please either point us to where we might have overlooked this, or provide us the definitions?	sections "a." through "f." are the response times that must be followed after the four Severity Levels are defined and mutually agreed upon.

This addendum will become part of the proposal and should be acknowledged with the Request for Proposal.