

## ADDENDUM TWO

**DATE:** September 27, 2013
   
**TO:** All Vendors
   
**FROM:** Nancy Storant/Robert Thompson, Buyers
   
 State Purchasing Bureau
   
**RE:** Questions and Answers for RFP Number 4485Z1
   
 to be opened November 12, 2013, 2:00 p.m. Central Time

Following are the questions submitted and answers provided for the above mentioned Request For Proposal. The questions and answers are to be considered as part of the Request For Proposal.

QUESTIONS	ANSWERS
<p>1. Is there an email list to receive updates on this procurement? If not, I will continue to look at the website.</p>	<p>Bidders should continue to check for posted addendum on the Internet at <a href="http://das.nebraska.gov/materiel/purchasing/rfp.htm">http://das.nebraska.gov/materiel/purchasing/rfp.htm</a>.</p>
<p>2. RFP: Glossary of Terms RFP Page Number vi</p> <p>Conversion Period: A period of time not to exceed six (6) months, during which the State converts to a new Operating system under "Conversion" as per this RFP.</p> <p>Would the State please clarify the statement "Converts to new Operating System"? Should the statement read "...converts to a new MIP system"?</p>	<p>Yes, the Glossary of Terms should read "Conversion Period: A period of time not to exceed six (6) months during which the State converts to a new <b>MIP system</b> under 'Conversion' as per this RFP."</p>

QUESTIONS	ANSWERS
<p><b>3.</b> RFP: IV.A.1 Application Hosting RFP Page Number 27</p> <p>The RFP States – “Internally Hosted Solution: The proposed solution’s application software, hardware and infrastructure would be owned and maintained by the State”.</p> <p>Would the State please clarify whether any application, management or infrastructure support is needed in the operations phase? Is it expected that the contractor will use its staff to implement the MIP solution in the Nebraska State Infrastructure and then turn over the MIP solution to the State’s staff for maintenance and operation of the MIP solution with minimum application support from the contractor? Please confirm or provide additional details.</p>	<p>The expectation is that under this option the State would operate and maintain the MIP infrastructure and provide level one MIP system support for the MIP application. The contractor would be expected to provide on-going warranty/break-fix and level two systems support for the duration of the contract.</p>
<p><b>4.</b> RFP: IV.A.1 Application Hosting RFP Page Number 27</p> <p>Would the State please clarify whether the help desk support, automated voice response system and the provider help phone line will be responsible of the State Infrastructure?</p>	<p>Provider support will be the responsibility of the State.</p>
<p><b>5.</b> RFP: IV.C Technical Environment RFP Page Number 28</p> <p>The RFP States, “It is anticipated that the MIP solution will need to have Provider Information which is stored in the MMIS; therefore it is incumbent upon the contractor to ensure the solution will work with the current MMIS, as appropriate for the solution architecture”.</p> <p>Would the State please clarify who will be responsible for developing MMIS provider and claim volume information extracts for the MIP solution?</p>	<p>If the solution selected requires the development of such an extract, it is expected that it will be a shared responsibility between the contractor and the State. The contractor and the State will jointly define the requirements for the extract, the State would be responsible for the development of the extract, and the contractor and State would be responsible for ensuring that it satisfies the requirements as jointly agreed upon.</p>

QUESTIONS	ANSWERS
<p><b>6.</b> RFP: IV.C Technical Environment RFP Page Number 28</p> <p>Is it sufficient for the contractor to provide an MMIS interface control document which will have the Provider information file layout to extract the information from the MMIS system?</p>	<p>See Response to Question 5.</p>
<p><b>7.</b> RFP: IV.C Technical Environment RFP Page Number 29</p> <p>The existing Nebraska MIP is Excel, VBA and manual processes.</p> <p>Are historical CMS interface files (i.e. B6, D16, C5, D17...) available to the MIP contractor for data conversion purposes?</p>	<p>To the best of our knowledge, all historical CMS files are available.</p>
<p><b>8.</b> RFP: IV. J Personnel Management RFP Page Number 33</p> <p>Personnel Management: Would the State please clarify whether the Key personnel and Non-Key personnel can be located outside of the State of Nebraska?</p>	<p>Our expectation is that the Bidder will define the location of the Key and non-key personnel with the following requirements:</p> <ol style="list-style-type: none"> <li>1. The Contractor must have an on-site presence Lincoln at all times;</li> <li>2. If not in Lincoln all contractor staff must be located in the continental United States;</li> <li>3. The Bidder must document in their proposal what positions will be on-site part of the time; and</li> <li>4. The Bidder must document in their proposal the percentage of time each position will be on-site.</li> </ol>
<p><b>9.</b> RFP: V.4.J.ii Technical Approach, and RFP: V RFP Page Number 44, and 38</p> <p>Please clarify the reference to 'Section Page Limits', as the proposal instructions do not prescribe page limited sections for the technical proposal response.</p>	<p>The only page limitation requirement is the three (3) page limit for resumes</p>

