

ADDENDUM TWO

QUESTIONS AND ANSWERS

DATE: October 16, 2014

TO: All Bidders

FROM: Krisiti Kling/Robert Thompson, Buyers
State Purchasing Bureau

RE: Addendum for RFP Number 4829 Z1
to be opened October 22, 2014 at 2:00 p.m. Central Time

QUESTIONS AND ANSWERS

Following are the questions submitted and answers provided for the above mentioned Request For Proposal. The questions and answers are to be considered as part of the Request For Proposal. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

QUESTIONS	ANSWERS
1. Could you tell me the estimated % of the copies that are 11x17 or larger?	The percentage of color copies run on the Konica Minoltas that are 11x17 or larger is around 10%.
2. Will you select only one contractor for all machines listed?	One vendor will be selected for service on all of the Konica Minolta machines listed.
3. % of past calls that have been classified as priority?	The percentage of priority calls is historically in the 90-95% range. Normally when these machines are down, it is urgent that they be repaired ASAP.

This addendum will become part of the proposal and should be acknowledged with the RFP.