

## Exhibit 16

### Chargebacks in 2012

	Gross Trans YTD	Net Sales YTD
UNL ATHLETIC TKT OFFICE	5	-\$6,753.00
UNL LIED CENTER	1	-\$434.20
UNL GRADUATE ADMISSIONS	9	-\$350.00
UNL PARKING SERVICES	1	-\$396.00
UNL BUROS INSTITUTE	3	-\$30.00
UNL HOUSING CONTRACTS	1	-\$396.01
UNL EXTENDED EDUCATION	1	-\$349.17
UNL ONLINE & DIST EDUC	5	-\$4,310.17
UNL CAMPUS RECREATION	1	\$12.00
UNL ATHLETIC TKT OFFICE	29	-\$5,038.00
UNL ADMISSIONS OFFICE	1	-\$45.00
UNL ADMISSIONS OFFICE	5	-\$635.00
UNL COLL OF EDUC & HUMAN	2	\$0.00
UNL HUSKERS AUTHENTIC	2	-\$213.24
UNIV NE OMAHA BOOKSTORE	3	-\$180.56
UNO-BOOKSTORE WEBSITE	1	-\$201.95
ILUNO	1	-\$1,206.00
UNMC COD CLINIC	2	-\$345.00
UNMC BOOKSTORE	3	-\$1,126.07
UNMC WEB REVENUE	2	\$0.00
UNIVERSITY OF NE AT KEARNE	1	-\$45.09
GAME & PARK - 1	4	\$0.00
NEBRASKA GAME AND PARKS	9	-\$373.00
NE G AND P RESERVE AMERICA	8	-\$56.74
DHHS ONLINE LICENSING	1	-\$123.00
NE CHILD SUPPORT PAYMENT	1	-\$1,715.00
NEBRASKA REAL ESTATE COM	1	-\$150.00
BOARD OF PUBLIC WORKS OF	2	-\$330.04
SOUTHEAST COMMUNITY COLI	4	\$180.63
SOUTHEAST COMM COLL-LINC	4	-\$601.29
INST FOR CULINARY ARTS	1	-\$94.00
METRO COMMUNITY COLLEGE	5	-\$568.50
CITY OF LEXINGTON	4	-\$398.35
NEBRASKA DEPARTMENT OF F	4	-\$200.00
OPPD - ENERGY PLAZA CALL C	6	-\$1,342.85
OPPD	25	-\$4,196.87
OPPD	27	-\$5,099.28
NPPD WEB ACCESS	7	-\$1,718.84
TICKET OMAHA	1	-\$47.50
TICKET OMAHA WEB	2	\$0.00
CHADRON STATE COLLEGE	3	-\$2,020.00
NORTHEAST COMMUNITY BOG	2	-\$242.04
ADMIN OFFICE OF THE COURTS	3	-\$45.00
METROPOLITAN UTILITIES DIS	22	-\$5,015.89
NEBRASKA DEPT OF EDUCATIO	3	-\$105.00
NE INDIVIDUAL INCOME TAX	1	-\$89.40