QUESTIONS	ANSWERS
<p><b>10.</b> Appendix B, Form B.1 ARC04</p> <p>“ The solution must have sufficient capacity to manage 600 to 750 provider users over the life of the program with expected concurrent utilization of 10% of the eligible providers.”</p> <p>RFP Page 30 indicates volumes of up to 800 providers in future years.</p> <p>How were the provider projections determined and please confirm which volume capacity is accurate? Can you also further break down the projections into Eligible Professionals versus Eligible Hospitals? What is the current volume of registered providers and corresponding applications in the current MIP excel system?</p>	<p>The volumes quoted in Appendix B and on page 30 are essentially the same. The volume provided in Appendix B should be used for system capacity planning. The volume provided on page 30 should be used for bidding purposes.</p> <p>We have received 650 attestations since our program launched on 5/7/2012. Nebraska has a low Medicaid ratio so we don't anticipate any more than 800 unique providers will be eligible. Each of those providers can reapply to participate in multiple years.</p> <p>There are 91 hospitals in Nebraska and we anticipate all will be eligible for all three year's participation In the program.</p>
<p><b>11.</b> Appendix B, Form B.1 PRT 05 RFP Page Number 14</p> <p>The MIP Portal must receive and store current Nebraska MMIS provider enrollment and summarized claim information.</p> <p>The understanding is that the Nebraska MMIS Provider enrollment and summarized claim information is currently being used in the existing manual MIP in Excel. Is Provider enrollment and claim information in the NE systems sufficient to provide a one-to-one match to the data received from the NLR currently?</p>	<p>The information is used in the manual process but is not stored in the manual MIP.</p> <p>The information is sufficient to provide a one-to-one match however it is a manual process.</p>

QUESTIONS	ANSWERS
<p><b>12.</b> Appendix B, Form B.1 PAY09, and RFP p. 29 RFP Page Number Appendix B, page 34, and RFP, page 29</p> <p>Requirement: PAY09 states, “The solution must have the ability to generate 1099s”. On Page 29 of the RFP, the RFP further states “IRS form 1099s are currently issued by the Nebraska Financial and Accounting System...”</p> <p>Can the State please verify that it expects the MIP application to perform data exchange with the Nebraska Financial and Accounting System so that the Nebraska Financial Accounting System continues to be able to generate 1099s to Providers and remain the single financial system of record?</p>	<p>Yes. The MIP solution will perform data exchange with the Nebraska Financial and Accounting System, and remain the single financial system of record.</p>
<p><b>13.</b> Appendix B, Form B.1 PAY09, and RFP p. 29 RFP Page Number Appendix B, page 34, and RFP, page 29</p> <p>Further, can the State please also publish the layout of the key data and the interface control document (ICD) necessary for this financial data exchange?</p>	<p>The layout of the key data and the interface control document (ICD) necessary, see Attachment 1</p>
<p><b>14.</b> Appendix B, Form B.1 PRT01 RFP Page Number 14</p> <p>The RFP states, “The MIP Portal must allow for secure authorization and authentication of the provider.”</p> <p>Would the State clarify whether contractor’s MIP solution can leverage the existing State of Nebraska MMIS security authorization and authentication software such as Microsoft Active Directory for the cost and maintenance rationale? This will drive down the cost of implementation and operation. If the State of Nebraska agrees to use the existing NE MMIS security software such as Microsoft Active Directory please provide the security architecture details to use in the MIP solution proposal.</p>	<p>The State of Nebraska will not disclose this information at this time. All bidders should provide their best proposal to meet all requirements</p>

