

ADDENDUM TWO
QUESTIONS and ANSWERS

Date: February 18, 2015

To: All Bidders

From: Michelle Thompson/Jennifer Crouse, Buyers
AS Materiel State Purchasing Bureau

RE: Addendum for Request for Proposal Number 4877Z1
to be opened April 23, 2015 at 2:00 p.m. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

QUESTIONS	ANSWERS
1. Request current architecture diagram	See accompanying diagram and Attachment 1.
2. Need current performance and load test of the system - How many concurrent connection system is able to manage. Max load that is predicted	This information is not available for the system. The State cannot predict the max load for the resulting contract.
3. What hardware is required for managing the system	See the response to question #13.
4. Are there a requirement for mainframe?	No, there are no requirements for mainframe.
5. Does State provide the hardware for the system	No, the State does not provide the hardware to the Contractor for the system. The Contractor is responsible for their hardware costs.
6. Is there a requirement for 24X7 support?	Yes, and see Section IV. O. Technical Customer and User Support Requirement.

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<p>7. Is state expecting a Project manager or Team at onsite (Lincoln)? Please specify any specific roles are mandatory</p>	<p>Yes, see Section IV.M. Staffing Requirements. The RFP is hereby amended to add the following:</p> <p>The state is requiring a team onsite in Lincoln, Nebraska to carry out the management and administration of the State's online information portal. Bidders should indicate what staff (by position) they anticipate locating onsite in Lincoln, Nebraska in their response to the Request for Proposal.</p>
<p>8. Is there a requirement on Hardware refresh or Server patches?</p>	<p>Yes, see Section IV.Q. Technical Requirements 8. Maintenance.</p>
<p>9. Does state provide software licenses for the server and application?</p>	<p>Per the current contract the State is entitled to a non-exclusive, royalty-free perpetual right to use license with rights to modify, as it desires, the application software developed by the current contractor. However, the perpetual right to use license does not apply to software or documentation created by third parties. So a new contractor would have to acquire licenses for any necessary third party software. Per Section IV.S. Ownership and Licensing Requirement, software developed under the contract resulting from this RFP becomes the property of the State.</p>
<p>10. Is there a specific vendor we need to work on the Credit Card and Bank transactions?</p>	<p>Yes, see Section IV.Y. Customer Payment Processing Requirements 1. and IV.Z. Partner Agreements 4.</p> <p>Currently, the State is working with another vendor to enter into a new contract.</p>
<p>11. Can we propose alternate model on Running the system/site which can get more \$ for state?</p>	<p>There is not enough information for the State to respond. Please clarify and resubmit question during the second round of questions.</p>

QUESTIONS	ANSWERS
<p>12. Is there any specific response template need to be followed?</p>	<p>All requirements as outlined in the RFP.</p> <p>Please reference Mandatory Requirements of the RFP. The mandatory requirements items are as follows: 1) Request for Proposal For Contractual Services form, signed in ink; 2) Corporate Overview; and 3) Technical Approach.</p> <p>The Technical Approach is to include Form A.1 Requirements Traceability Matrix.</p> <p>The bidder's proposal response should be formatted to allow the State to easily determine if all mandatory requirements have been included to warrant further evaluation of the proposal response.</p>
<p>13. Need complete list of Technologies used, software used and hardware used -> This will enable us to estimate the cost for Software licensing and hardware</p>	<p>Development technologies include PERL, Grails, PHP, JAVA, HTML, Javascript and CSS and .NET. Server software includes MySQL, Oracle, Live Chat. The system uses VMware products to provision server instances.</p>
<p>14. What is the current size of database. How many terrabytes of data is hosted?</p>	<p>The database stored by the current contractor not including backups is roughly one (1) Terabyte. The owner of the database and records for services provided are therefore not included in the sizing.</p>
<p>15. Are there any conditions to keep the data Live and Archive</p>	<p>There is not enough information for the State to respond. Please clarify and resubmit question during the second round of questions.</p>
<p>16. What is the policy required for backup and archive medium</p>	<p>See Section IV.Q. Technical Requirements 6. Data Storage, Replication and Backup.</p>

