



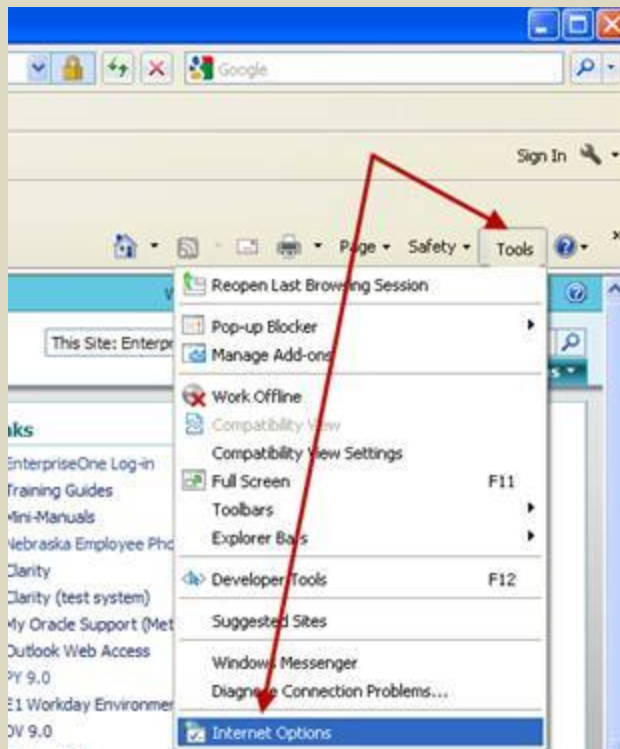
Write Your Own Story Payroll & Financial Center

We have been receiving reports this morning regarding menus not responding, links not working, or favorites not working correctly.

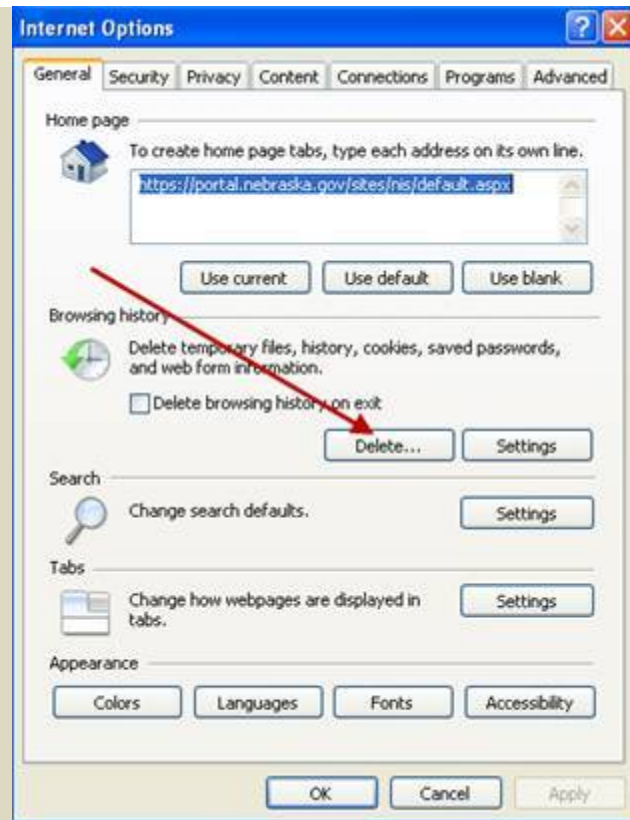
If your menu stops expanding while working in EnterpriseOne (PFC), please press the CTRL and F5 key on your keyboard (at the same time). Your screen will refresh, and you can continue working where you left off. You will not lose your work.

If pressing the CTRL+F5 key combination does not resolve your issue, or if you are experiencing other problems with your Internet Explorer Favorites not responding correctly, please follow the instructions below to delete your browser history, cache, and cookies.