QUESTIONS	ANSWERS
<p><b>15.</b> Appendix B, Form B.1 PRT11 RFP Page Number 15</p> <p>The RFP states, “The portal should support commonly used Internet browsers without any degradation in functionality, including the following: • Internet Explorer Version 8.0 or greater • Mozilla Firefox Version 6 or greater • Google Chrome Version 20 or greater • Apple Safari version 5.1 or greater • Opera Browsers 10 or greater “</p> <p>If the proposed MIP solution only supported Internet Explorer Versions 6, 7, and 8, would this be acceptable?</p>	<p>Yes it is acceptable however our preference is the portal should support commonly used Internet browsers without any degradation in functionality, including the following: • Internet Explorer Version 8.0 or greater • Mozilla Firefox Version 6 or greater • Google Chrome Version 20 or greater • Apple Safari version 5.1 or greater • Opera Browsers 10 or greater.</p>
<p><b>16.</b> Appendix B, Form B.1 PRT18 RFP Page Number 17</p> <p>The RFP states, “The solution should provide web analytics.”</p> <p>Would the State define and provide more detail on this web analytics requirement?</p>	<p>Information and statistics related to the usage of the web portions of the solution, whether User Interface, Application Portal, Web Servers, etc. to aid in understanding and optimizing the solution.</p>
<p><b>17.</b> Appendix B, Form B.1 SEC02 RFP Page Number 18</p> <p>SEC02: The RFP States, “The solution must provide self-service options that comply with Nebraska security policies to allow providers to obtain a User ID and maintain passwords”. Would the State please provide a link to the Nebraska Security Policies?</p>	<p>See Section 8 under the following URL: <a href="http://www.nitc.nebraska.gov/standards/index.html">http://www.nitc.nebraska.gov/standards/index.html</a></p>

QUESTIONS	ANSWERS
<p><b>18.</b> Appendix B, Form B.1 REG01 RFP Page Number 24</p> <p>The RFP states, “The solution must use a web-based browser to establish and maintain and validate registration information for enrolling into the MIP system.”</p> <p>Would the State clarify whether contractor’s MIP solution can leverage the existing State of Nebraska MMIS provider internet for cost rationale and less maintenance? Utilizing the existing provider web capability could possibly allow providers to register and use a single portal for both MIP and MMIS needs. If the approach to use the existing NE MMIS provider portal is acceptable, can the State please provide the provider portal technical architecture details to use in the MIP solution proposal?</p>	<p>Our current MMIS does not offer such capabilities.</p>
<p><b>19.</b> Appendix B, Form B.1 IFC 04 – 09 RFP Page Number 30-32</p> <p>What is the current file transfer method used by the State for transfers to and from CMS? Can this capability be leveraged by the MIP system or does the transfer mechanism need to be part of the solution? If an existing file transfer mechanism is in place is it the state’s or the contractor’s responsibility for configuring and testing transfers to and from CMS?</p>	<p>Current file transfers with the NLR are done via Connect: Direct.</p> <p>The proposed solution should not assume that this can be leveraged.</p> <p>Configuration and testing to/from CMS is the responsibility of the contractor.</p>
<p><b>20.</b> Appendix B, Form B.1 IFC10 RFP Page Number 32</p> <p>IFC10: The RFP States, “Nebraska Financial System. The solution must provide transactions as defined by MLTC to issue Provider Incentive Payments. The solution must provide the ability to accept transactions as defined by MLTC to confirm payment has been issued”.</p> <p>Would the State please provide more information on transactions as defined by the MLTC for Nebraska?</p>	<p>When the payment has been determined, the MIP system must provide a transaction file to the Nebraska Financial and Accounting System consisting of certain data fields (see#13). Payment will be completed and issued through the Nebraska Financial and Accounting System. When the payment has been issued, a response file will be created and received in the MIP system so the D18 can be created and payment information stored.</p>

