

## ADDENDUM ONE

DATE: June 11, 2014

TO: All Vendors

FROM: Robert Thompson/Connie Heinrichs, Buyers  
State Purchasing Bureau

RE: Questions and Answers for RFP Number 4715Z1  
to be opened June 24, 2014 2:00 PM Central Time

Following are the questions submitted and answers provided for the above mentioned Request For Proposal. The questions and answers are to be considered as part of the Request For Proposal.

| QUESTIONS  | ANSWERS   |
|--|---|
| <p>1. <u>Question Number:</u> 1<br/><u>RFP Section Reference:</u> I. A. Schedule<br/><u>RFP Page Number:</u> 1<br/><u>Question:</u> With a "Letter of Intent to Contract" date of July 9, 2014 and a "Contractor Start Date" of August 1, 2014, what is the latest date services are to be provided if you select a new vendor, in order to provide time to gather information for intake questions, eligibility requirements, website design, and other programming requirements?</p> | <p>RFP does not specify the latest date services are to be provided with new vendor. The expectation is that the contract start date is 8/1/14 and that services would start as soon as possible.</p> |

| QUESTIONS   | ANSWERS  |
|---|--|
| <p>2. <u>Question Number:</u> 2<br/> <u>RFP Section Reference:</u> Section 9. a. iv.<br/> <u>RFP Page Number:</u> 43<br/> <u>Question:</u> Please explain Nebraska's Medicaid FAX Referral process.</p>   | <p>Nebraska Medicaid FAX Referral process starts with the Medical Provider completing a Fax Referral form and Faxes to the Quitline. A Medicaid patient must enroll in the quitline before Medicaid will approve the smoking cessation medication. 24 to 48 hours after completion of the first counseling session, the patient can pick up their medication from their pharmacy. Quitline vendor must FAX completion date of counseling session to Medicaid for approval of medication.</p> |
| <p>3. <u>Question Number:</u> 3<br/> <u>RFP Section Reference:</u> Section 9. b. i.<br/> <u>RFP Page Number:</u> 44<br/> <u>Question:</u> Would you consider working with a vendor who offers services 7 days per week from 7 am to 12 midnight CST?</p>  | <p>Refer to Section IV.E. Scope of Work, 9.b. Hours of Operation, i. "The contractor must assure a system infrastructure to provide live response for 24 hours a day seven days a week, Monday through Sunday."</p>  |
| <p>4. <u>Question Number:</u> 1<br/> <u>RFP Section Reference:</u> Section E, Scope of Work and Appendix C<br/> <u>RFP Page Number:</u> Page 42<br/> Page 1<br/> <u>Question:</u> For what priority populations is the State interested in obtaining quit rates and customer satisfaction?</p>  | <p>The RFP does not specify any priority populations that need quit rates and customer satisfaction.</p>   |
| <p>5. <u>Question Number:</u> 2<br/> <u>RFP Section Reference:</u> Section E, Scope of Work and Appendix C<br/> <u>RFP Page Number:</u> Page 42<br/> Page 1<br/> <u>Question:</u> Specific to outcomes reporting, does the State require reporting that only addresses quit and satisfaction data, or is the State interested in a more robust evaluation that includes data comparisons and related narrative describing outcomes?</p> | <p>Refer to Section IV.E. Scope of Work, 9.e. Data Collection and Reporting, page 45 which states the specific minimum reporting requirements.</p>   |

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| <p>6. Question Number: 3<br/> <u>RFP Section Reference</u>: Page 1<br/> <u>RFP Page Number</u>: Appendix A, Question 1<br/> <u>Question</u>: The cost proposal does not include a line to capture Quitline Evaluation and Quit Rate reporting. Can the bidder modify Appendix A to include the Quitline Evaluation cost and a definition and/or any additional services bidders have to offer?</p> | <p>Any evaluation/quit rate reporting and additional services costs should be captured under Program Development on Appendix A.</p> |