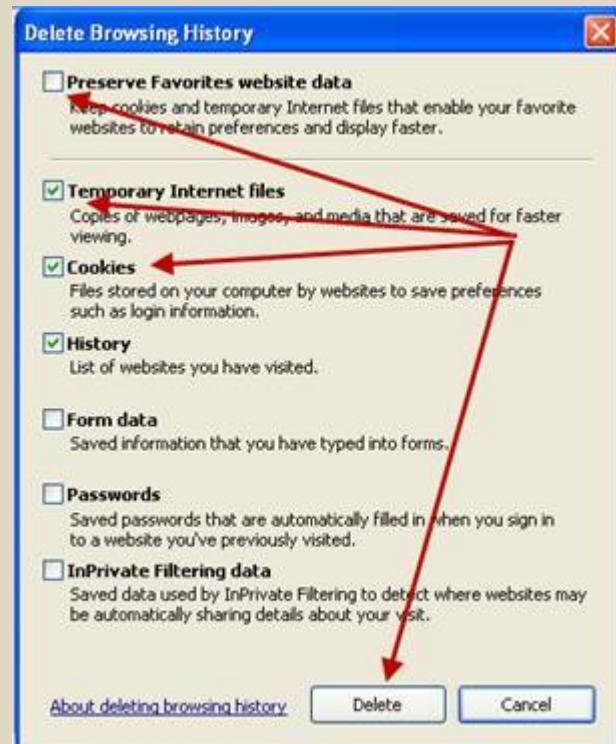
- Close ALL your Internet Explorer sessions.
- Open one browser.
- In the upper right corner of your Internet Explorer screen, click TOOLS, then click OPTIONS (as shown below).



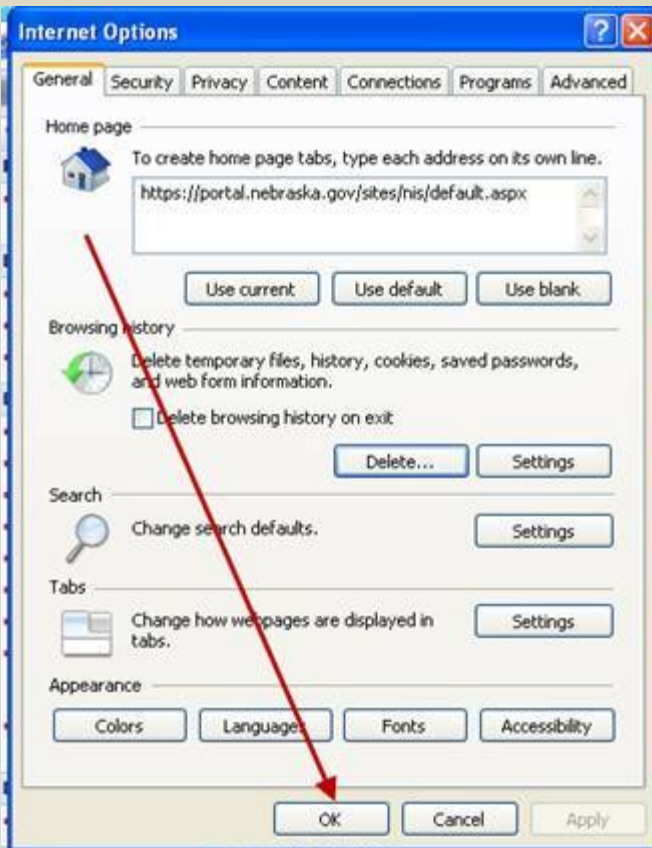
- In the center of the Internet Options window, click the DELETE button (as shown below).



- On the Delete Browsing History screen, click the checkboxes to UNCHECK Preserve Favorites website data, CHECK Temporary Internet files, CHECK Cookies, and then click the DELETE button at the bottom of the Window (as shown below).



- Click the OK button at the bottom of the Internet Options window (as shown below).



- Close Internet Explorer, and then re-open it.

Use <http://link.nebraska.gov/> to get to Payroll and Financial Center (EnterpriseOne)

Note: This notice was sent to the all LINK contact lists.

To unsubscribe from the AS-EWCHRPARTNER list, click the following link:
<https://listserv.nebraska.gov/Scripts/wa.exe?TICKET=NzM1NzQ2IEFTLk5JU0V2ZXJ5b25lQE5FQlJBU0tBLkdPViBBUy1FV0NIUIBBUIRORVIgIGn6Af5PyZfe&c=SIGNOFF>