QUESTIONS	ANSWERS
<p><b>21.</b> Appendix B, Form B.1 IFC10 RFP Page Number 32</p> <p>Can the State provide the interface control document or file layout to the Nebraska Financial System?</p>	<p>See Response to Question 13.</p>
<p><b>22.</b> Appendix B, Form B.1 PAY 06 RFP Page Number 33</p> <p>“Prior to payment, the solution must provide the ability to perform final checks against Nebraska provider information to confirm that nothing should stop payment.”</p> <p>What are the conditions that would indicate that a payment should be stopped? Are these conditions possible between the time of MLTC approval of the payment and submitting of the payment voucher transaction (as defined in PAY07)?</p>	<p>The D16 response file might indicate the payment needs to be stopped. This should be the only condition which would require the payment be stopped at that point.</p> <p>No. the D16 response should occur prior to submitting the payment voucher transaction.</p>
<p><b>23.</b> Appendix B NOT05 RFP Page Number 46</p> <p>NOT05: The RFP States, “The solution should have the capability to integrate with Hyland OnBase document management repository”.</p> <p>Is the intent of this requirement that reports generated by the MIP solution be stored within the OnBase solution, or that provider documents be sourced from this solution?</p>	<p>We assume a bidder solution may have an imaging capability and in those cases our preference is the integration with our Hyland OnBase document management repository.</p> <p>Our intent is for provider documents to be sourced from the solution.</p>
<p><b>24.</b> Appendix B NOT05 RFP Page Number 46</p> <p>Does the State anticipate the MIP contractor to develop interfaces to the OnBase application as part of the MIP solution? Does the vendor need to include any licensing costs for Hyland OnBase?</p> <p>If so, can the State please provide the parameters to include within the cost buildup?</p>	<p>See Response to Question 23.</p> <p>The contractor is not responsible for licensing costs for Hyland OnBase.</p>

QUESTIONS	ANSWERS
<p><b>25.</b> General Question</p> <p>Understanding that the State is asking for a firm, fixed-price proposal, would the State consider adding a section that allows vendors to propose non-priced alternate or value-add capabilities and strategies that can be discussed during contract negotiations? Such capabilities and strategies would be specific to either enhancing the overall MIP process or reducing the total cost of the program to the State of Nebraska.</p>	<p>The Department has attempted to identify and incorporate the requirements necessary to successfully procure and install the MIP. The Bidder may submit any other considerations, products or services which they believe the Department may have overlooked or not requested or value added options that have not been requested in this RFP, but are based on a Bidder's market knowledge and experience. The bidder will need to fill out separate cost sheets for value-added and other strategies.</p>
<p><b>26.</b> IV.D.1.c RFP Page Number 30</p> <p>The RFP represents the requirements to <i>“Extract, convert and load existing MIP data into the proposed MIP solution”</i>. Can you please provide the following information about the3 existing MIP data:</p> <ul style="list-style-type: none"> <li>• Type of data (database, flat files, Excel, etc.)</li> <li>• Volume of data</li> <li>• Data structure descriptions/data model</li> <li>• Number of years of data</li> <li>• AIU or Meaningful Use</li> </ul>	<p>Data is currently stored in a collection of Excel workbooks. We have been operational since May 2012, and have both AIU and MU data. We have data for approximately 650 providers.</p> <p>The data structure is shown in Q&amp;A Attachments 2 – 9.</p>
<p><b>27.</b> IV.E RFP Page Number 31</p> <p>DHHS has provided estimated provider volumes for years 2014 – 2021. Can you please break them down between Eligible Hospitals (EH) and Eligible Professionals (EP)?</p>	<p>See Response to Question 10.</p>
<p><b>28.</b> IV.L RFP Page Number 34</p> <p>Post Implementation Support</p> <p>Could DHHS provide more details regarding the nature and levels of support anticipated beyond supporting the maintenance and operation of the application software?</p>	<p>In addition to standard maintenance and operations support of the application software, DHHS anticipates the contractor may need to make available post-implementation support to assist in systems stabilization and tuning, provide greater and more timely access to systems and functional support resources than the standard M&amp;O, etc. and if any cost is associated with this it will need to be added to the Cost Sheet.</p>