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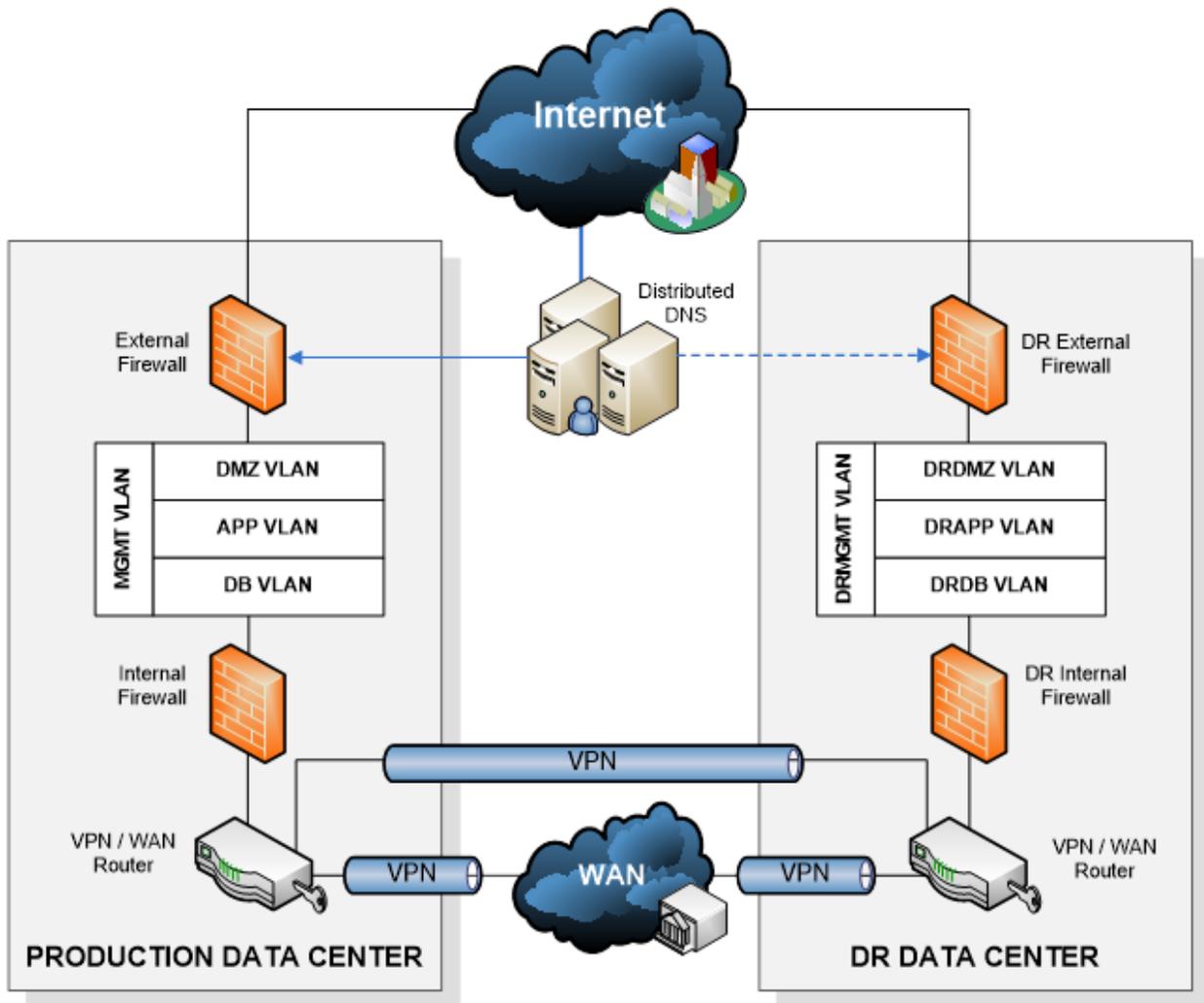
QUESTIONS	ANSWERS
<p>17. Is there a requirement to have an Office in Lincoln + what is the size of office that is required</p>	<p>See #7</p> <p>The RFP is hereby amended and adding the requirement to have an office in Lincoln, Nebraska. Bidders should indicate what staff (by position) they anticipate in Lincoln, Nebraska in their response to the Request for Proposal.</p>
<p>18. Will state provide office or facility for 3 [REDACTED] resources to locate in State office to execute the project?</p>	<p>No, the State will not provide offices or a facility for contractor staff.</p>
<p>19. Section IV.R. Page 55tion IV.R. Page 55</p> <p>Item number 6 in this section references involving the State technical team in the change management process; it then references Form A.2, which will be the contractor’s proposed hourly rates. Please explain how Form A.2 fits in with this change management requirement.</p>	<p>The reference to Form A.2 is hereby amended and removed from this section.</p>
<p>20. Section IV.X. Page 59</p> <p>Is the Business Continuity Plan a separate document from the Disaster Recovery Plan?</p>	<p>The contractor must have a Business Continuity Plan and Disaster Recovery Plan. The plans may be incorporated into one document.</p>

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<p>21. Section V.3. page 65</p> <p>This section indicates that the bidder must respond to each item in the Technical approach using Form A.1. Is the intent for bidders to only provide technical responses in Form A.1. and not provide a point by point response to “IV. Project Description and Scope of Work” in the Technical Approach?</p> <p>If only A.1 is required, where, if at all, should bidders provide answers to questions in “Project Description and Scope of Work” that are not in Form A.1?</p> <p>If responses to both A.1 and “Project Description and Scope of Work” are required, how does the state prefer bidders respond to duplicate questions?</p>	<p>Form A.1 is required per the RFP.</p> <p>Any further technical response may be included and identified as part of the proposal response.</p>
<p>22. Attachment A. Page 1</p> <p>The introduction to Attachment A says, “Forms A.2 through A.3 are to be submitted as the Cost Proposal”. Please provide Form A.3 or confirm that bidders do not have to complete Form A.3.</p>	<p>The reference to Form A.3 is hereby amended and removed from the RFP.</p>

Attachment 1

Architecture diagram from Question #1.



This addendum will become part of the proposal and should be acknowledged with the Request for Proposal.