QUESTIONS	ANSWERS
<p><b>29.</b> IV.L RFP Page Number 34</p> <p>For the Application Services Solution, is DHHS interested in the Contractor providing business operations support such as providing a call center to assist providers in completing the enrollments and attestations, conducting pre-payment audit reviews, assisting DHHS with responding to CMS questions and CMS audits?</p>	<p>No.</p>
<p><b>30.</b> Scope of Services RFP Page Number 4</p> <p>Is the State open to discussing during negotiation inclusion of an industry-standard limitation of contractor liability in the final contract?</p>	<p>The State may be open to a discussion on this topic with the selected vendor only during contract negotiations.</p>
<p><b>31.</b> II.B RFP Page 2</p> <p>Would the Department (i) clarify what “additional clauses or provisions required by the terms and conditions will be included as an amendment to the contract”?</p>	<p>Any additional clauses proposed by the Bidder and agreed to and accepted by the State.</p>
<p><b>32.</b> II.K RFP Page 5</p> <p>Can the State please provide approximate weighting of the four areas being scored (Executive Summary, Corporate Overview, Technical Approach, and Cost Proposal)? If the State anticipates weighting within the Cost Proposal between Implementation/Hardware costs and annual support costs, can it please provide these additional figures?</p>	<p>The evaluation criteria will be provided/posted after the bid has been opened.</p>
<p><b>33.</b> II.Y RFP Page 16</p> <p>Please confirm that in the event of an early termination, such as partially into Year 1, the State will reimburse the contract for any unamortized implementation and hardware costs.</p>	<p>No, in the event of an early termination the contractor shall be entitled to payment, determined on a pro rata basis, for products or services satisfactory performed or provided.</p>

QUESTIONS	ANSWERS
<p><b>34.</b> III.Y.3.i RFP Page 16</p> <p>Would the Department clarify the circumstances in which termination would result from the second or subsequent documented “vendor performance report” form deemed acceptable by the Department Purchasing Bureau?</p>	<p>Any form of contract breach.</p>
<p><b>35.</b> III.DD RFP Page 18</p> <p>What assurance other than a certified check or bond would the Department accept? Bonds and certified checks cost the Department money because the Contractor must include fees for them in its pricing. Additionally, ambiguity in payment terms associated with bonds often results in litigation. Finally other methods better protect the Department against poor performance, including excellent Contractor qualifications and financial penalties for delays.</p>	<p>As referenced in the RFP, a Performance Bond or Certified Check will be required from the awarded contractor and at the dollar amount stated.</p>
<p><b>36.</b> III.DD RFP Page 18</p> <p>This section requires a performance bond in the fixed amount of \$100,000. Would the State consider modifying this requirement to be a percentage of the total contract amount? As the contract moves from implementation to operations, will the State consider modifying the amount of the bond to be more appropriate to the value?</p>	<p>As referenced in the RFP, the bond amount has been set at \$100,000.00 and will remain at that amount during the initial contract period and will include any and all extensions or renewals of the contract.</p>
<p><b>37.</b> IV RFP Page 27</p> <p>Re: “The bidder must factor in any transportation, lodging and per diem costs that may be required for any Nebraska site visits by non-local staff”</p> <p>Please confirm this statement refers only to Contractor staff and related expenses for travel to sites.</p>	<p>This only applies to the contractor’s immediate staff and their related expenses.</p>

QUESTIONS	ANSWERS
<p><b>38.</b> IV.B RFP Page 28</p> <p>This section required the MIP solution to integrate with a number of State systems, which will likely require the involvement of the State networking groups. Will these groups be available to the project to ensure the integration of the MIP with the State systems?</p>	<p>Yes.</p>
<p><b>39.</b> IV.B RFP Page 28</p> <p>Does the current MIP solution integrate with the MMIS to validate provider claims volumes? Will the new solution be required to have an automated interface to complete these validations? Has the State considered the need for additional integration activities to support Stage 2 MU requirements?</p>	<p>No. The current MIP does not integrate with the MMIS.</p> <p>It is incumbent upon the contractor to ensure the solution will work with the current MMIS, as appropriate for the solution architecture.</p> <p>Yes. The proposed solution must include Stage 2 MU requirements.</p>
<p><b>40.</b> IV.D.1.c RFP Page 29</p> <p>How is the current MIP data stored with respect to already processed AIU and MU applications? Are question tracked separately for AIU and MU attestations?</p>	<p>AIU and MU data is stored within the same Excel workbooks. Within the workbook for a particular provider, MU data is stored on a separate worksheet than the other attestation data.</p>
<p><b>41.</b> IV.D.1.c RFP Page 29</p> <p>Within the current MIP system, how many AIU and MU Provider attestations have been processed so far? How many in-flight attestations does the State anticipate at go-live for the new MIP?</p>	<p>Approximately 600 attestations have been processed with about 50 additional ones that are being worked. Nebraska's attestation tail period for hospitals is October and November and the attestation tail period for eligible professionals is January and February. We anticipate an increase in attestations during these months, but can't be certain how many will be "in flight" until we know the specific go-live date for the new MIP.</p>
<p><b>42.</b> IV.D.1.c RFP Page 29</p> <p>Is there a data dictionary available for the Excel repository used by the existing solution? Can the State provide interface specifications for the interfaces with the MMIS and Financial System?</p>	<p>No there is no data dictionary available for the Excel repository but see Q&amp;A Attachments 2 - 9 which included copies of the Excel file templates used.</p> <p>See Response to Question 13 for the Financial system.</p>
<p><b>43.</b> IV.D.1.c RFP Page 29</p> <p>Do current providers have log in accounts and user IDs that must be preserved during conversion?</p>	<p>No.</p>

QUESTIONS	ANSWERS
<p><b>44.</b> IV.D.1.e RFP Page 29</p> <p>This section requires the vendor to “Provide ongoing technical support and maintenance of the MIP Solution for the duration of the contract and all applicable extensions. This includes regular patches of any identified defects, MIP Solution systems updates required for ongoing system reliability and security, and ongoing support of evolving federal and state requirements” Does the support contract need to include enhancements requested to the system or will these be handled separately? How much support should vendors include for system enhancements?</p>	<p>Enhancements will be handled separately.</p> <p>MIP Solution must be capable of complying with the specifications of the Federal Medicaid EHR Incentive Program today and in the future and be flexible in order to maintain connectivity in the event of any CMS NLR interface changes, which are <u>not</u> considered enhancements.</p>
<p><b>45.</b> IV.D.1.c RFP Page 29</p> <p>The RFP indicates the requirement to “Extract, convert and load existing MIP data into the proposed MIP solution.” Other than the Excel spreadsheet referenced in Section C Technical environment, are there any other data sources that will be required for the MIP conversion effort?</p>	<p>It depends on the MIP data requirements of the new MIP system and the data conversion approach proposed by the contractor.</p> <p>The current approach has captured all of the data needed to operate the program in either the Excel workbooks (see Q&amp;A Attachments 2 – 9) or the documents (paper and electronic) captured through the manual processes.</p>
<p><b>46.</b> IV.F RFP Page 31 IV.M RFP Page 35</p> <p>Section F Project Planning and Management states “The selected contractor will be required to submit a detailed PMP and Project Work Plan with ten (10) business days of contract award.”</p> <p>Section M Deliverables 1.5 does not refer to a Detailed Project Management Plan (PMP) after the Proposal submission, but only a Detailed Project Work Plan.</p> <p>Does the State intend to have the selected Contractor submit a detailed Project Management Plan (PMP) within 10 business days of contract award?</p>	<p>Yes. That is our intent.</p>
<p><b>47.</b> IV.I RFP Page 32</p> <p>How many workers does the Department anticipate will be required to be trained on the new MIP system?</p>	<p>10 to 15 employees.</p>

QUESTIONS	ANSWERS
<p><b>48.</b> IV.J.3 RFP Page 34</p> <p>The RFP states that the State will provide “equipment” and a “DHHS SharePoint repository” will be used “for all Contractor project documents.”</p> <p>Does equipment include state-owned computers?</p> <p>Will Contractor personnel be able to access the DHHS SharePoint repository from their own corporate computers or will they have to access the repository using only state-owned computers?</p>	<p>Yes.</p> <p>Contractor personnel access is dependent on numerous factors that are currently unknown to the State, so we are unable to answer at this time. Every effort will be made to provide this capability.</p>
<p><b>49.</b> IV.K RFP Page 34</p> <p>This section calls for an implementation schedule of three months. Is the State open to a different implementation schedule if a vendor determines a different schedule is required or would mitigate project risk?</p>	<p>The Department desires a three month implementation however bidders should bid their solution with their proposed implementation schedule.</p>
<p><b>50.</b> IV.M RFP Page 34</p> <p>There are currently 41 deliverables required for the project, each of which requires development, review and approval. Given the three-month project duration desired by the State, the amount of time required for reviews, and the operational nature of the system being proposed, these seem to be excessive. Will the State consider a list of deliverables from the vendor that is reflective of the intent of the deliverable list without needing to specifically deliver all 41 documents?</p>	<p>See Response to Question 49.</p>

QUESTIONS	ANSWERS
<p><b>51.</b> V.A.3.i RFP Page 41</p> <p>Please provide a description of the DHHS project team and management that will participate with the Contractor. Please also provide the skill level and capabilities of each DHHS team member so that we are able to understand how best to assign work to DHHS staff.</p>	<p>A risk to any success of project is inadequate staffing, either from the number of staff to the knowledge and experience. The Department wants to ensure adequate staff is available for the MIP Project. Bidders should detail the number of Department staff by job title, with a description of the tasks associated with each title. The Bidder is required to estimate the hours and include Department staff in the draft Work Plan.</p> <p>The Department will review the information provided and will endeavor to meet Department staffing levels defined by the Bidder. The Department, however is not agreeing to staff to the defined levels.</p>
<p><b>52.</b> V.4.j.iv RFP Page 44</p> <p>The RFP states that the work plan is excluded from section page limits. We do not find a statement of section page limits elsewhere in the RFP. If there are page limits, will the State please provide them?</p>	<p>See Response to Question 9.</p>
<p><b>53.</b> Appendix C APP C, page 2</p> <p>“Forms C.3-B.7 are to be submitted as the Cost Proposal.” Should this be “Forms C.3-C.6 are to be submitted as part of the cost proposal”?</p>	<p>Yes.</p>
<p><b>54.</b> Appendix D App D, page 2</p> <p>“Forms D.3-D.7 are to be submitted as the Cost proposal.” Should this be “Forms D.3-D.6 are to be submitted as part of the Cost Proposal”?</p>	<p>Yes.</p>
<p><b>55.</b> Appendix D (IFC 11) RFP Page 32</p> <p>Is the Interface mechanism defined by Nebraska Financial Information System?</p>	<p>See Response to Question 13.</p>
<p><b>56.</b> Appendix D (IFC 11) RFP Page 32</p> <p>Is the Financial Information System able to receive the payment information from new MIP system through the web service?</p>	<p>See Response to Question 13.</p>

QUESTIONS	ANSWERS
<p><b>57.</b> Appendix D (IFC 11) RFP Page 32 What is the expected frequency on the transactions to the Payment interface – real-time, nightly, weekly?</p>	Nightly.
<p><b>58.</b> Appendix D (IFC07) RFP Page 31 Are all the hospitals Dually– Eligible?</p>	No.
<p><b>59.</b> Appendix D (PRT04) RFP Page 15 Will the CMS transaction files (B6, B7, D16, D18, etc.) already processed through the current MIP system be available as part of the data conversion process?</p>	See Response to Question 7.
<p><b>60.</b> 1.A RFP Page #1 Will the State consider modifying the procurement schedule by postponing the proposal due date until November 8, 2013?</p>	Please see Addendum One at <a href="http://das.nebraska.gov/materiel/purchasing/rfp.htm">http://das.nebraska.gov/materiel/purchasing/rfp.htm</a> .
<p><b>61.</b> IV.A RFP Page # 26,27 Please clarify the requirement for the proposed system to be “CMS certifiable”. Please provide the specific MIP certification requirements related to this provision.</p>	The MIP solution must meet all CMS and Department defined requirements.
<p><b>62.</b> IV.C RFP Page 28, 29 Please confirm that the contractor will submit data to the State’s Financial and Accounting System starting tax year 2014 for 1099 statements to be generated and distributed in 2015.</p>	Yes.
<p><b>63.</b> IV.D.1.c RFP Page 29 Can bidders propose an alternate conversion approach?</p>	Yes, but the proposed approach must ensure that the conversion is complete, accurate, efficient, and cost effective.
<p><b>64.</b> IV.E RFP Page 30 Please provide the projected number of new attestations each year.</p>	<p>For new providers and those attesting to a subsequent year payment, we could see an estimated 200 attestations per year.</p> <p>This projection is based on current numbers. The Affordable Care Act is expected to increase Medicaid participants in Nebraska which could allow more providers to meet the Medicaid patient volumes and qualify for the Medicaid EHR incentives.</p>

QUESTIONS	ANSWERS
<p><b>65.</b> IV.M RFP Page 35</p> <p>If proposing Option 3, will the State accept the bidder’s standard delivery, maintenance and support methodology including standard documentation deliverables?</p>	<p>Yes however it is the Bidder’s responsibility to ensure compliance with the requirements of the RFP.</p>
<p><b>66.</b> IV.M RFP Page 37</p> <p>The last sentence of the last paragraph specifies reports that “are not subject to a two (2) or four (4) day review cycle”. Please clarify if the said deliverable is not subject to a review at all or if the deliverable is subject to the state review cycle. If not subject to the state review cycle, please specify the expected review cycle for these deliverables.</p>	<p>Weekly Status Reports, Monthly Status Reports and Project Schedules are subject to a two (2) to four (4) day review cycle.</p>
<p><b>67.</b> Appendix D, Application Services Solution Form; Item D.5 RFP Page 2</p> <p>Item D.5 requires “the RFP response must include hardware, software, tools and equipment that the bidder would be required to support the proposed system”. Please clarify if this requirement only applies to new purchases/acquisitions to support the Nebraska MIP solution. Also, please specify if this requirement applies to the hardware, software, tools, and other equipment used for the ongoing production and hosting of the MIP solution.</p>	<p>No, the requirement <u>does not</u> apply to only new purchases/acquisitions to support the proposed solution. It should include all of the hardware, software, tools, and equipment that will be used to support the proposed solution. If pre-existing components and capacity are used they should be identified along with the quantity, but the cost could be zero.</p> <p>Yes, the requirement <u>does</u> include hardware, software, tools and equipment used for the on-going production and hosting of the MIP solution.</p>
<p><b>68.</b> Appendix D, Deliverable Payment Breakdown, Form D.4.2 RFP Page 55</p> <p>Will the State allow bidders to propose alternative approaches to the payment deliverables specified in Form D.4.2?</p>	<p>No. A payment amount is not necessarily needed on every line, but Form D 4.2 is broken down into 6 major sections and payment will be made according to those deliverables.</p>

QUESTIONS	ANSWERS
<p><b>69.</b> As directed in RFP 4485Z1, Xerox State Healthcare is submitting this letter to your attention. This letter serves as a vehicle to document specific RFP provisions that if unchanged, would preclude us from submitting a response to the RFP.</p> <p>The RFP requires respondents to propose a Medicaid Incentive Payment solution that meets all ARRA HITECH rules, complies with CMS directives and currently in a production supporting a government entity performing a similar type business. The RFP also provides three bidding options – internally hosted solution, externally hosted solution or an application service solution. We believe the application services solution – a solution that is owned, maintained and hosted by the selected contractor – represents the most efficient and cost effective solution for Nebraska. With this option, we deploy our proven standardized methodologies, processes, deliverables and documentation used for each new client installation. Our proven approach will result in a low risk and operational ready solution that meets all state and federal program requirements.</p> <p>The deliverables included in the table on page 35 of the RFP (Section IV, Reference M) are often used to support the implementation of customized solution versus a fully developed product currently in production and shared by many clients. While our proven methodologies support a 90 day implementation, they do not align with many of the detailed requirements included in this table and would result in a non-compliant response. We recommend the state use RFP Section IV, Requirement E (page 30) to evaluate vendor solutions and remove the prescriptive requirements in the table included in RFP Section IV, Reference M. A proven approach will result in a</p>	<p>See response to question #68.</p> <p>Alternatives to a deliverable may be submitted by the bidder, but all bids will be evaluated based on the criteria specified in the RFP. Several deliverables could be included in a single document.</p> <p>If bidding an alternate, it needs to be separate and noted as such.</p>

<b>QUESTIONS</b>	<b>ANSWERS</b>
<p>low risk and operational ready solution that meets all state and federal requirements.</p> <p>The timeline of events (RFP Section 1, Reference A, Page 1) has September 27, 2014 as the date responses to vendor will be published. Since our decision to submit a proposal is contingent upon your response to the issues outlined in this letter, we respectfully request a reply to these items no later than September 11, 2013. Please contact me if you have any questions regarding the recommended RFP revisions outlined in this letter. Thank you for your assistance in this matter.</p>	